Voucher Processing

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Voucher Processing

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This is the *Voucher Processing* course within the *Accounts Payable* curriculum.

If you need a reminder on how to navigate through this course using ARC's web-based training tool (WBT), click here for a quick reference guide.
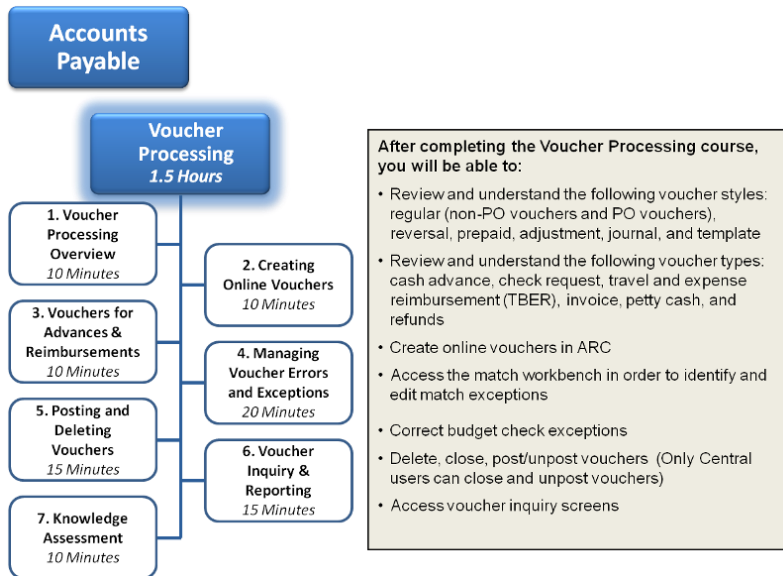
Voucher Processing Overview

This is the *Voucher Processing Overview* lesson of the *Voucher Processing* course. Upon completion of this lesson, you will be able to:

- Describe the new voucher processing tools
- Explain the process vouchers must follow in the ARC and OnBase systems in order to generate a payment
- Explain the key terms in relation to voucher processing

Estimated time to complete lesson: 10 minutes

Roles and Responsibilities

Within ARC, there is something called workflow. Workflow is the automatic, rule-based routing to pre-determined users based on criteria such as role, department, commodity, account, and dollar amount.

Throughout this course, we will use the following characters to help inform you on how responsibilities align to roles throughout the voucher processing lifecycle:

This is Mark. He works in the Psychology Department and is responsible for entering online vouchers and correcting matching and budget checking errors.

This is Sean. He works in the Psychology Department as well. He is responsible for approving vouchers at the department level.

This is Patty. She works in the Central Audit and Review group. She is responsible for performing voucher approvals and maintaining vouchers when appropriate.

This is Jill. She is a Central Accounts Payable user and is responsible for processing payments through pay cycle manager.

Process Overview

In order for a payment to be generated and distributed to a vendor, a voucher must be entered to process the invoice/check request. In order to be paid, a voucher must go through the following lifecycle:
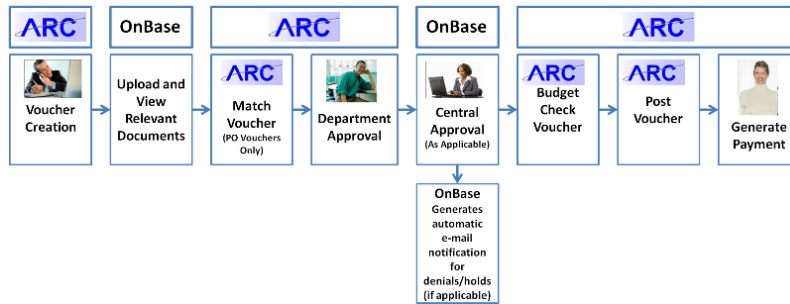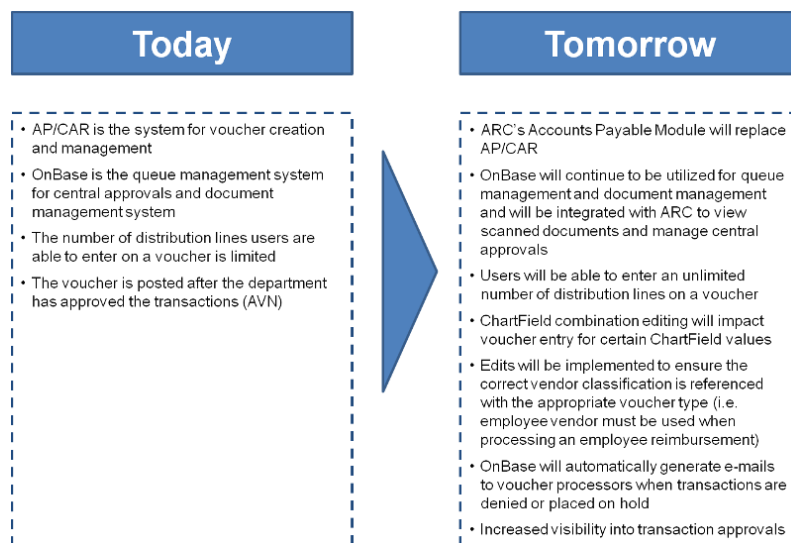
What's Changing?

Transitioning to the ARC system will greatly impact voucher processing. While the new system will bring considerable changes, the new system will bring the following benefits:

- Streamlining the voucher approval process with ARC's workflow functionality
- Capturing the flow of information through the system for management and reporting needs
- Streamlining the process for entering voucher data in a single system with integration between vendors, purchasing, and general ledger

A summary of the system-based changes for voucher processing are as follows:

Today	Tomorrow
• AP/CAR is the system for voucher creation and management	• ARC's Accounts Payable Module will replace AP/CAR
• OnBase is the queue management system for central approvals and document management system	• OnBase will continue to be utilized for queue management and document management and will be integrated with ARC to view scanned documents and manage central approvals
• The number of distribution lines users are able to enter on a voucher is limited	• Users will be able to enter an unlimited number of distribution lines on a voucher
• The voucher is posted after the department has approved the transactions (AVN)	• ChartField combination editing will impact voucher entry for certain ChartField values
	• Edits will be implemented to ensure the correct vendor classification is referenced with the appropriate voucher type (i.e. employee vendor must be used when processing an employee reimbursement)
	• OnBase will automatically generate e-mails to voucher processors when transactions are denied or placed on hold
	• Increased visibility into transaction approvals

Creating Online Vouchers

This is the *Creating Online Vouchers* lesson of the *Voucher Processing* course. Upon completion of this lesson, you will be able to:

- Review and understand the following voucher styles: regular (PO and Non-PO), reversal, and prepaid
- Create online vouchers in ARC
- Upload and view documents in ARC and OnBase
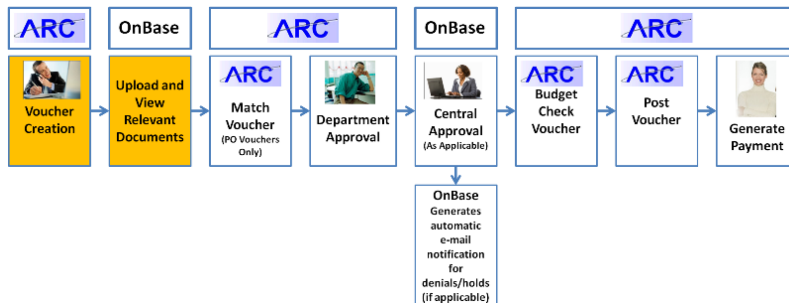
Estimated time needed to complete lesson: 10 minutes

Voucher Page Components

Within ARC, there are multiple Voucher Styles that you will learn how to create in the following topics. Regardless of Voucher Style, however, all vouchers will have the following three components:

- **Voucher Header** -- Contains general information, such as vendor information, invoice information, pay terms, gross amount, and Voucher Type

- **Voucher Line** -- Enter information for each line on the invoice: merchandise amount, unit price, quantity, and description

- **Distribution Line** -- Enter information for each voucher distribution line: general ledger chartfield information. There will be distribution information for each line entered on the voucher. For a reminder of what the different ChartFields mean, reference this job aid. To create a shortcut for entering Distribution information, you can create a SpeedChart using this job aid (http://files/gateway/content/training/job_aids/Job_Aid_SpeedChart.pdf).

Voucher Types and Styles

Different Types and Styles of vouchers can be created in ARC. Voucher Types are utilized to indicate the nature of a voucher transaction and/or to drive workflow routing requirements (i.e. pay an invoice, process a travel advance, etc.). The different Voucher Types are as follows:

- Invoice
- Check Request
- Employee Reimbursement
- Travel Advance
- Cash Advance
- OCG
- Petty Cash
- Refund
- Stipend
- ACH Debit
- P-Card
- V-Pay
- Prepayment

Voucher Styles are used to process voucher transactions for specific purposes. The individual topics that follow will outline the definition and functionality of each voucher style as well as how to create each Style in the system. The different Voucher Styles are summarized here:

Voucher Style	Definition
Regular Voucher	Used to process PO and Non-PO vouchers. - Regular Non-PO Vouchers are most likely entered for invoices, check requests, employee reimbursements, travel advances, cash advances, petty cash, stipends, ACH Debit, OGC, and p-card Voucher Types. - Regular PO Vouchers are most likely entered for invoices, refunds, and check requests.
Prepaid Vouchers	Used to process prepayments and advances. Prepaid Vouchers are most likely entered for travel advance, cash advance, invoice, and check request Voucher Types.
Reversal Voucher (Central Users Only)	Used to restore encumbrances to a PO Voucher that referenced the incorrect PO.
Adjustment Voucher	Used to process credit or debit memos against a voucher that has been posted and thus cannot be modified and/or to relate one voucher to another.
Journal Voucher	Used to process an adjustment to a ChartString allocation against a voucher that has been posted and thus cannot be modified.
Template Voucher	Used as a template for generating regular vouchers that share similar voucher data.
Single Payment Voucher	Used to process a voucher for a one-time vendor that is not maintained in the master vendor file. Certain integrating systems will have the ability to process Single Payment Vouchers via the Inbound Voucher Interface process. Single Payment Vouchers will not be processed online by departments.

For a print friendly version of these voucher definitions, please reference this job aid (http://files/gateway/content/training/job_aids/Job_Aid_Voucher_Styles_vs_Voucher_Types.pdf) .

Creating a Regular Voucher Without a Purchase Order (Non-PO Vouchers)

At Columbia University, vouchers without a purchase order (non-po vouchers) will primarily be created for check requests, invoices, employee reimbursements, cash advances, petty cash, stipends, travel advances, and P-Card transactions.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark, a user in the Psychology Department, needs to use a tech services vendor, Visu-Tech, to help him record a meeting for his department. He receives an invoice for the service and needs to create a voucher so that the vendor can be paid.

Note: In order to ensure that vendors receive payments in a timely manner, it is important that you <u>only</u> create Non-PO vouchers for transactions where there is no PO associated to the voucher. Failing to process vouchers against existing POs will lead to open commitments, duplicate invoicing, and prevent the PO from being liquidated.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating a Regular Voucher Without a Purchase Order* topic. In this scenario you will create a regular voucher without a purchase order.
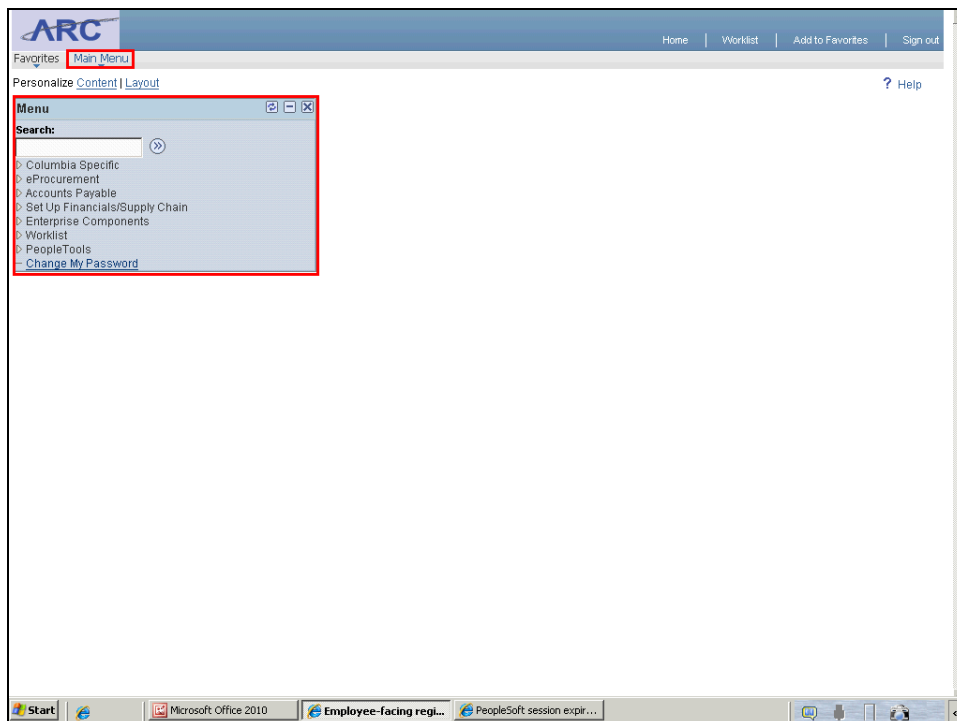
Step	Action
1.	There are two ways to access menu options in ARC. The first is by clicking on the appropriate option in the blue box, or you can find the same selections by clicking the Main Menu button at the top of your screen. In this course, we will use the Main Menu button at the top of the screen.
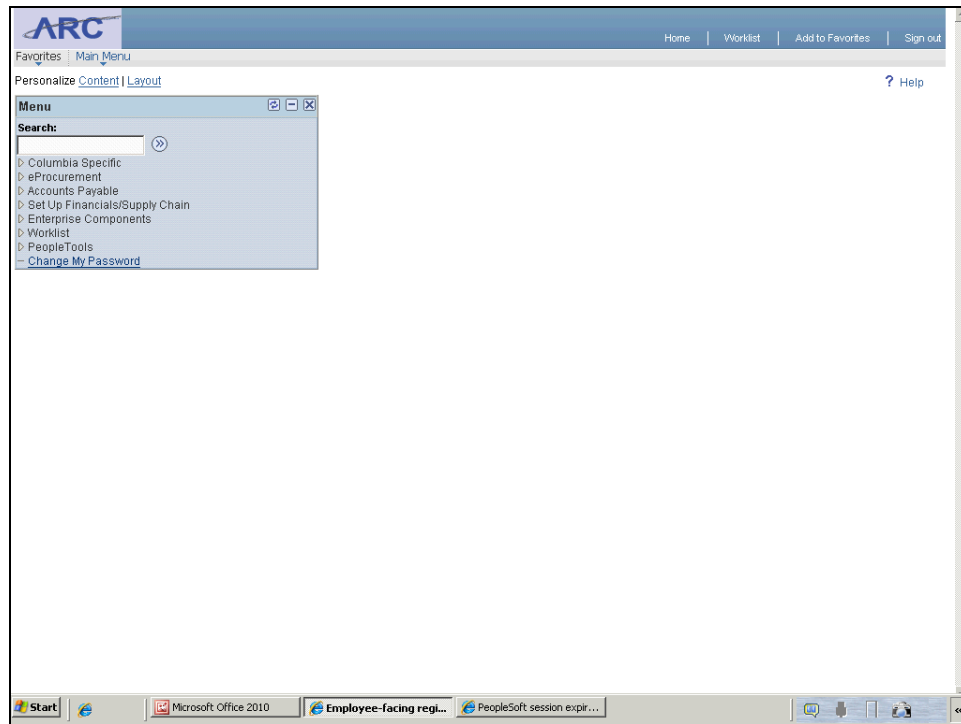
Step	Action
2.	First you will navigate to the Vouchers page to add a new voucher. Click the **Main Menu** button.

Step	Action
3.	Click the **Accounts Payable** menu.
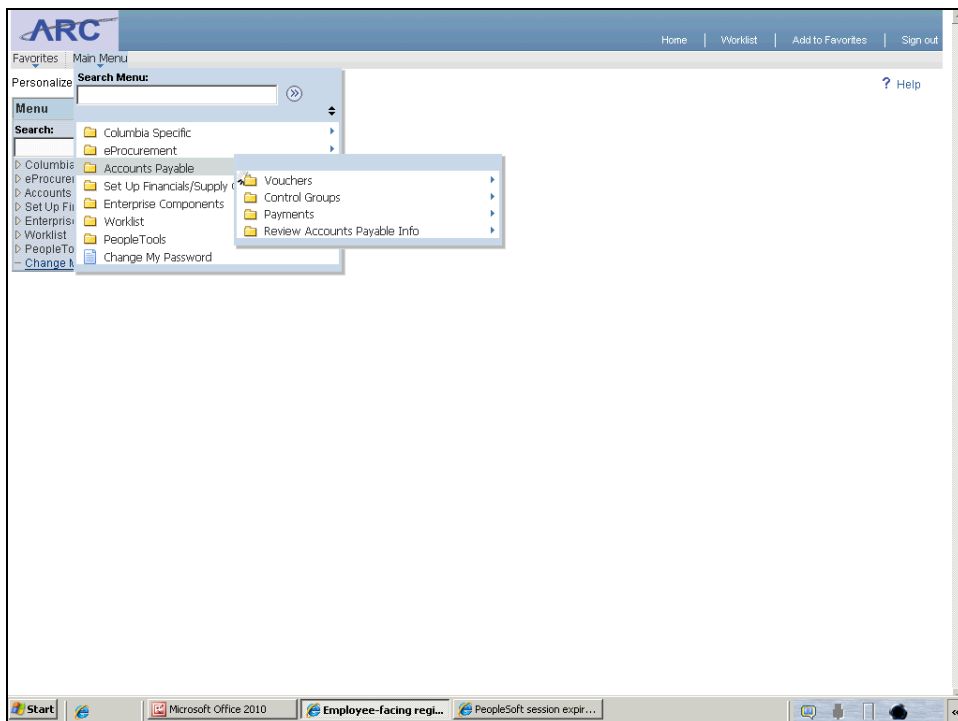
Step	Action
4.	Click the **Vouchers** menu.
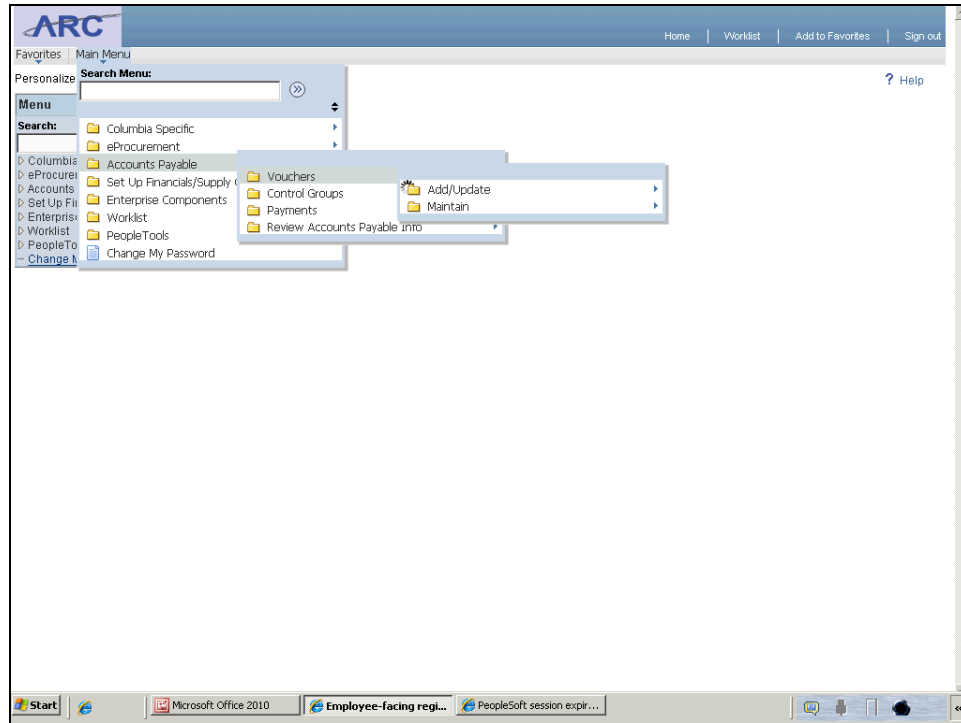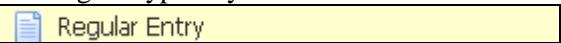
Step	Action
5.	Click the **Add/Update** menu.
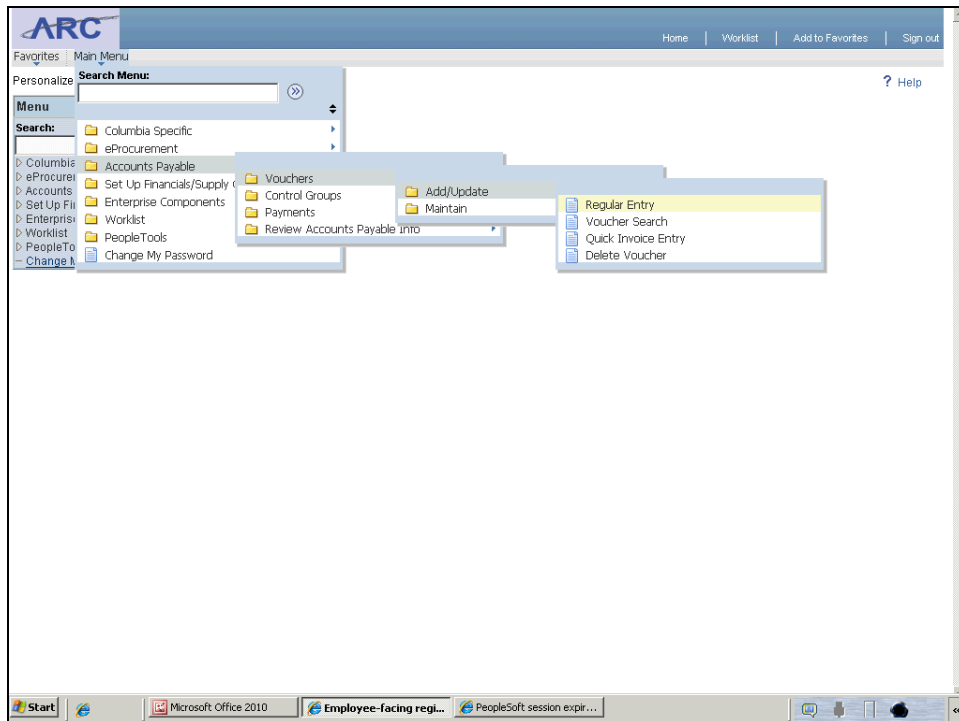
Step	Action
6.	Click the **Regular Entry** menu. You will select the Regular Entry menu when creating **all** types/styles of vouchers.

Step	Action
7.	Click the **Voucher Style** list and select the **Regular Voucher** style. This is where you will select the appropriate voucher style based on the purpose of the voucher.

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**INV123**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click in the **Gross Invoice Amount** field.

Step	Action
15.	Enter the desired information into the **Gross Invoice Amount** field. Enter "**100**".

Step	Action
16.	Click the **Add** button. Add

Step	Action
17.	There are a few other required fields in the Header Information. First, you will enter the date your Department received the invoice. Click in the **Date Dept Rec'd Invoice** field.

Step	Action
18.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
19.	Click the **Voucher Type** list to select the appropriate voucher type. This voucher is being created from an invoice, so in this case, the voucher type is Invoice.

Step	Action
20.	Select **Invoice**.

Step	Action
21.	Now, we will enter line information for the voucher. Click in the **UOM** field.

Step	Action
22.	Enter the desired information into the **UOM** field. Enter "**EA**".

Step	Action
23.	Click in the **Quantity** field.

Step	Action
24.	Enter the desired information into the **Quantity** field. Enter "**1**".

Step	Action
25.	Click in the **Unit Price** field.

Step	Action
26.	Enter the desired information into the **Unit Price** field. Enter "**100**".

Step	Action
27.	Click in the **Description** field.

Step	Action
28.	Enter the desired information into the **Description** field. Enter "**Tech Services Payment**".

Step	Action
29.	Press the scrollbar and drag it to the bottom of the page.

Step	Action
30.	Now, we will enter ChartField information. Note: The order of the ChartFields in the live ARC environment may vary from the order presented in this training course. Please keep this in mind as you review of the hands-on training activities. For the correct order of the ChartFields in all ARC modules, please reference this job aid. The meaning of each ChartField, and the values that should be entered in each Field, will remain the same regardless of order.

Step	Action
31.	Now, you will enter Distribution Information for the voucher. Start by clicking in the **Account** field.

Step	Action
32.	Enter the desired information into the **Account** field. Enter "**68305**".

Step	Action
33.	Click in the **Fund** field.

Step	Action
34.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
35.	Click in the **Dept** field.

Step	Action
36.	Enter the desired information into the **Dept** field. Enter "**5502102**".

Step	Action
37.	Click in the **Initiative** field.

Step	Action
38.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
39.	Click in the **Function** field.

Step	Action
40.	Enter the desired information into the **Function** field. Enter "**200**".

Step	Action
41.	Click in the **PC Bus Unit** field.

Step	Action
42.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
43.	Drag the scrollbar to the right to see the rest of the distribution information.

Step	Action
44.	Click in the **Project** field.

Step	Action
45.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
46.	Click in the **Activity** field.

Step	Action
47.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
48.	Click in the **Segment** field.

Step	Action
49.	Enter the desired information into the **Segment** field. Enter "**00000000**".

Step	Action
50.	Click the **Save** button to prepare to submit the voucher for approval.

Step	Action
51.	Click the **Preview & Submit For Approval** button. Preview & Submit For Approval

Step	Action
52.	Click the **Submit For Approval** button. Submit For Approval

Step	Action
53.	Click the **OK** button.

Step	Action
54.	See the approval workflow upon submission.

Step	Action
55.	You have successfully created a Non-PO Voucher. You can now select the next topic, *Creating a Regular Voucher With a Purchase Order (PO Voucher)* where you will learn how to create a PO Voucher. **End of Procedure.**

Creating a Regular Voucher With a Purchase Order (PO Voucher)

When an invoice needs to be processed against a PO, you will need to create a regular voucher referencing the respective PO. PO vouchers are most commonly entered for invoices. Unlike non-PO vouchers, PO vouchers will need to go through the Matching process.

The Matching process completes two-way matching (matching the voucher to the purchase order) or three-way matching (matching the voucher to the purchase order and the receipt) depending on whether there is a receipt associated with the voucher. When creating a PO Voucher, users will have the ability to process the full PO quantity/amount or process a partial quantity/amount leaving the remaining balance to be vouchered at another time. After the voucher has been created, ARC will automatically process PO vouchers through Matching.

Throughout the following topic, consider a time when you have faced a similar scenario: A scanner was ordered for Mark's department on a PO. He needs to create a PO voucher so that a payment can be generated.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating a Regular Voucher With a Purchase Order* topic. In this scenario you will create a regular voucher with a purchase order.
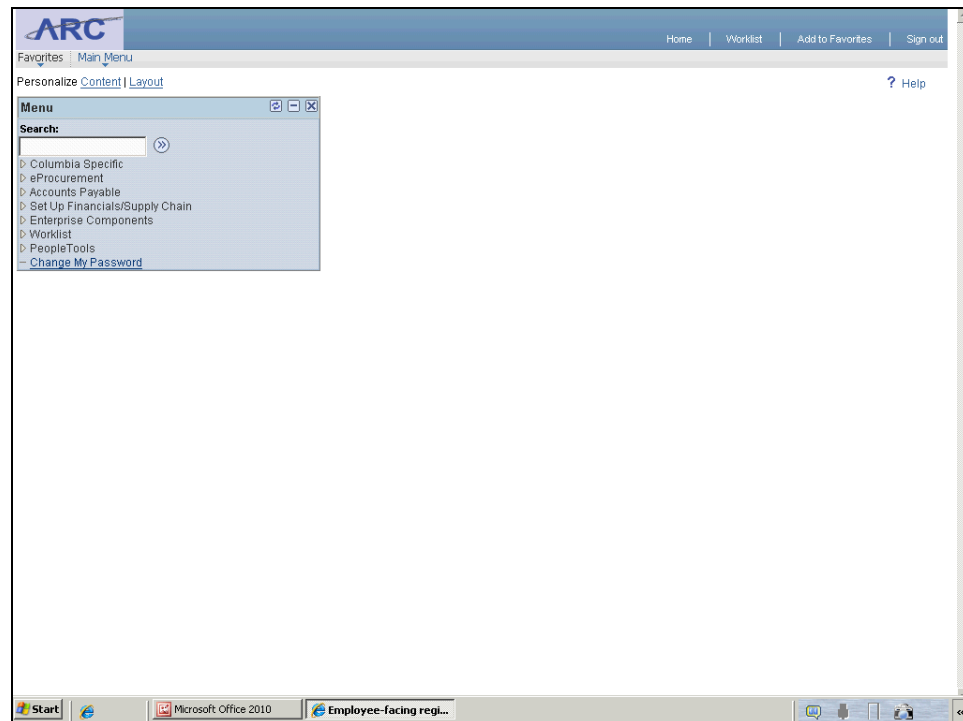
Step	Action
1.	We will navigate back to the Add a New Voucher Page. Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu.

Step	Action
3.	Click the **Vouchers** menu.

Step	Action
4.	Click the **Add/Update** menu. Add/Update ▶

Step	Action
5.	Click the **Regular Entry** menu. Regular Entry

Step	Action
6.	Click the **Voucher Style** list.

Step	Action
7.	For both PO and Non-PO vouchers, the style is "Regular Voucher". Click the **Regular Voucher** list item.

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**INV345**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click the **Add** button.

Step	Action
15.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
16.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
17.	Click the **Voucher Type** list.

Step	Action
18.	Click the **Invoice** list item. **Invoice**

Step	Action
19.	To associate a voucher with a Purchase Order, you will need to copy information from the Purchase Order. In order to do this, Click the **Copy From** drop down menu and select **Purchase Order Only**. None ▼

Step	Action
20.	Click the **Go** link. Go

Step	Action
21.	This is where you will enter search criteria to identify the appropriate PO. Enter the desired information into the **PO Business Unit** field. Enter "**COLUM**".

Step	Action
22.	Click in the **PO Number From** field.

Step	Action
23.	Enter the desired information into the **PO Number From** field. Enter "**0000000139**".

Step	Action
24.	Click the **Search** button.

Step	Action
25.	Select the lines from the PO you would like to copy onto the voucher. Click the check box to select the line(s).

Step	Action
26.	Click the **Copy Selected Lines** button.

Step	Action
27.	Click the scrollbar and scroll to the bottom of the page to see the copied distribution lines.

Step	Action
28.	Click the **Purchase Order & Receiver Info** link to see additional details on the Purchase Order.
	Purchase Order & Receiver Info

Step	Action
29.	Click the **OK** button once you have reviewed the Purchase Order information.
	OK

Step	Action
30.	See the distribution information that was copied from the Purchase Order.

Step	Action
31.	Click the **Save** button.

Step	Action
32.	You have successfully created a PO Voucher. Now you can select the next topic, *Creating a Template Voucher.* **End of Procedure.**

Creating a Template Voucher

At Columbia University, we often transact with the same vendor more than once or process recurring invoices. In cases like this, it is efficient to create a template voucher as a time saving device. A template voucher is a skeleton for other vouchers that will be entered in the future for the same vendor, and vouchers created from the template will be posted and paid exactly like regular vouchers.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark realizes that his department transacts with a moving vendor quite frequently. In order to save time, he thinks it will be useful to create a template voucher to increase efficient when processing vouchers to the vendor.
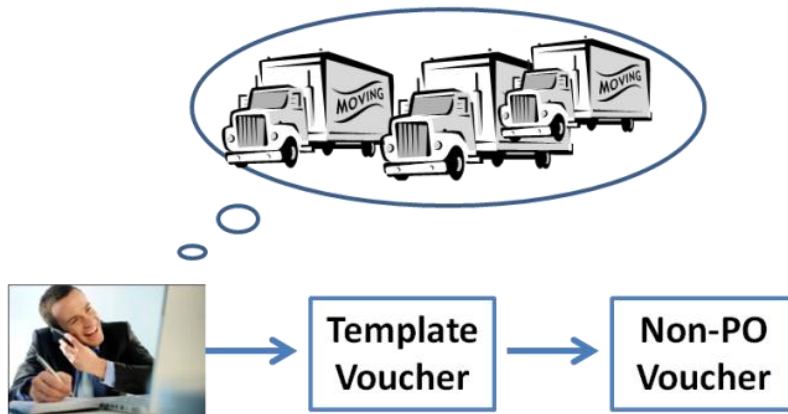
Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating a Template Voucher* topic. In this scenario you will create a template voucher.

Step	Action
1.	Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu.
	📁 Accounts Payable

Step	Action
3.	Click the **Vouchers** menu.
	📁 Vouchers ▶

Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Click the **Regular Entry** menu.

Step	Action
6.	Click the **Voucher Style** list.

Step	Action
7.	In this case you will select the Template Voucher style. Click the **Template Voucher** list item.

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**Template Voucher**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click in the **Gross Invoice Amount** field, and enter the desired information into the **Gross Invoice Amount** field. Enter "**100**".

Step	Action
15.	Click the **Add** button. Add

Step	Action
16.	Click in the **Date Dept Recd Invoice** field.

Step	Action
17.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
18.	Click the **Voucher Type** list.

Step	Action
19.	Select **Invoice**.

Step	Action
20.	Click in the **Template ID** field.

Step	Action
21.	This will be the main way to identify this template voucher in the future when you'd like use it. Enter the desired information into the **Template ID** field. Enter "**Main Templ**".

Step	Action
22.	Click in the **Description** field.

Step	Action
23.	Enter the desired information into the **Description** field. Enter "**Template Voucher**".

Step	Action
24.	Scroll to the bottom of the page.

Step	Action
25.	Click in the **Account** field.

Step	Action
26.	Enter the desired information into the **Account** field. Enter "**68305**".

Step	Action
27.	Click in the **Fund** field.

Step	Action
28.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
29.	Click in the **Dept** field.

Step	Action
30.	Enter the desired information into the **Dept** field. Enter "**5502103**".

Step	Action
31.	Click in the **Initiative** field.

Step	Action
32.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
33.	Click in the **Function** field.

Step	Action
34.	Enter the desired information into the **Function** field. Enter "**200**".

Step	Action
35.	Click in the **PC Bus Unit** field.
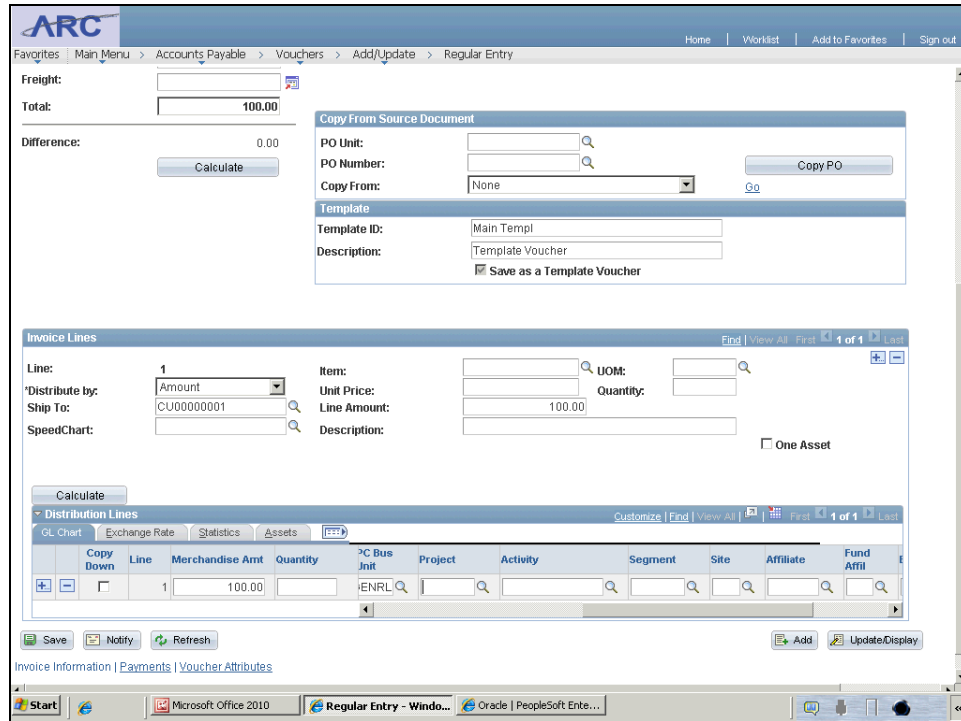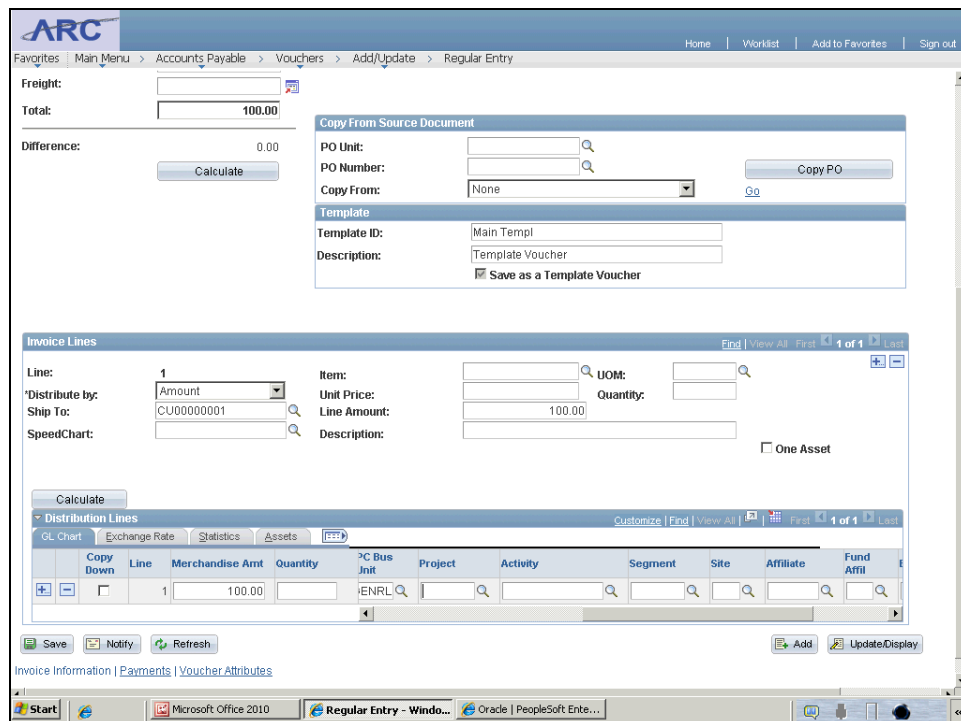
Step	Action
36.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
37.	Drag the scrollbar to the right to complete the remainder of the distribution information.

Step	Action
38.	Click in the **Project** field.
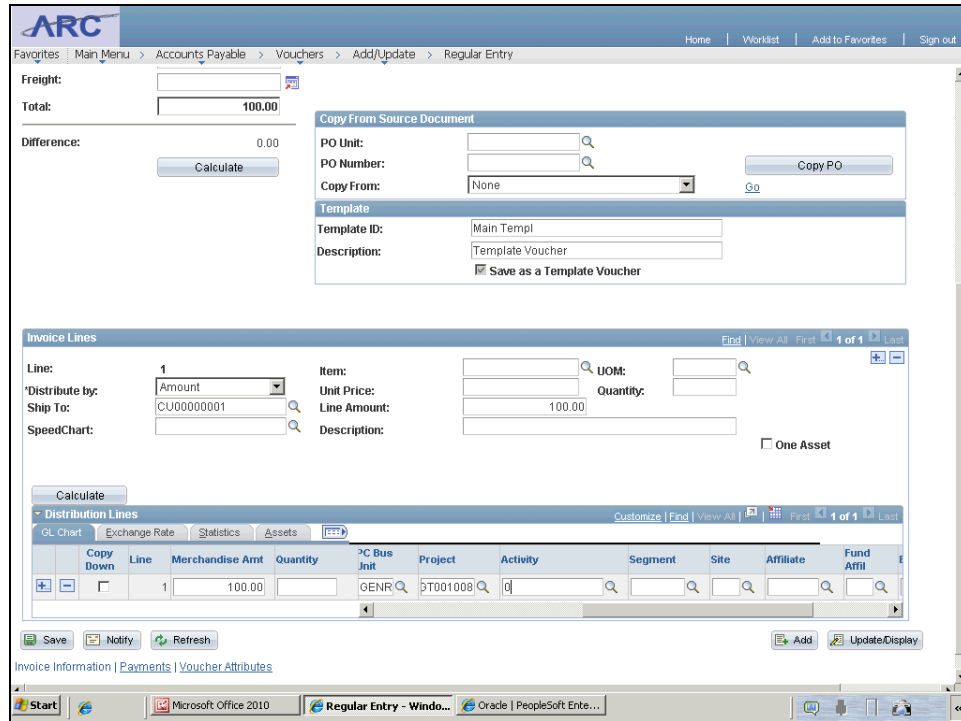
Step	Action
39.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
40.	Click in the **Activity** field.

Step	Action
41.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
42.	Click in the **Segment** field.

Step	Action
43.	Enter the desired information into the **Segment** field. Enter "**00000000**".

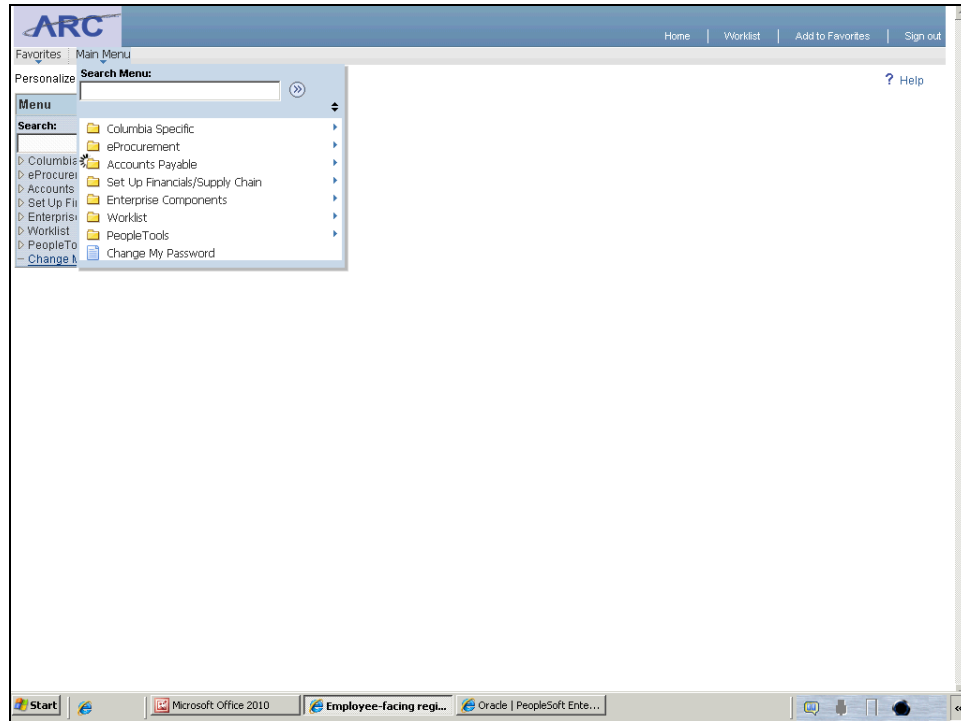| Step	Action
44.	Click the **Save** button.

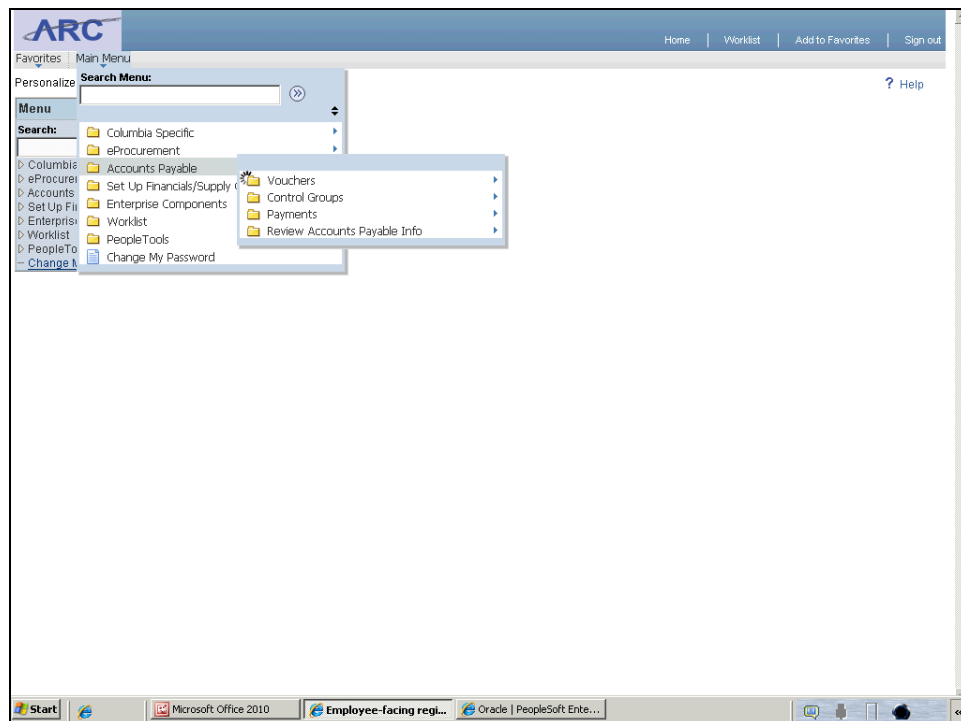| Step	Action
45.	Now that the Template Voucher is created and saved, you can reference it to create a voucher. Start this by clicking the **Home** link. Home
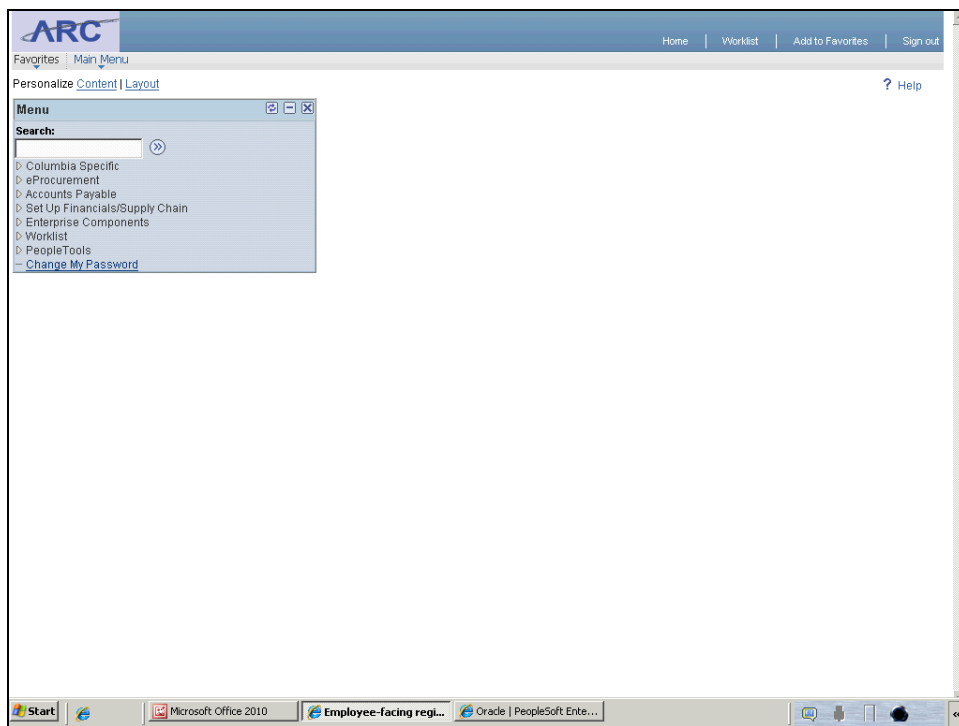
Step	Action
46.	Click the **Main Menu** button. Main Menu

Step	Action
47.	Click the **Accounts Payable** menu.
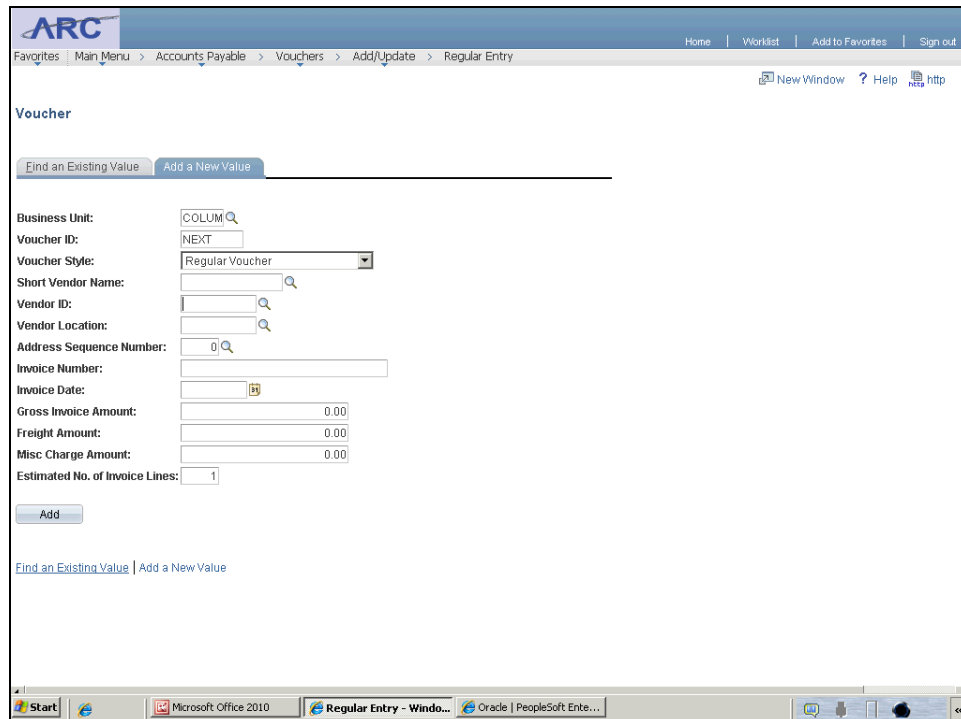
Step	Action
48.	Click the **Vouchers** menu.
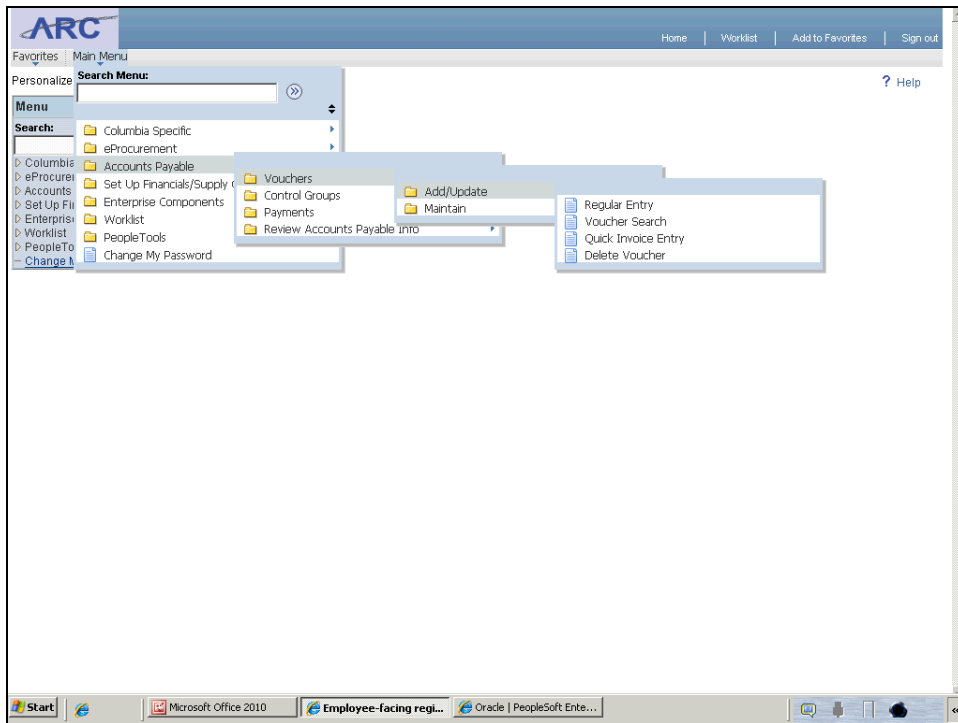
Step	Action
49.	Select the **Add/Update** menu.

Step	Action
50.	Click the **Regular Entry** menu.

Step	Action
51.	Click in the **Vendor ID** field.

Step	Action
52.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

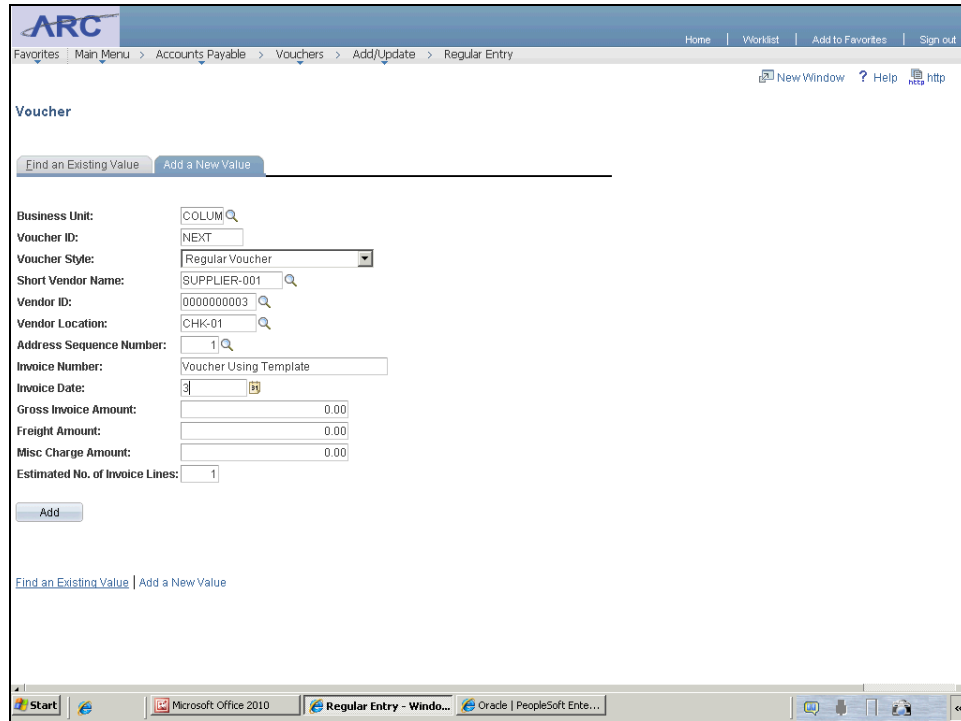| Step	Action
53.	Click in the **Invoice Number** field.

Step	Action
54.	To demonstrate how this regular voucher is linked to the Template Voucher, we will use a more descriptive invoice number. In reality, though, you would use the actual invoice number this voucher is being created from. Enter the desired information into the **Invoice Number** field. Enter "**Voucher Using Template**".
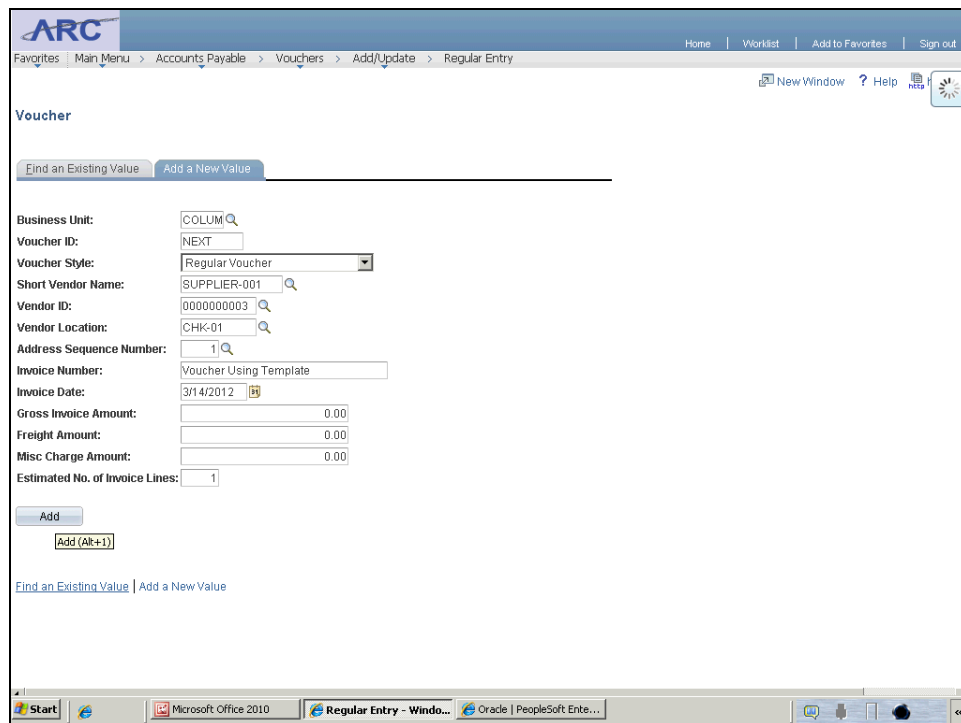
Step	Action
55.	Click in the **Invoice Date** field.

Step	Action
56.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".
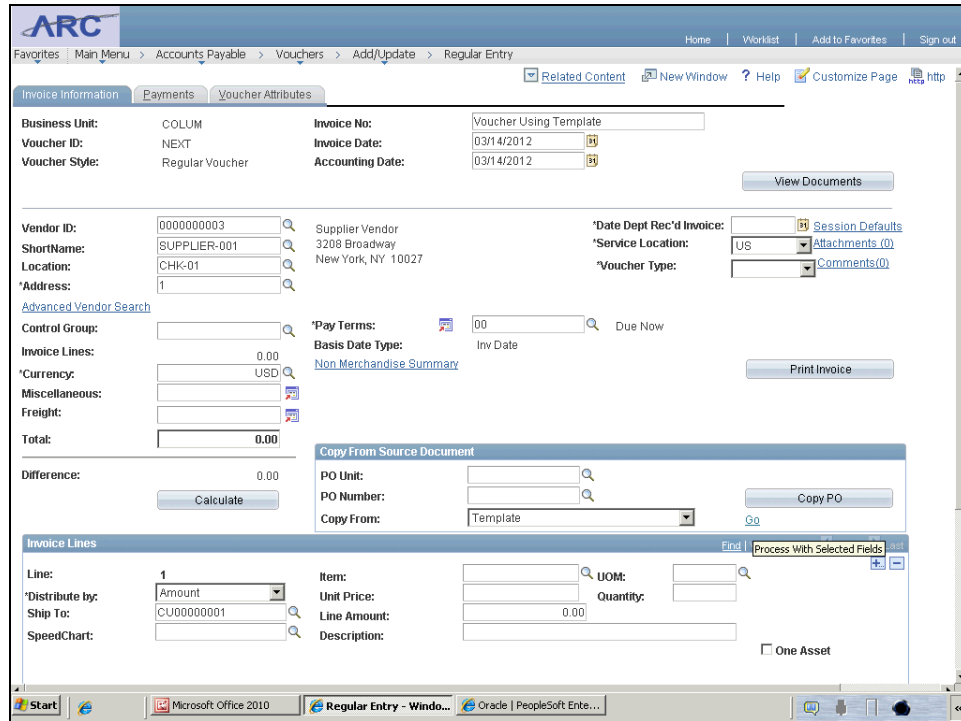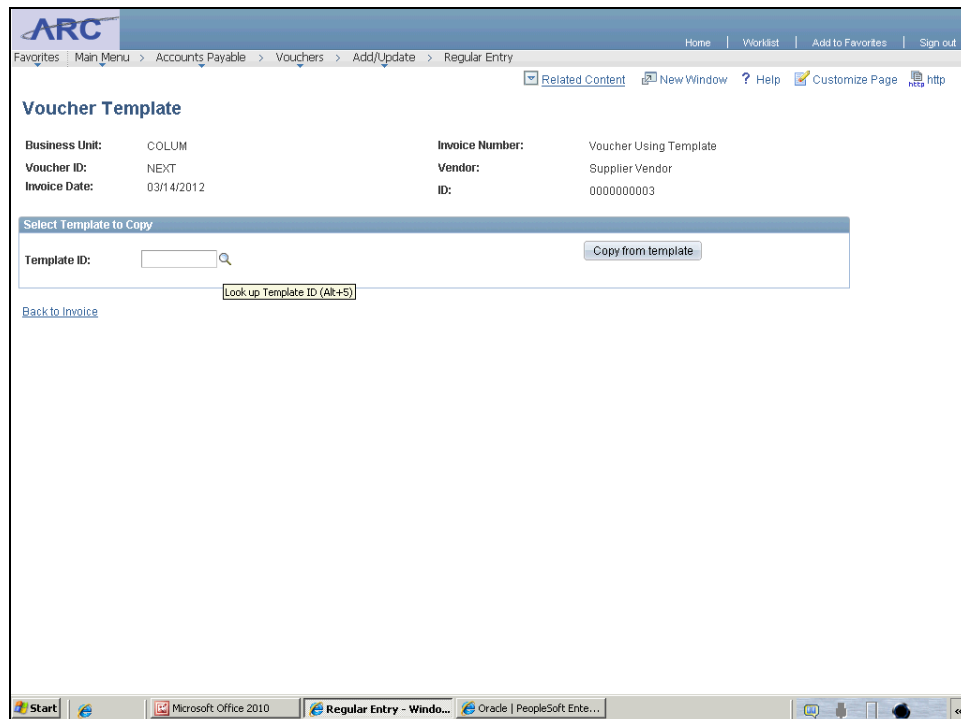
Step	Action
57.	Click the **Add** button.
	Add

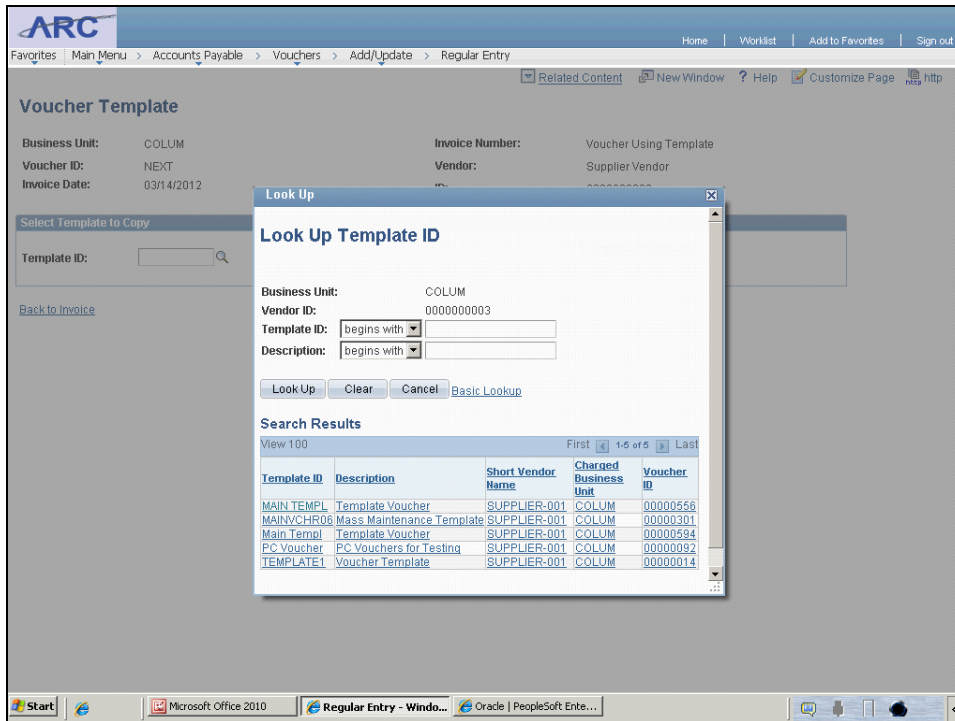| Step	Action
58.	To access the Template Voucher and copy applicable information into this voucher, you will need to identify the appropriate template voucher. Click the **Copy From** list and select **Template**.
	None

Step	Action
59.	Click the **Go** link.
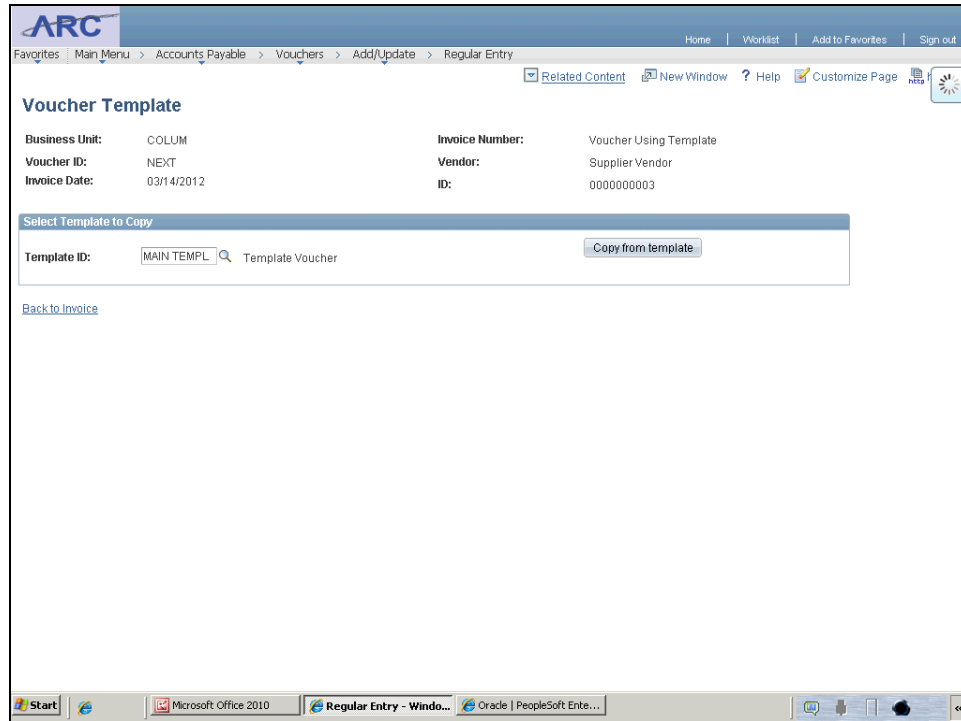
Step	Action
60.	Click the **Look up Template ID (Alt+5)** button.

Step	Action
61.	Locate the template voucher we just created. Click the **MAIN TEMPL** link.

Step	Action
62.	Click the **Copy from template** button.

Step	Action
63.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
64.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
65.	Click the **Voucher Type** list.

Step	Action
66.	Select **Invoice**.

Step	Action
67.	Scroll to the bottom of the page.

Step	Action
68.	Notice how Distribution and Line information has been copied from the Template Voucher. Click the **Save** button.

Step	Action
69.	Click the **Preview & Submit For Approval** button. ![Preview & Submit For Approval]

Step	Action
70.	Click the **Submit For Approval** button.

Step	Action
71.	Click the **OK** button.

Step	Action
72.	See the approval workflow routing upon voucher submission.

Step	Action
73.	You have successfully created a Template Voucher .You can now select the next lesson, *Accessing Voucher Related Documents.* **End of Procedure.**

Electronic Document Management (OnBase)

When a voucher is entered within ARC, data is simultaneously fed to OnBase, the electronic document management system that interacts with ARC. Within OnBase, data is organized according to voucher number. Once a voucher is saved in ARC, users can navigate to the document management website to print a barcode, which will allow users to scan documents to OnBase to be associated with the voucher. Once documents are scanned, users can access the documents via the 'View Documents' button on the Voucher page in ARC.

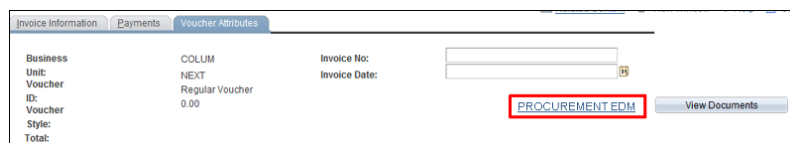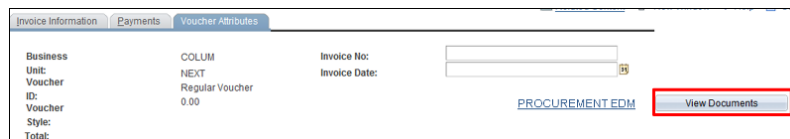The following details explain the process for scanning documents:

- The **Procurement EDM** button -- If there are currently no documents associated with a voucher number within OnBase, you can push the **Procurement EDM** button in ARC to upload documents related to a particular voucher. Upon uploading these documents, they will automatically be inputted into OnBase for other users to access

- The **View Documents** button -- When you push the **View Documents** button in ARC, OnBase will generate and display all the documents associated with that particular voucher number

Throughout the following topic, consider a time when you have faced a similar scenario: Mark has a paper invoice of services rendered that he thinks would be helpful for Patty when she's reviewing/approving the voucher associated with this transaction. Mark needs to upload the document into OnBase.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Electronic Document Management* topic. In this scenario you will access and upload documents in ARC.
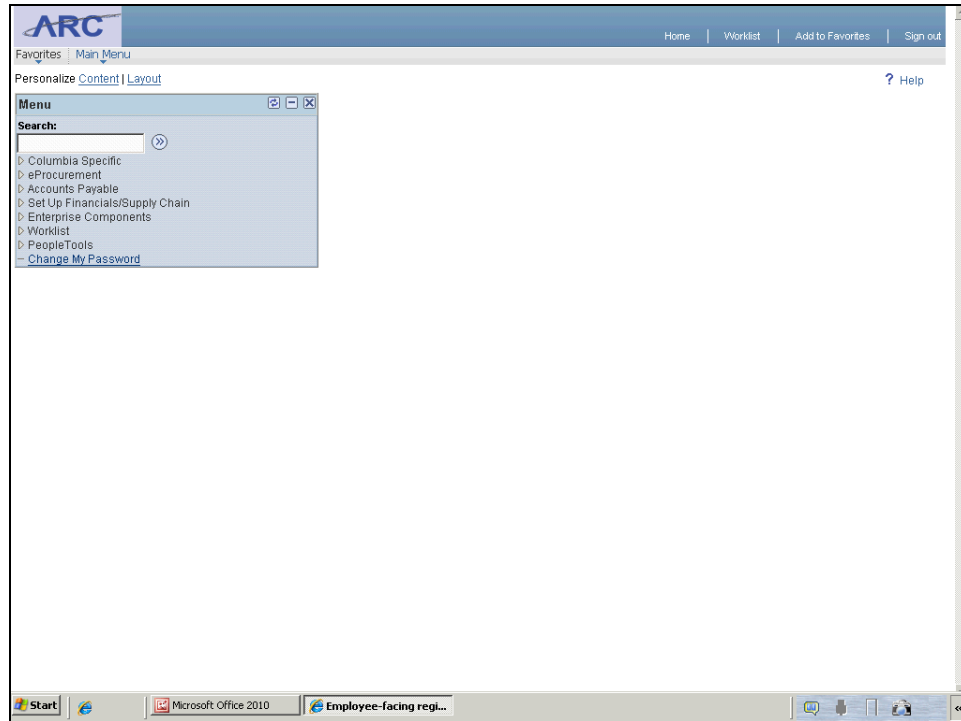
Step	Action
1.	First you will identify the voucher for which you would like to view and upload documents. Click the **Main Menu** button.

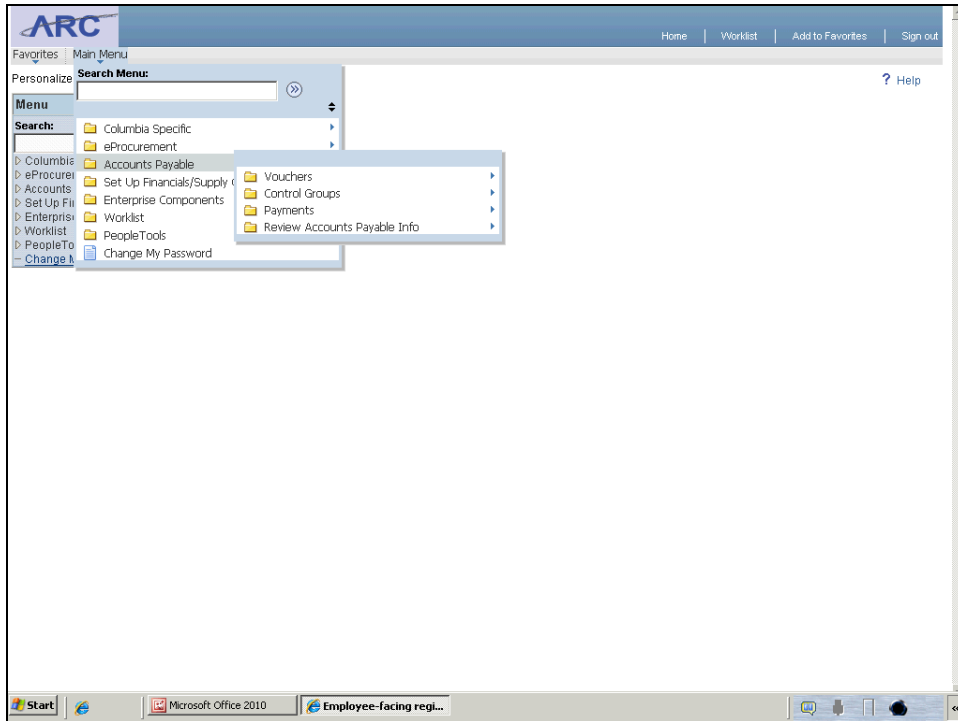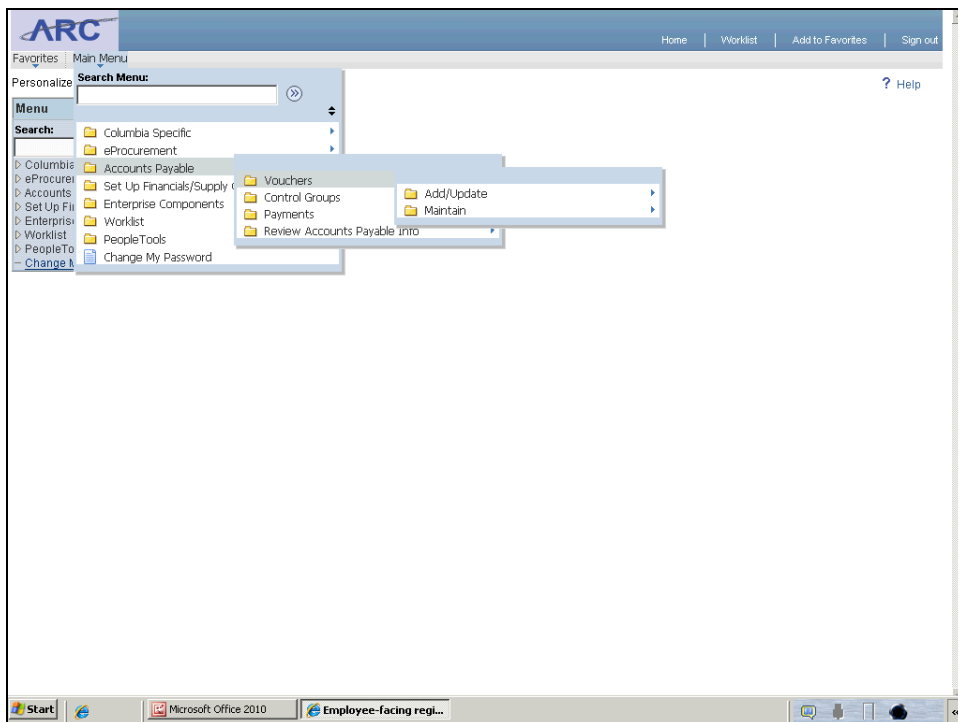| Step	Action
2.	Select the **Accounts Payable** menu.

Step	Action
3.	Click the **Vouchers** menu.

Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Click the **Regular Entry** menu.

Step	Action
6.	Click the **Find an Existing Value** tab to search for an existing voucher.

Step	Action
7.	Click in the **Invoice Number** field.

Step	Action
8.	Enter the desired information into the **Invoice Number** field. Enter "**INV345**".

Step	Action
9.	Click the **Search** button.

Step	Action
10.	Click the **Related Documents** tab.

Step	Action
11.	Click the **PROCUREMENT EDM** link which will create a barcode you can use to scan documents related to this voucher into OnBase. Click this job aid (http://files/gateway/content/training/job_aids/Job_Aid_Uploading_OnBase_Documents.pdf)to learn more about uploading documents into OnBase. ![PROCUREMENT EDM]

Step	Action
12.	Click the **View Documents** button to launch OnBase and view all documents related to this voucher.

Step	Action
13.	OnBase will automatically open and display the documents associated with this voucher.

Step	Action
14.	You have successfully completed the *Creating Vouchers* lesson. You can now select the next lesson, *Managing Voucher Errors and Exceptions.* **End of Procedure.**

Vouchers for Vendor Advances and Employee Reimbursements

This is the *Vouchers for Vendor Advances and Employee Reimbursements* lesson of the *Voucher Processing* course. Upon completion of this lesson, you will be able to:

- Create vouchers for employee vendor advances
- Create vouchers for non-employee vendor advances
- Create vouchers for employee reimbursements

Estimated time needed to complete lesson: 10 minutes

Advances and Reimbursements

Employee Advances

In certain cases, employees need to receive a travel or cash advance for their business-related activities. In the event an employee needs an advance, the Voucher Initiator would enter a Prepaid Voucher that references a Voucher Type of either 'Travel Advance' or 'Cash Advance'.

The following table summarizes the appropriate Voucher Types and Voucher Styles for Travel Advances and Cash Advances:

Voucher Style	Voucher Type	Vendor Classification
Prepaid	Travel Advance	Employee
Prepaid	Cash Advance	Employee

For additional detail on entering these Voucher Styles, please reference the *Creating Prepaid Vouchers to Employees* topic in this course.

Non-Employee Vendor Advances

In certain cases, non-employee vendors (suppliers) need to receive advances for certain business transactions or functions, i.e. prepaid conference registration fees. In the event a non-employee vendor needs to be paid an advance, a Voucher Initiator would create a Prepaid Voucher that references a Voucher Type of 'Prepayment'.

The following table summarizes the appropriate Voucher Type and Voucher Style for a non-employee prepaid advance:

Voucher Style	Voucher Type	Vendor Classification
Prepaid	Prepayment	Supplier or Outside Party

For additional detail on entering these Voucher Styles, please reference the *Creating Prepaid Vouchers to Non-Employee Vendors* topic in this course.

Employee Reimbursements

In certain cases, employees need to receive reimbursements for their business-related activities. In the event an employee needs to be reimbursed or needs to enter a reimbursement to reconcile against an advance, the Voucher Initiator would enter a Regular Voucher that references a Voucher Type of 'Employee Reimbursement'.

The following table summarizes the appropriate Voucher Type and Voucher Style for Employee Reimbursements:

Voucher Style	Voucher Type	Vendor Classification
Regular	Employee Reimbursement	Employee

For additional detail on entering these Voucher Styles, please reference the *Creating Regular Vouchers for Employee Reimbursements* topic in this course.

Creating Prepaid Vouchers for Employee Advances

Within ARC, there may be times when a voucher needs to be created to process an advance to an employee for business activities. This could consist of employee travel advances and employee cash advances. In this case, you would create a Prepaid voucher.

In the event an employee needs a travel or cash advance, the Voucher Initiator would enter a voucher with a 'Prepaid' Voucher Style that references a Voucher Type of either 'Travel Advance' or 'Cash Advance'.

The following table summarizes the appropriate Voucher Types and Voucher Styles for Travel Advances and Cash Advances:

Voucher Style	Voucher Type	Prepaid Reference	Vendor Classification
Prepaid	Travel Advance	T - Number	Employee
Prepaid	Cash Advance	C - Number	Employee

The business process for generating employee travel advances and cash advances in ARC consists of the following steps:

- Complete the Payment Advance Form (formerly Travel Advance Form) located on the Procurement Website. The form will require you to define the type of advance being processed (Travel Advance, Cash Advance, Prepayment Advance), and will subsequently generate the applicable advance number (i.e. T – Number, C – Number, P – Number)
- Enter a voucher in ARC with a 'Prepaid' Voucher Style
- Enter an employee vendor and designate the Voucher Type as either 'Travel Advance' or 'Cash Advance'.
- Enter a 'Prepayment Reference' on the voucher (i.e., T – Number or C - Number).
- The Prepayment Reference (T - Number or C - Number) is generated from the Payment Advance Web Form. Enter the remaining voucher header, line and distribution information. Prepaid vouchers only allow for a single distribution line ChartString where the natural Account on the distribution line will be defaulted to a pre-defined prepaid expense account.
- Submit the voucher for approval.
- Scan and attach the appropriate back up documentation in EDM which will be viewable by selecting the View Documents button on the voucher in ARC.
- The Travel Approver(s) will approve the Prepaid Voucher for the Travel Advance or Cash Advance (see additional details in the *Approving Prepaid Vouchers for Employee Advances* in the *Managing Procurement Approvals* course). Based on selecting the Voucher Type of Travel Advance or Cash Advance, the voucher will route to the appropriate Travel Voucher approver(s) for approval.
- Once approved, the Prepaid Voucher will be budget checked, posted, and paid. The Voucher Posting process debits the prepaid expense account.
- When the business activity requiring the advance has been completed, enter a voucher with a Regular Voucher Style to reconcile against the Prepaid voucher to denote how the advance was expensed.
- Enter the same employee vendor that was entered on the Prepaid Voucher and designate the Voucher Type as 'Employee Reimbursement'.

- Enter the same Prepayment Reference (T - Number or C - Number) that was entered on the Prepaid Voucher. This ensures that the Regular Voucher is applied against the Prepaid voucher.
- The system deducts the payment made on the prepaid voucher from the regular voucher's scheduled payment and remits the balance to the employee (if applicable). Enter the remaining header, line and distribution ChartString to allocate the reimbursement to the appropriate natural expense Account.
- Submit the voucher for approval.
- Send an email notification via the 'Notify' button on the voucher page to the appropriate Travel Approver to alert them that an employee reimbursement is pending their approval. (Optional). The Notify functionality will send an email to the user defined in the notification template with a link to the transaction. The recipient will click the link in the email which will pull up the transaction in ARC, allowing the approver to review the voucher.
- The Travel Approver(s) will approve the Regular Voucher for the Employee Reimbursement. Based on selecting the Voucher Type of Employee Reimbursement, the voucher will route to the appropriate Travel Voucher approver(s) for approval.
- Once approved, the Regular Voucher will be budget checked and posted. The voucher posting process credits the prepaid expense account and debits the expense account(s). Voucher Post also applies the Regular Voucher to the Prepaid Voucher to reconcile the Travel Advance or Cash Advance.

Throughout the following topic, imagine a time you've faced a similar scenario: An employee in Mark's department is going on a business trip to make a presentation. He receives a travel advance prepayment in order to have cash on-hand to pay for expenses as they are incurred. Mark needs to enter a prepaid voucher in order to process the travel advance.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating a Prepaid Voucher* topic. In this scenario you will create a prepaid voucher for an employee advance.

Step	Action
1.	Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu. 📁 Accounts Payable ▶
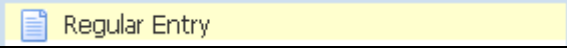
Step	Action
3.	Click the **Vouchers** menu. 📁 Vouchers ▶
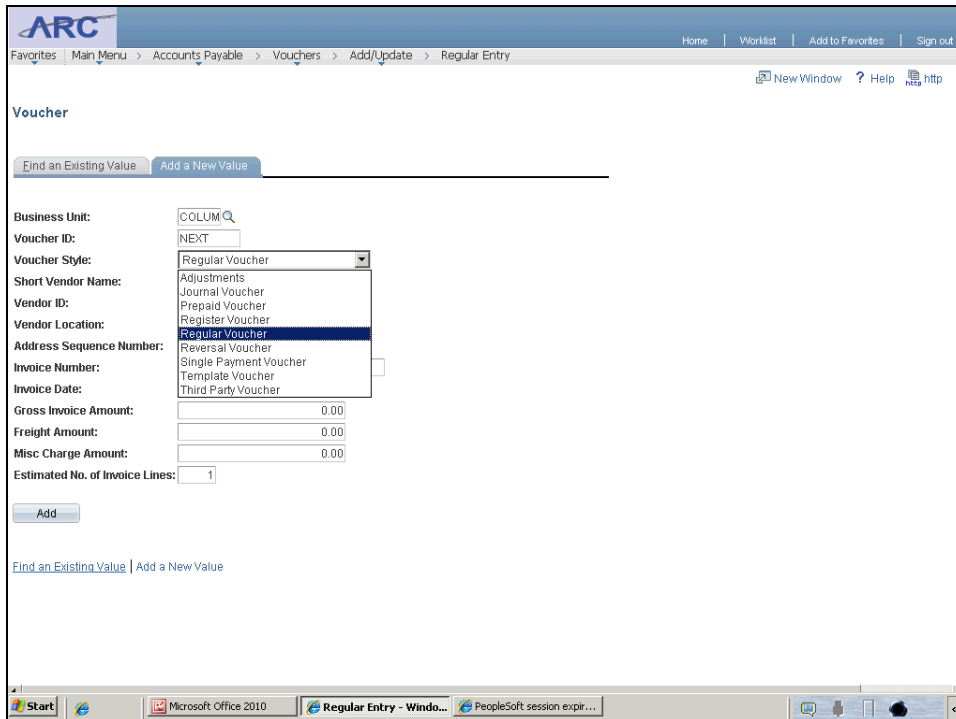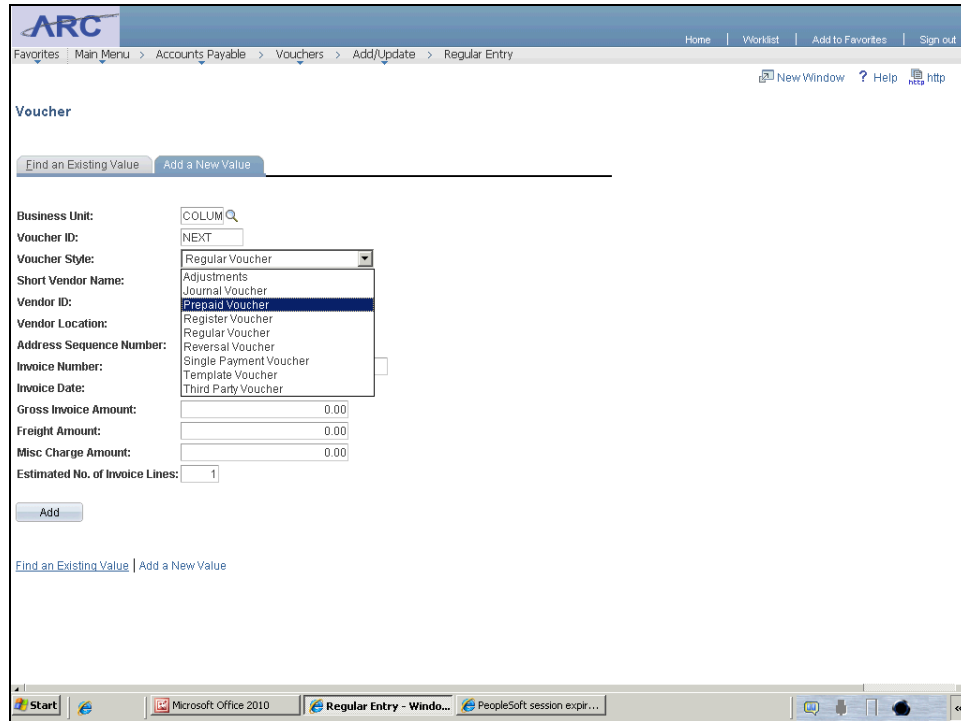
Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Select **Regular Entry**.

Step	Action
6.	Click the **Voucher Style** list.
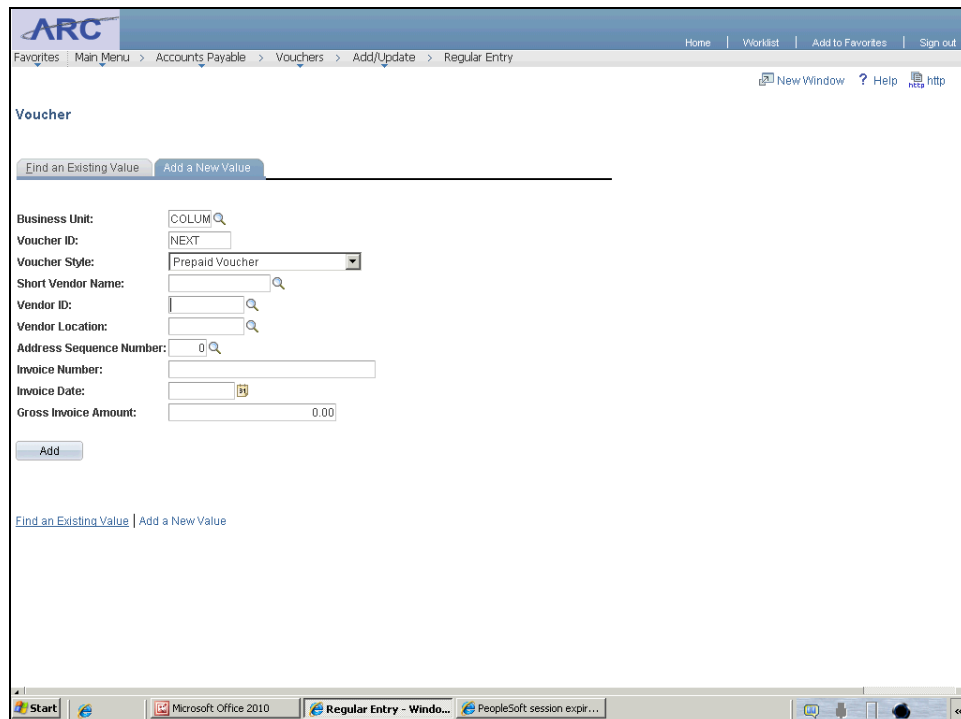
Step	Action
7.	There is a designated Prepaid Voucher option. Click the **Prepaid Voucher** list item.

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000004**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	In most cases, this would be an actual invoice number, but to demonstrate how the prepaid voucher is linked to the regular expense voucher, we will label this voucher "Prepayment". Enter the desired information into the **Invoice Number** field. Enter "**Prepayment**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click in the **Gross Invoice Amount** field.

Step	Action
15.	Enter the desired information into the **Gross Invoice Amount** field. Enter "**300**".

Step	Action
16.	Click the **Add** button.

Step	Action
17.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
18.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
19.	Click the **Voucher Type** list.

Step	Action
20.	Since this is a Cash Advance, you would select the **Cash Advance** list item. For Travel Advances, you would select "Travel Advance". If this Prepaid Voucher was for a Non-Employee Vendor Advance, the Prepaid Voucher Type would be "Prepayment".

Step	Action
21.	Click in the **Description** field.

Step	Action
22.	Enter the desired information into the **Description** field. Enter "**Cash Advance**".

Step	Action
23.	Drag the scrollbar to the bottom of the page.

Step	Action
24.	Notice that the account is pre populated with the travel advance account. Click in the **Fund** field.

Step	Action
25.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
26.	Click in the **Dept** field.

Step	Action
27.	Enter the desired information into the **Dept** field. Enter "**5502104**".

Step	Action
28.	Click in the **Initiative** field.

Step	Action
29.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
30.	Click in the **PC Bus Unit** field.

Step	Action
31.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
32.	Click in the **Project** field.

Step	Action
33.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
34.	Drag the scrollbar to the right to complete the remainder of the distribution information.

Step	Action
35.	Click in the **Activity** field.

Step	Action
36.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
37.	Click in the **Segment** field.

Step	Action
38.	Enter the desired information into the **Segment** field. Enter "**00000000**".

Step	Action
39.	Click the **Voucher Attributes** link to enter the Prepayment Reference (T-Number/C-Number). Voucher Attributes

Step	Action
40.	Scroll to the bottom of the page.

Step	Action
41.	Click in the **Prepaid Ref** field.

Step	Action
42.	Enter the desired information into the **Prepaid Ref** field. Enter "**C-Number**". If this advance was for a non-employee vendor, you would enter a P-Number.

Step	Action
43.	Click the **Save** button.

Step	Action
44.	Click the **Invoice Information** link. Invoice Information

Step	Action
45.	Click the **Preview & Submit For Approval** button.
	Preview & Submit For Approval

Step	Action
46.	Click the **Submit For Approval** button.
	Submit For Approval

Step	Action
47.	Click the **OK** button.

Step	Action
48.	See the approval workflow path upon submission and click the home link to learn how to create a regular expense voucher linked to the prepaid voucher.
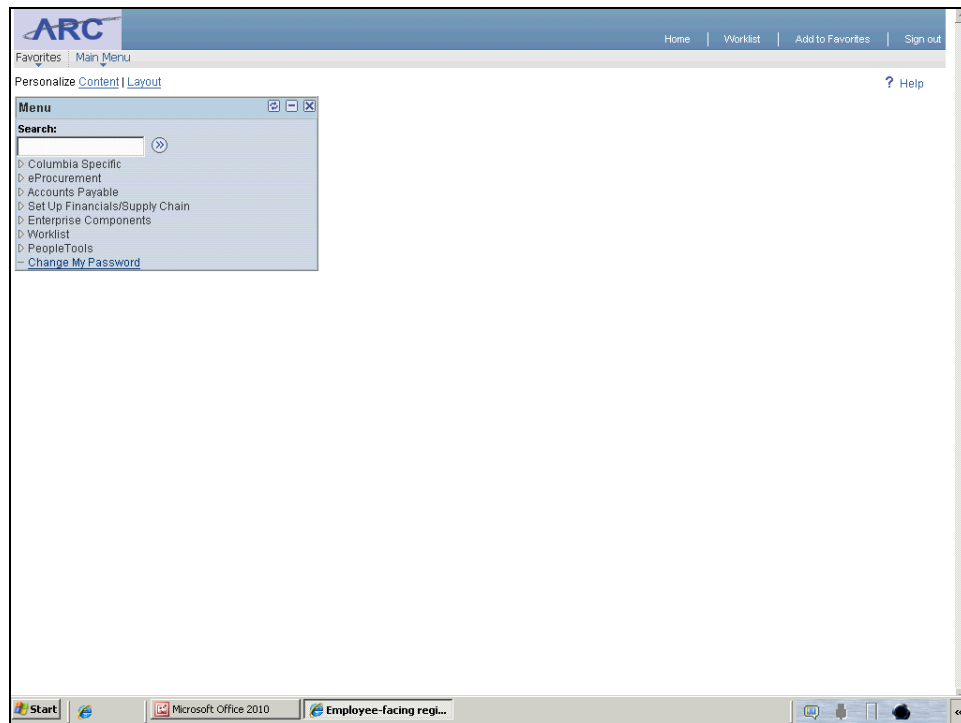
Step	Action
49.	We will now create the Regular Expense Voucher linked to the prepayment voucher. Click the **Main Menu** button.
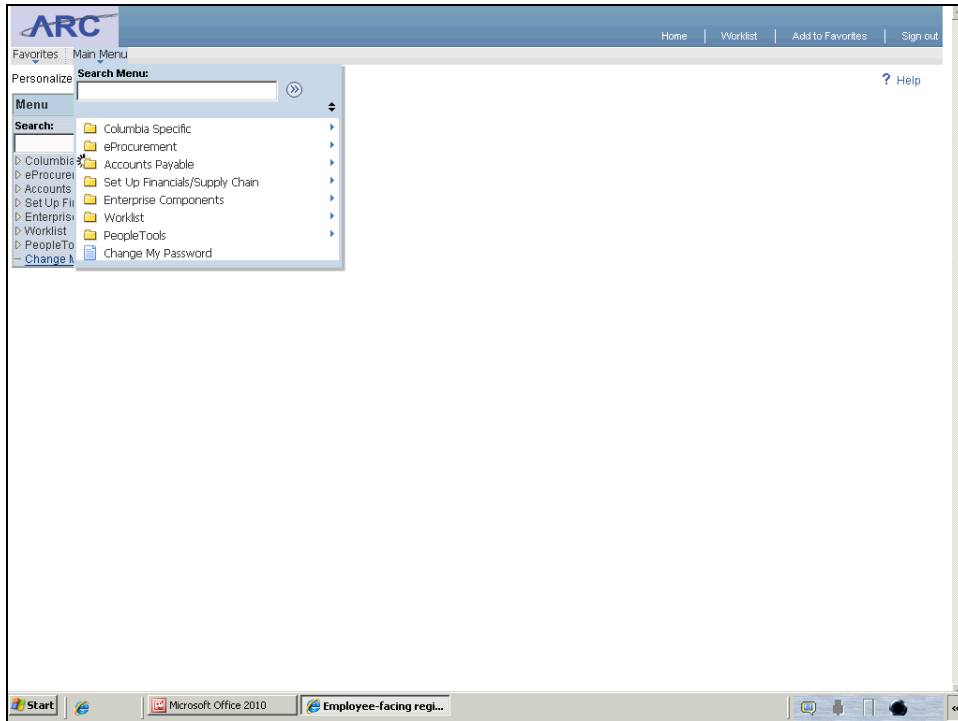
Step	Action
50.	Click the **Accounts Payable** menu.
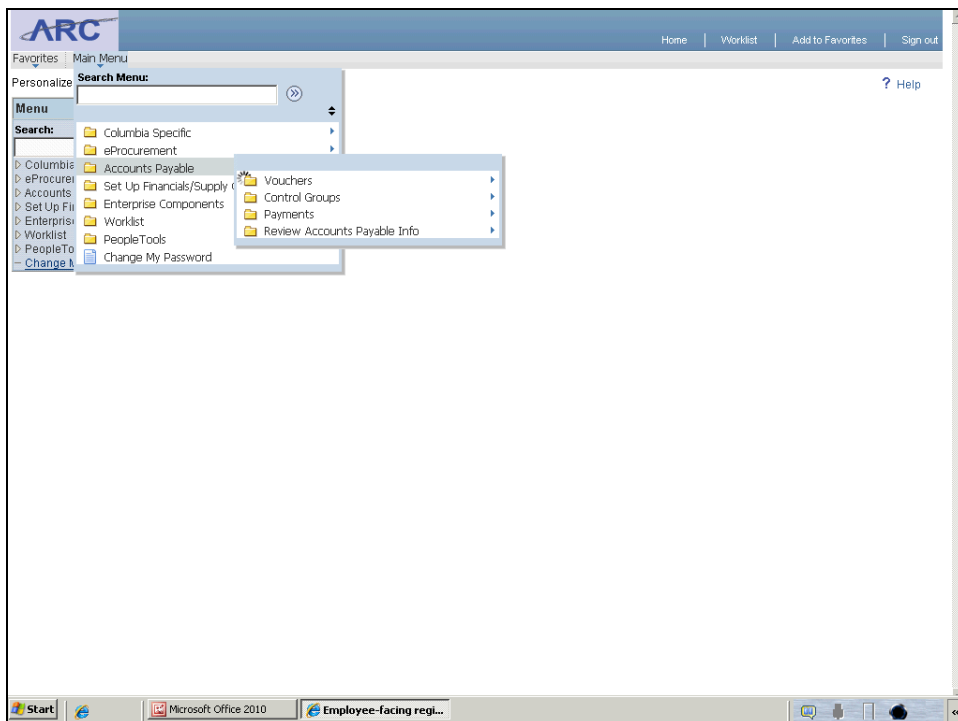
Step	Action
51.	Click the **Vouchers** menu.
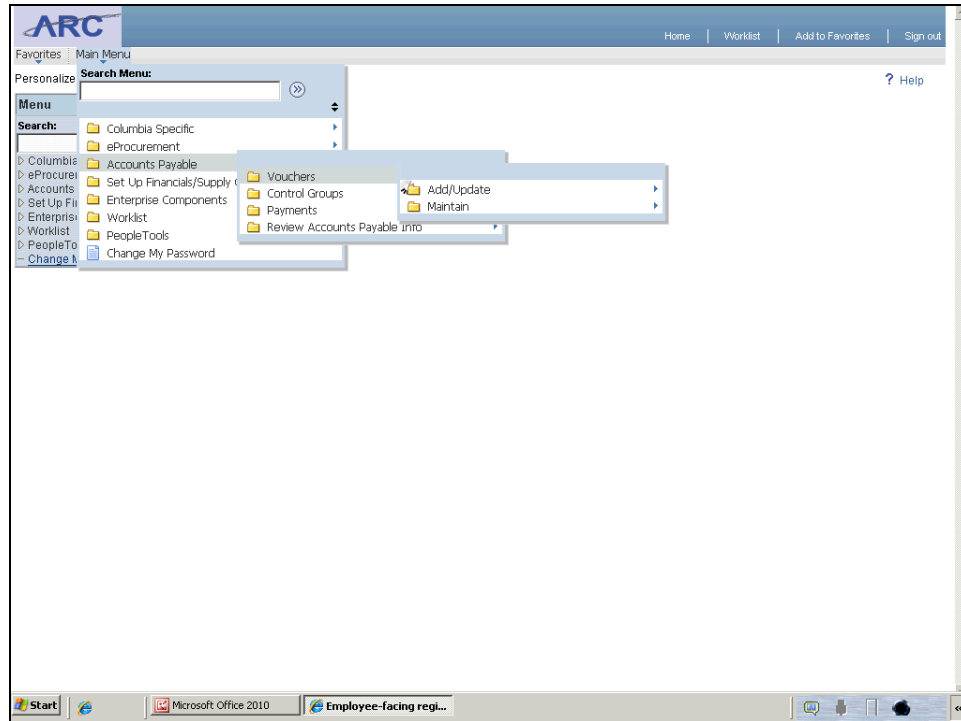
Step	Action
52.	Click the **Add/Update** menu.
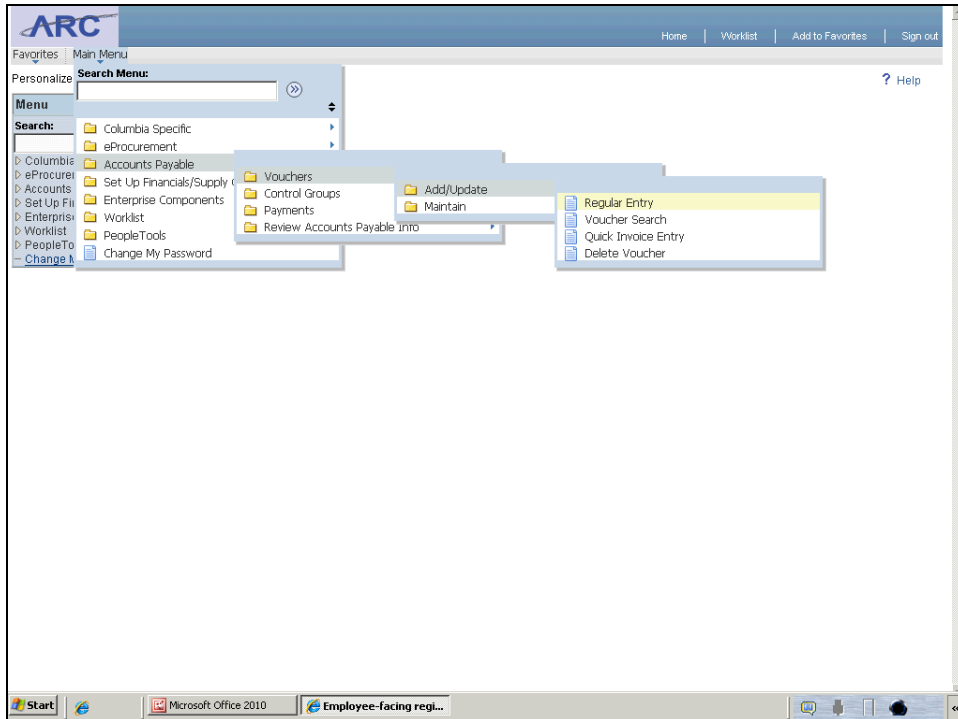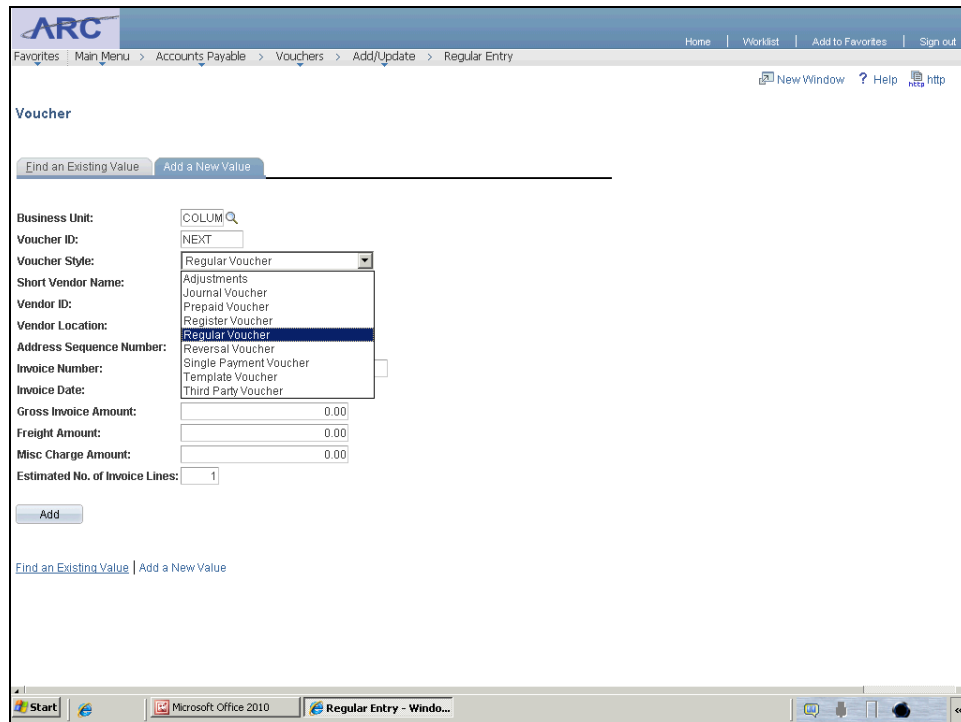
Step	Action
53.	Click the **Regular Entry** menu.

Step	Action
54.	Click the **Voucher Style** list.

Regular Voucher ▼

Step	Action
55.	Click the **Regular Voucher** list item.

Regular Voucher

Step	Action
56.	Click in the **Vendor ID** field.

Step	Action
57.	Enter the desired information into the **Vendor ID** field. Enter "**0000000004**".

Step	Action
58.	Click in the **Invoice Number** field.

Step	Action
59.	This invoice number is meant to demonstrate that this voucher is the expense associated with the Cash Advance. Normally, you would enter the real invoice number associated with the expense. Enter the desired information into the **Invoice Number** field. Enter "**Cash Advance Expense**".
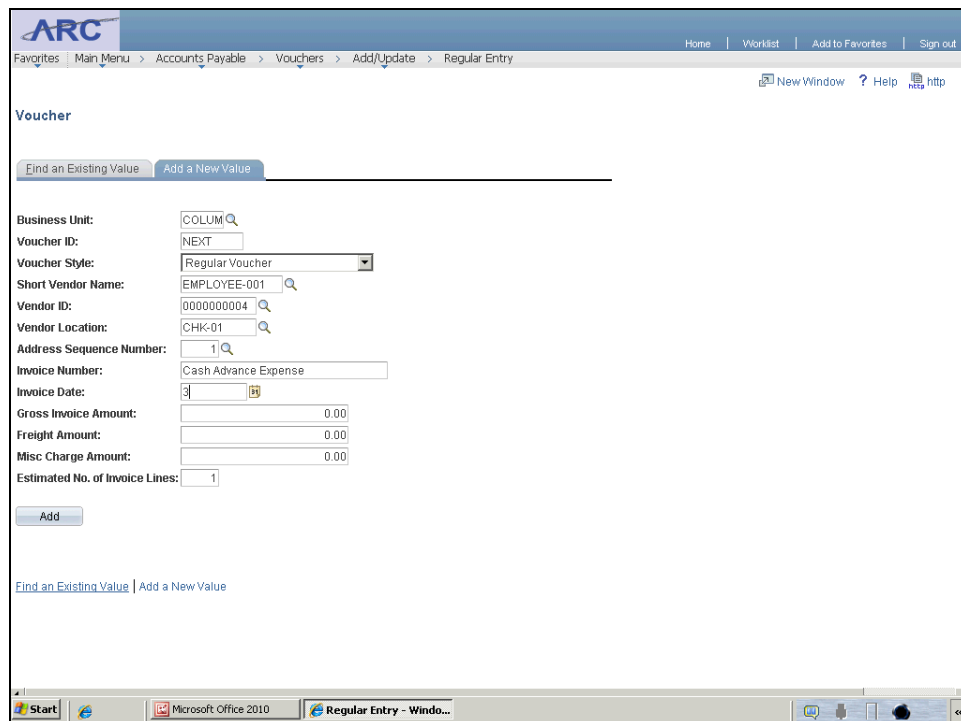
Step	Action
60.	Click in the **Invoice Date** field.
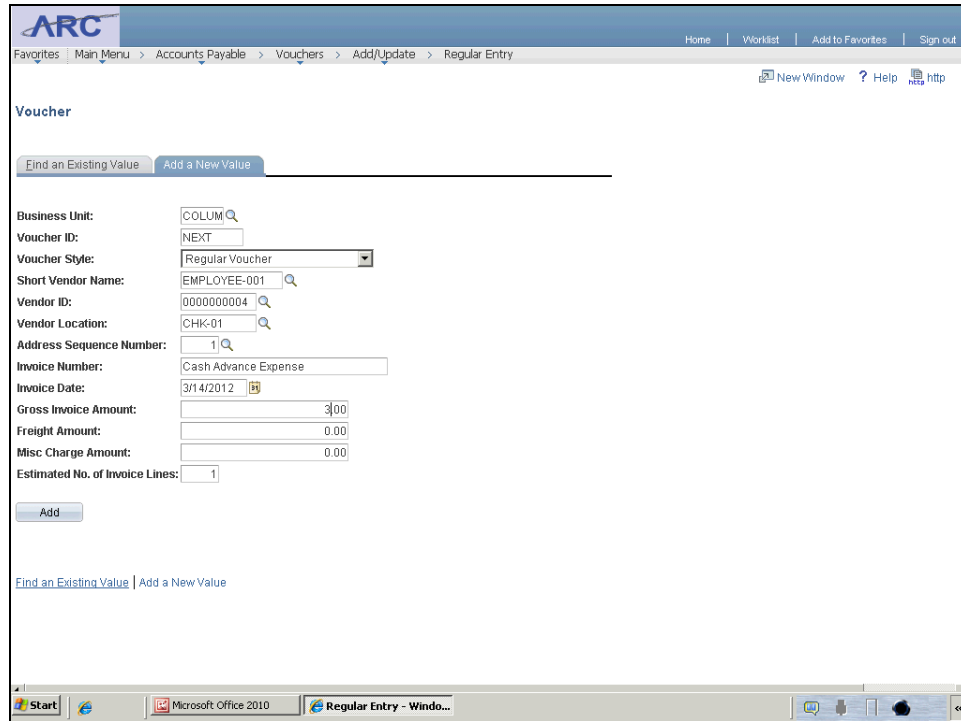
Step	Action
61.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
62.	Click in the **Gross Invoice Amount** field.

Step	Action
63.	Enter the desired information into the **Gross Invoice Amount** field. Enter "**300**".

Step	Action
64.	Click the **Add** button. Add

Step	Action
65.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
66.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
67.	Click the **Voucher Type** list.

Step	Action
68.	For Travel and Cash Advances, you will select the **Employee Reimbursement** list item for the expense voucher associated with a Prepaid Voucher. For expense vouchers that should be associated with non-employee vendor advances, you would select "Invoice" as the correct Voucher Type.

Step	Action
69.	Click in the **Description** field.

Step	Action
70.	Enter the desired information into the **Description** field. Enter "**Cash Advance Expense**".

Step	Action
71.	Scroll to the bottom of the page to complete the distribution information.

Step	Action
72.	Click in the **Account** field.

Step	Action
73.	Enter the desired information into the **Account** field. Enter "**65205**".

Step	Action
74.	Click in the **Fund** field.

Step	Action
75.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
76.	Click in the **Dept** field.

Step	Action
77.	Enter the desired information into the **Dept** field. Enter "**5502104**".

Step	Action
78.	Click in the **Initiative** field.

Step	Action
79.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
80.	Click in the **Function** field.

Step	Action
81.	Enter the desired information into the **Function** field. Enter "**200**".

Step	Action
82.	Click in the **PC Bus Unit** field.

Step	Action
83.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
84.	Drag the scrollbar to the right to complete the rest of the distribution information.

Step	Action
85.	Click in the **Project** field.

Step	Action
86.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
87.	Click in the **Activity** field.

Step	Action
88.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
89.	Click in the **Segment** field.

Step	Action
90.	Enter the desired information into the **Segment** field. Enter "**00000000**".

Step	Action
91.	Drag the scrollbar to the see the bottom of the page.

Step	Action
92.	Click the **Voucher Attributes** link to add the associated prepayment reference. Voucher Attributes

Step	Action
93.	Drag the scrollbar to the bottom of the page.

Step	Action
94.	Click in the **Prepaid Ref** field.

Step	Action
95.	This is where you will enter the C-Number you entered on the Prepaid Voucher. Enter the desired information into the **Prepaid Ref** field. Enter "**C-Number**". For Non-Employee Vendor Advances, you would enter a P-Number instead.

Step	Action
96.	Click the **Save** button.
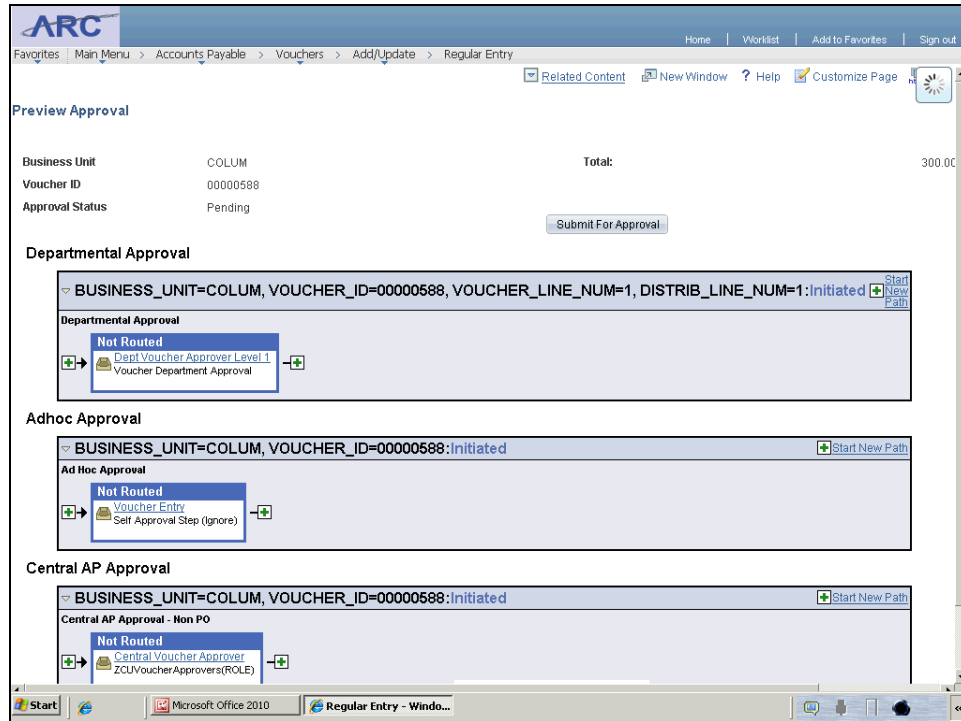
Step	Action
97.	Click the **Invoice Information** link. Invoice Information

Step	Action
98.	Click the **Preview & Submit For Approval** button. Preview & Submit For Approval

Step	Action
99.	Click the **Submit For Approval** button.
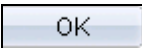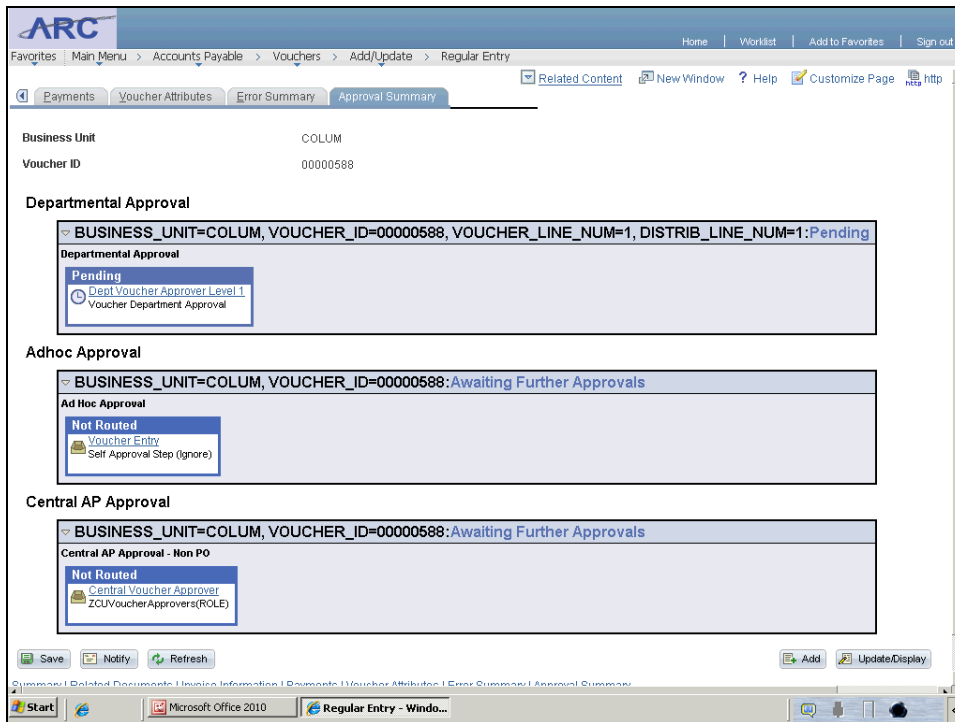
Step	Action
100.	Click the **OK** button. ![OK button]

Step	Action
101.	See the approval workflow routing upon submission.

Step	Action
102.	You have successfully created a Prepaid Voucher for Employee Advances. You can now move onto the next topic, *Creating Prepaid Vouchers for Non-Employee Advances.* **End of Procedure.**

Creating Prepaid Vouchers for Non-Employee Vendor Advances

Within ARC, there may be times when a voucher needs to be created to process an advance to a non-employee vendor (supplier/service provider) for business activities. In this case, you would create a Prepaid voucher.

In the event a non-employee vendor needs an advance, the Voucher Initiator would enter a voucher with a 'Prepaid' Voucher Style that references a Voucher Type of 'Prepayment'.

The following table summarizes the appropriate Voucher Types and Voucher Styles for Travel Advances and Cash Advances:

Voucher Style	Voucher Type	Prepaid Reference	Vendor Classification
Prepaid	Prepayment	P- Number	Supplier or Outside Party

The business process for generating non-employee advances in ARC consists of the following steps:

- Complete the Payment Advance Form (formerly Travel Advance Form) located on the Procurement Website. The form will require you to define the type of advance being processed (Travel Advance, Cash Advance, Prepayment Advance), and will subsequently generate the applicable advance number (i.e. T – Number, C – Number, P – Number)
- Enter a voucher in ARC with a 'Prepaid' Voucher Style
- Enter a supplier or outside party vendor and designate the Voucher Type as 'Prepayment'
- Enter a 'Prepayment Reference' on the Voucher Attributes tab (i.e., P – Number).
- The Prepayment Reference (P - Number) is generated from the Payment Advance Web Form. Enter the remaining voucher header, line and distribution information. Prepaid vouchers only allow for a single line distribution ChartString where the natural Account on the distribution line will be defaulted to a prepaid expense account.
- Scan and attach the appropriate back up documentation in EDM which will be viewable by selecting the View Documents button on the voucher in ARC.
- Submit the voucher for approval.
- The Department Approver(s) will approve the Prepaid Voucher for the Prepayment Advance. The voucher will route to the appropriate Departmental Voucher approver(s) for approval based on the dollar amount and Department ChartField value entered on the voucher.
- Once approved, the Prepaid Voucher will be budget checked, posted, and paid. The Voucher Posting process debits the prepaid expense account.
- When the business activity has been completed and the non-employee vendor invoice has been received, enter a voucher with a Regular Voucher Style to reconcile against the Prepaid voucher to denote how the advance was expensed.
- Enter the same vendor that was entered on the Prepaid Voucher and designate the Voucher Type as 'Invoice'.
- Enter the same Prepayment Reference (P - Number) that was entered on the Prepaid Voucher. This ensures that the Regular Voucher is applied against the Prepaid voucher.
- The system deducts the payment made on the prepaid voucher from the regular voucher's scheduled payment and remits the balance to the vendor (if applicable). Enter the distribution ChartString to allocate the reimbursement to the appropriate expense Account.

- Scan and attach documents the appropriate back up documentation in EDM which will be viewable by selecting the View Documents button on the voucher.
- Submit the voucher for approval.
- The Department Approver(s) will approve the Regular Voucher for the Invoice (see additional detail in the *Approving prepaid Vouchers for Non-Employee Vendor Advances* in the *Managing Procurement Approvals* course). Based on selecting the Voucher Type of Invoice, the voucher will route to the appropriate Department Voucher approver(s) for approval.
- Once approved, the Regular Voucher will be budget checked and posted. The voucher posting process credits the prepaid expense account and debits the expense account(s) when the Regular Voucher is posted. Voucher Post also applies the Regular Voucher to the Prepaid Voucher to reconcile the Invoice.

You would create a Prepaid Voucher for a Non-Employee Vendor Advance when you faced a similar scenario: An employee in Mark's department is attending a business conference and the vendor requires the registration fee to be paid in advance. Mark needs to enter a prepaid voucher in order to process the advance to the vendor. To receive step-by-step guidance on how to create Prepaid Vouchers and associate Regular Vouchers, please see the transaction in the previous topic, *Creating Prepaid Vouchers for Employee Advances.*

Creating Regular Vouchers for Employee Reimbursements

Within ARC, there may be times when a voucher needs to be created to process a reimbursement to an employee for business activities. In this case, you would create a Regular voucher.

In the event an employee needs an employee reimbursement, the Voucher Initiator would enter a voucher with a 'Regular' Voucher Style that references a Voucher Type of 'Employee Reimbursement'.

The following table summarizes the appropriate Voucher Type and Voucher Style for Employee Reimbursements:

Voucher Style	Voucher Type	Vendor Classification
Regular	Employee Reimbursement	Employee

The business process for generating employee reimbursements in ARC consists of the following steps:

- Complete the Travel & Business Expense Report (TBER) located on the Procurement Website
- Enter a voucher with a Regular Voucher Style
- Enter an employee vendor and designate the Voucher Type as 'Employee Reimbursement'.
- Enter the Date of First Expense and Date of Last Expense.
- Enter the remaining voucher header, line and distribution information.
- If the Employee Reimbursement is being entered to reconcile against a Prepaid voucher, enter the Prepaid Reference. Enter the same Prepayment Reference (T - Number or C - Number) that was entered on the Prepaid Voucher. This ensures that the Regular voucher is applied against the Prepaid voucher and prevents the voucher from incorrectly getting paid.
- The system deducts the payment made on the prepaid voucher from the regular voucher's scheduled payment and remits the balance to the employee (if applicable).
- Scan and attach the appropriate back up documentation in EDM which will be viewable by selecting the View Documents button on the voucher in ARC.
- Submit the voucher for approval.
- Send an email notification via the 'Notify' button on the voucher page to the appropriate Travel Approver to alert them that an employee reimbursement is pending their approval. (Optional). The Notify functionality will send an email to the user defined in the notification template with a link to the transaction. The recipient will click the link in the email which will pull up the transaction in ARC, allowing the approver to review the voucher.
- The Travel Approver(s) will approve the Regular Voucher for the Employee Reimbursement (see additional details in the *Approving Regular Vouchers for Employee Reimbursements* in the *Managing Procurement Approvals* course). Based on selecting the Voucher Type of Employee Reimbursement, the voucher will route to the appropriate Travel Voucher approver(s) for approval.
- Once approved, the Regular Voucher will be budget checked, posted, and paid. The Voucher Posting process debits the expense account.

Throughout the following topic, imagine a time you've faced a similar scenario: An employee in Mark's department has returned from a business trip and has receipts from the expenses he incurred while traveling. Mark needs to enter a Regular voucher in order to process the employee reimbursement.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating Regular Vouchers for Employee Reimbursements* topic where you will learn how to create a voucher for an employee reimbursement.
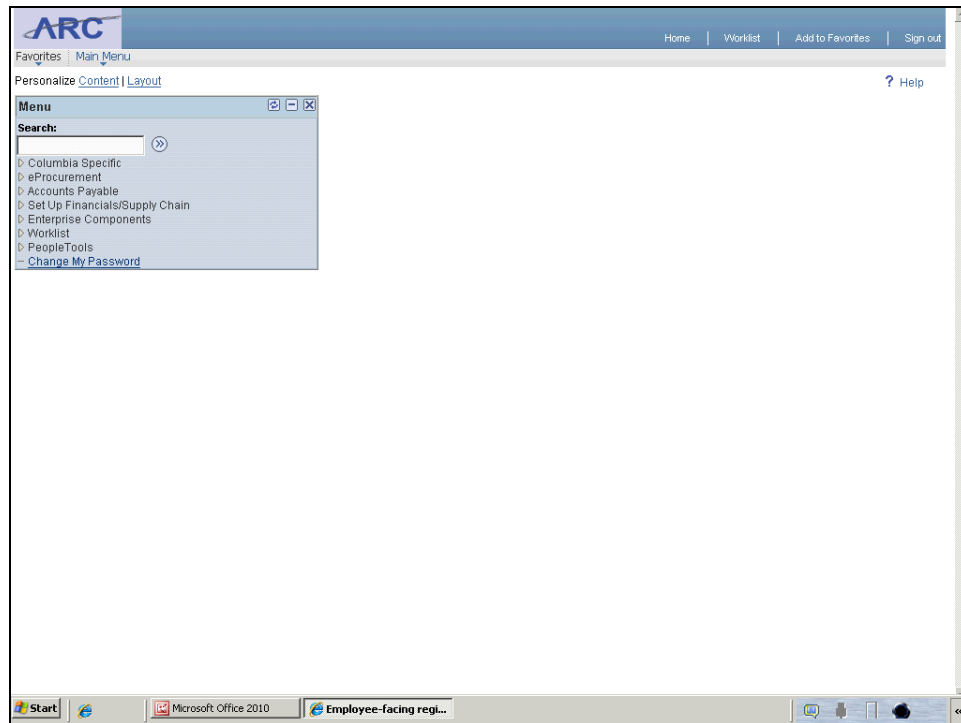
Step	Action
1.	Begin by clicking the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu.

Step	Action
3.	Click the **Vouchers** menu.

Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Click the **Regular Entry** menu.

Step	Action
6.	Click the **Voucher Style** list. Regular Voucher ▼

Step	Action
7.	Click the **Regular Voucher** list item. Regular Voucher

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000004**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**INV789**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click in the **Gross Invoice Amount** field. `0.00`

Step	Action
15.	Enter the desired information into the **Gross Invoice Amount** field. Enter "**300**".

Step	Action
16.	Click the **Add** button.

Step	Action
17.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
18.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
19.	Click the **Voucher Type** list.

Step	Action
20.	You will select the **Employee Reimbursement** Voucher Type for employee reimbursements. `Employee Reim`

Step	Action
21.	Click in the **Description** field.

Step	Action
22.	Enter the desired information into the **Description** field. Enter "**INV789**".

Step	Action
23.	Scroll to the bottom of the page to complete the distribution information.

Step	Action
24.	Click in the **Account** field.

Step	Action
25.	Enter the desired information into the **Account** field. Enter "**65205**".

Step	Action
26.	Click in the **Fund** field.

Step	Action
27.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
28.	Click in the **Dept** field.

Step	Action
29.	Enter the desired information into the **Dept** field. Enter "**5502104**".

Step	Action
30.	Click in the **Initiative** field.

Step	Action
31.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
32.	Click in the **Function** field.

Step	Action
33.	Enter the desired information into the **Function** field. Enter "**200**".

Step	Action
34.	Click in the **PC Bus Unit** field.

Step	Action
35.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
36.	Drag the scrollbar to the right to complete the rest of the distribution information.

Step	Action
37.	Click in the **Project** field.

Step	Action
38.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
39.	Click in the **Activity** field.

Step	Action
40.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
41.	Click in the **Segment** field.

Step	Action
42.	Enter the desired information into the **Segment** field. Enter "**00000000**".

Step	Action
43.	Drag the scrollbar to the see the bottom of the page.

Step	Action
44.	Click the **Save** button.

Step	Action
45.	Click the **Preview & Submit For Approval** button. Preview & Submit For Approval

Step	Action
46.	Click the **Submit For Approval** button. ![Submit For Approval]

Step	Action
47.	Click the **OK** button. ![OK]

Step	Action
49.	You have successfully created a voucher for an employee reimbursement. You can now select the next lesson, *Managing Voucher Errors and Exceptions.* **End of Procedure.**

Managing Voucher Errors and Exceptions

This is the *Processing Vouchers* lesson of the *Voucher Processing* course. Upon completion of this lesson, you will be able to:

- Edit check vouchers that have been created in the ARC system
- Correct recycle errors
- Access the match workbench to correct voucher errors
- Resolve budget check exceptions
- Correct vouchers through creating the Adjustment, Reversal, and Journal voucher styles

Non-PO Voucher Process:
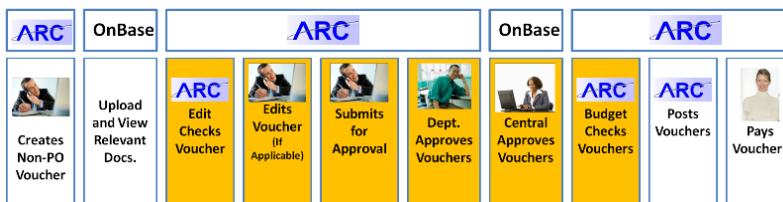
PO Voucher Process:

Estimated time needed to complete lesson: 20 minutes

Editing Vouchers

Throughout the voucher creation process, you can save what you've done as long as the voucher has the required fields completed (only GLBU and Account are required on the distribution line to save the voucher). Once you complete the voucher and click the save button, ARC will perform edit checking. If any errors are identified, the voucher will be saved in Recycle status. You will need to correct all data that does not pass online edits. Once all errors have been corrected and the voucher successfully passes edit checking, the voucher can be submitted for approval. Once in approval workflow, transactions can be put on hold or denied, thus preventing the voucher from being paid. Once the voucher has been approved by all required approvers, the voucher will be available for payment.

Combination Edit Errors

Out of Balance Errors

Required Fields Not Populated

Duplicate Invoice Errors

Recycle Status

If the voucher is a non-PO voucher, you can submit the voucher for approval workflow. If the voucher is associated to a purchase order, the voucher must first process through matching before it can be approved. A batch process will run throughout the day to match vouchers, so no action is required on behalf of the user. However, users will have the ability to Match vouchers immediately in order to be able to then submit the voucher into workflow approval.

Note: Vouchers will route for approval based on the dollar threshold and department defined on the voucher distribution line. Additional information regarding voucher approvals can be found in the *Managing Procurement Approvals* course on the finance gateway.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark entered a voucher and edit-checking reveals that the gross amount of the voucher was entered incorrectly, causing the voucher to be out of balance. He needs to correct the voucher information.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Editing Voucher Errors* topic. In this scenario you will correct voucher errors.
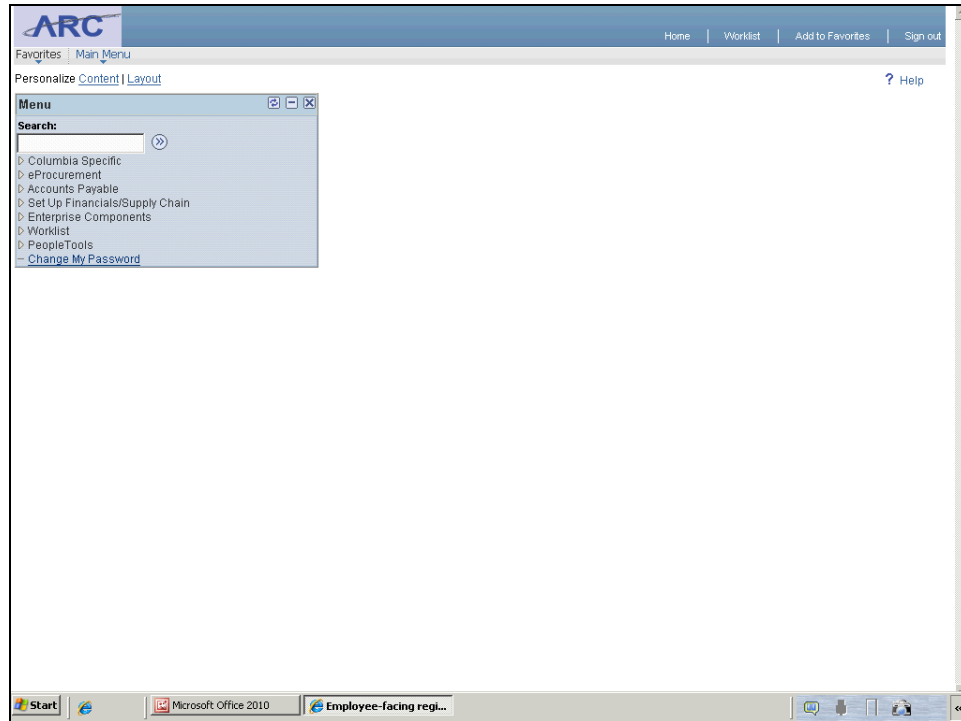
Step	Action
1.	First, you will identify the voucher for which you need to correct errors. Click the **Main Menu** button.
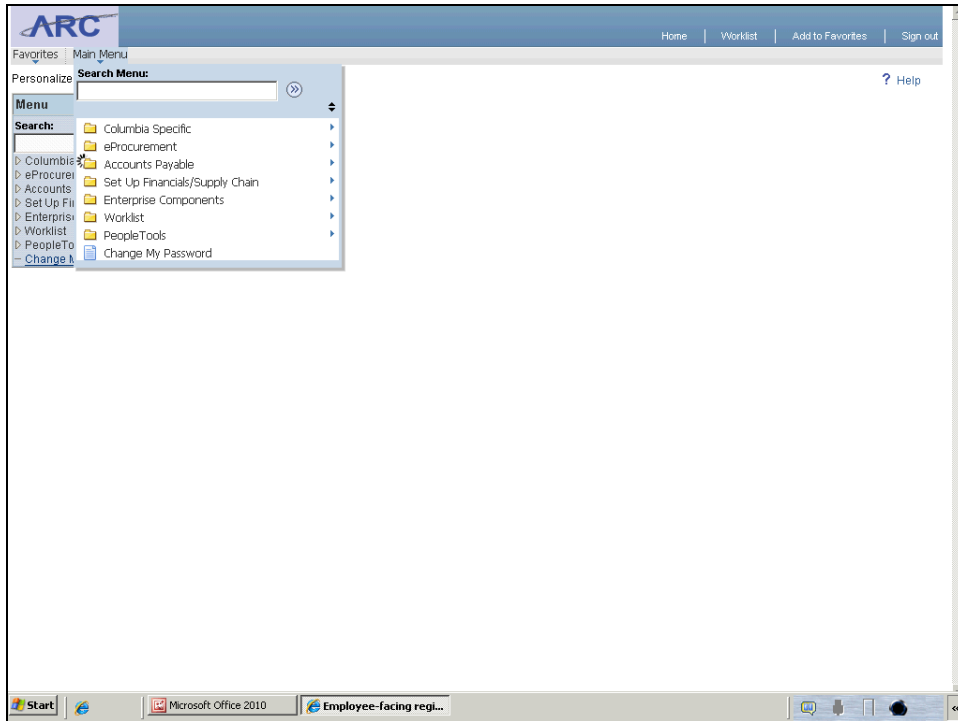
Step	Action
2.	Click the **Accounts Payable** menu.
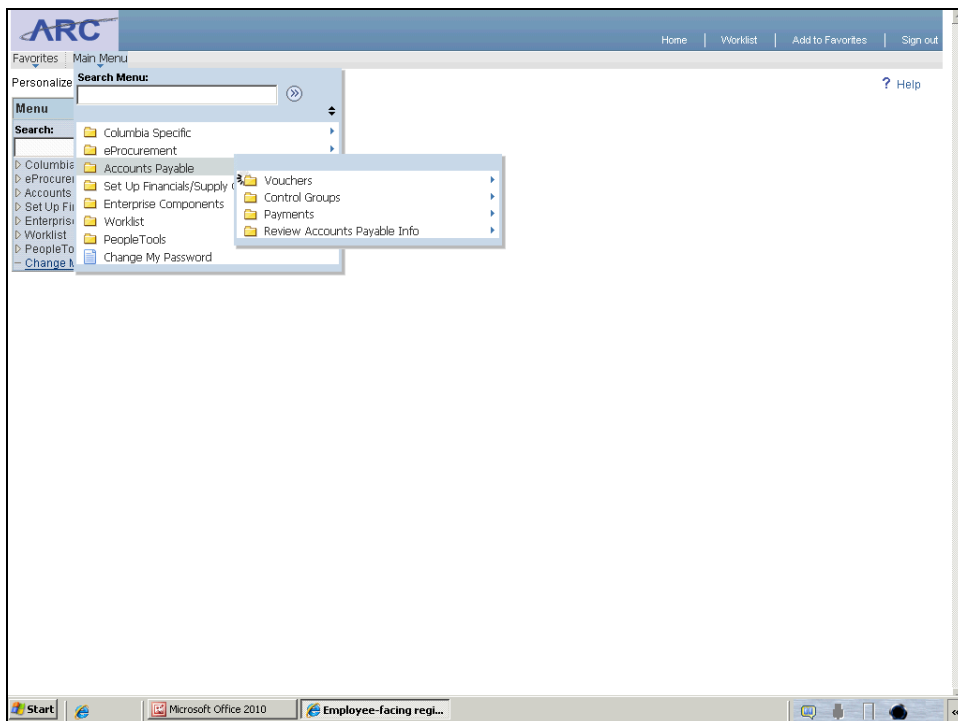
Step	Action
3.	Select the **Vouchers** menu.
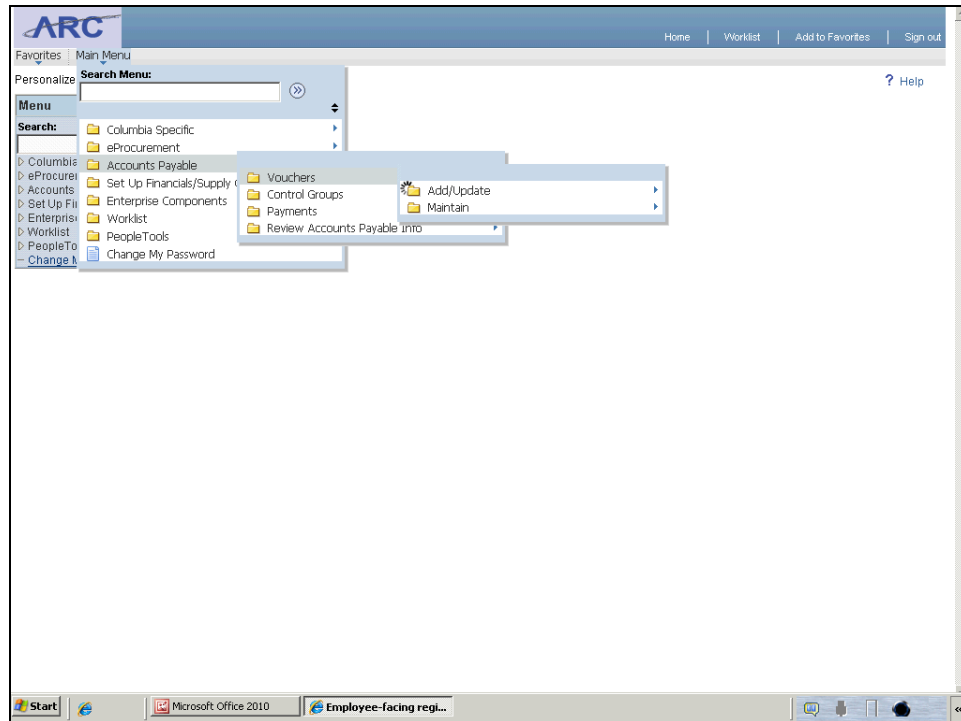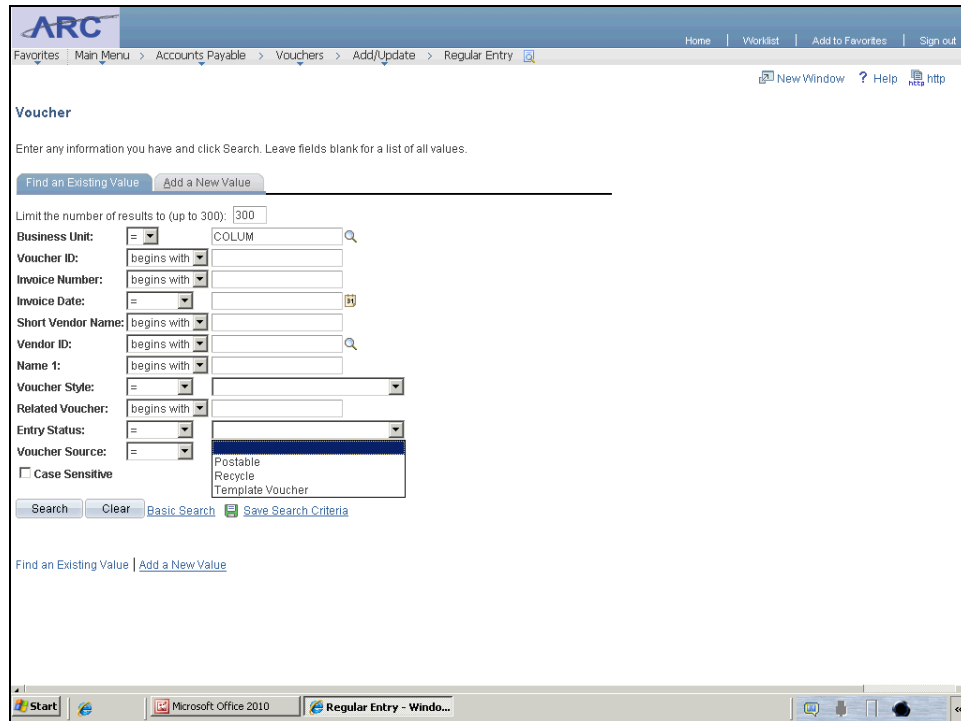
Step	Action
4.	Click the **Add/Update** menu.
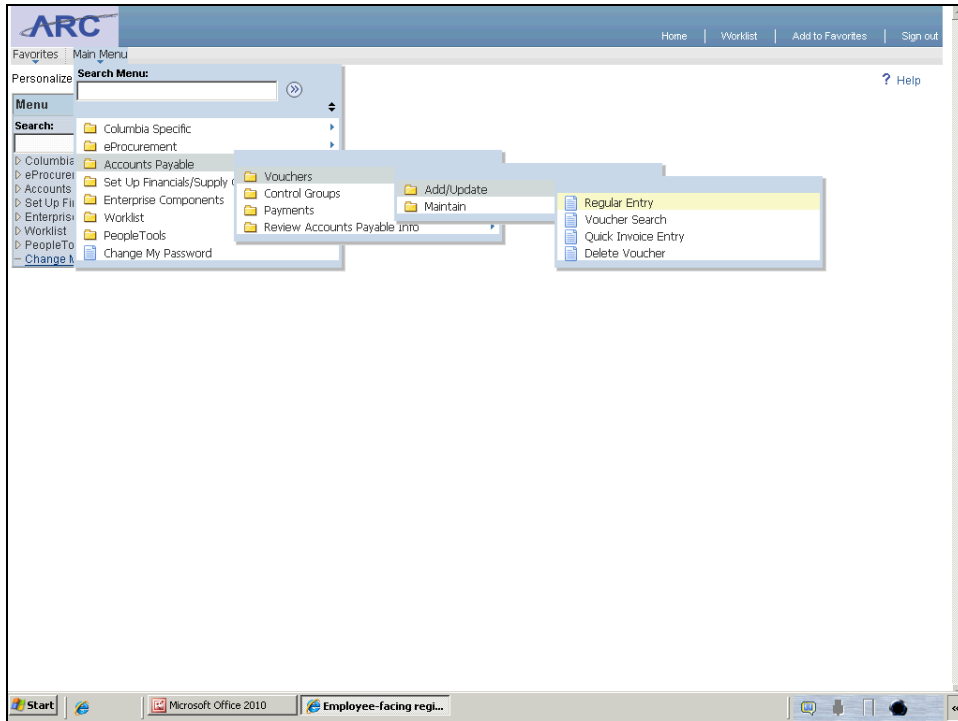
Step	Action
5.	Click **Regular Entry.**

Step	Action
6.	Click the **Find an Existing Value** tab to locate existing vouchers.

Step	Action
7.	Click the **Entry Status** list and select **Recycle** to locate all Recycle Errors to filter by vouchers that contain Recycle Errors.

Step	Action
8.	Click the **Search** button.

Step	Action
9.	Scroll to the bottom of the page to see the search results.

Step	Action
10.	Select the appropriate voucher link. Click the **00000570** link. 00000570

Step	Action
11.	Click the **Error Summary** tab. The Error Summary tab is available on all vouchers and summarizes the errors for each voucher. Error Summary
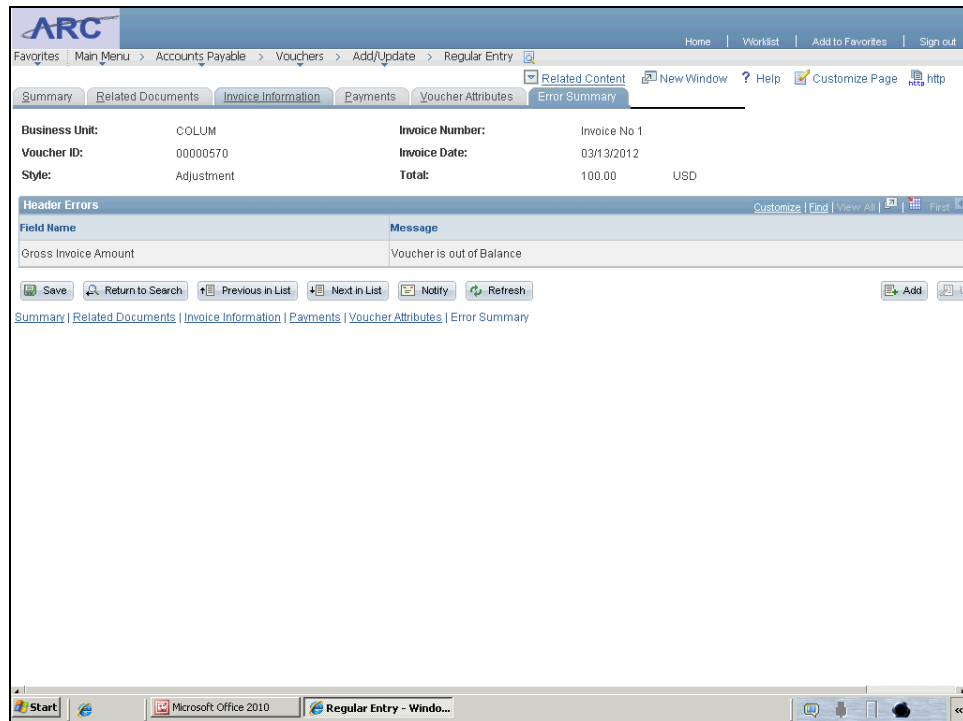
Step	Action
12.	Note that the Error Summary displays that the **Voucher is out of Balance**.
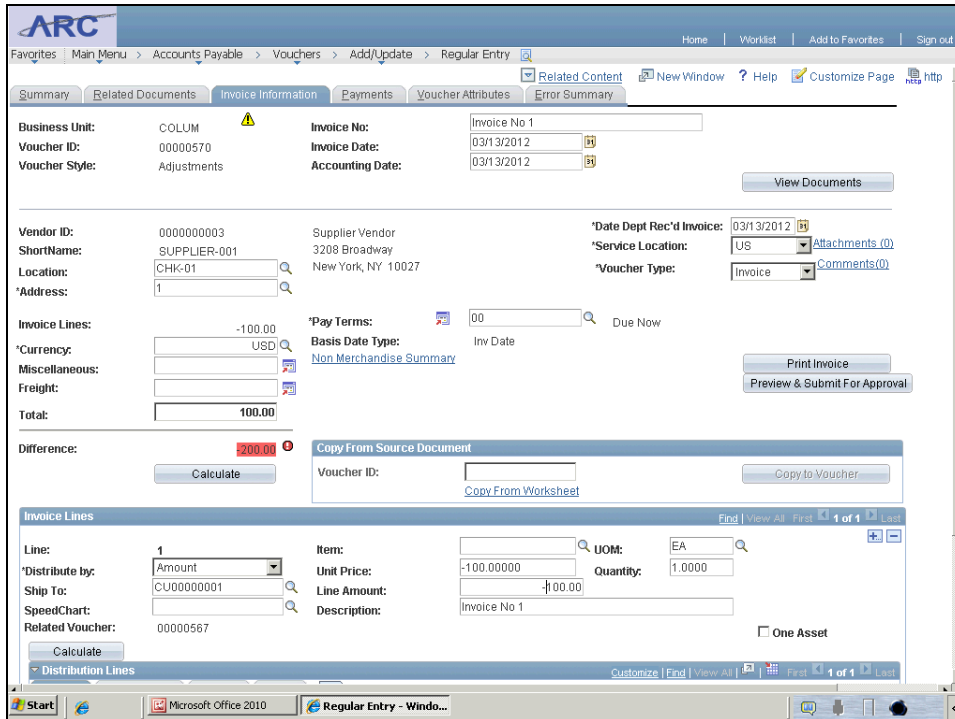
Step	Action
13.	Click the **Invoice Information** tab to correct the Out of Balance error. Invoice Information

Step	Action
14.	Click in the **Line Amount** field to correct the error. Enter a value of positive $**100**. -100.00

Step	Action
15.	Scroll to the bottom of the page.

Step	Action
16.	Click in the **Merchandise Amt** field to change the value to ensure the values are balanced. Enter positive **100**. -1 00.00

Step	Action
17.	Click the **Save** button. Save

Step	Action
18.	Scroll to the top of the page to access the different voucher tabs.

Step	Action
19.	Click the **Summary** tab.

Step	Action
20.	Notice that the Entry Status has changed from Recycle to **Postable** after the error has been corrected.

Step	Action
21.	You have successfully edited a voucher. Now let's select the next topic, *Correcting Match Exceptions,* where you will learn how to correct Match Exceptions. **End of Procedure.**

Correcting Match Exceptions

If a voucher references a purchase order and/or purchase order and receipt, the voucher must go through the Matching process. If there is no receipt associated with the transaction, a two way matching occurs between the purchase order and the voucher. If there is a receipt associated with the transaction, a three way matching occurs between the purchase order, voucher, and the receipt. When processing a voucher, it is important to know whether a Purchase Order and/or receipt is associated with the transaction, so you know whether or not to monitor this transaction for matching exceptions (for additional detail, reference the Receiving in ARC training). The matching process will be initiated by ARC throughout the day and on a nightly basis, however, departmental and central users will have the ability to match a voucher immediately.

Below is an overview of the voucher matching process vouchers go through once they have been created and edited in the ARC system:
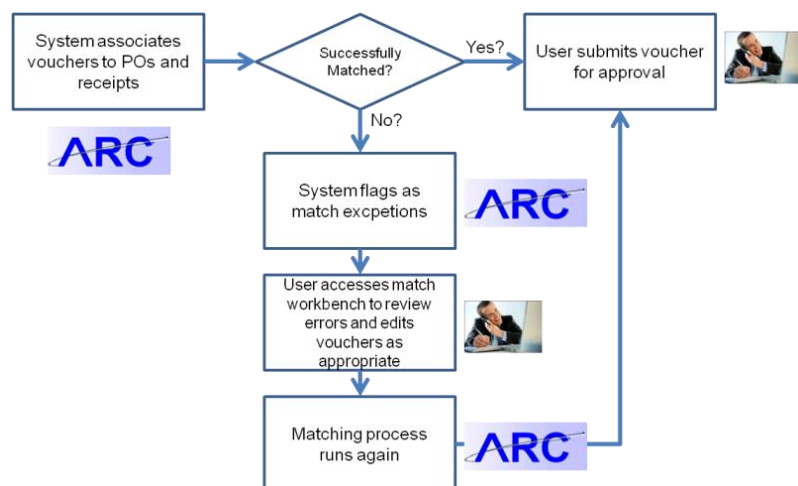
In order to review matching exceptions and correct these exceptions, users can go to the Match Workbench to search for vouchers with a status of "Exception". The match workbench will also provide details of the match rule the voucher violated in order to identify what needs to be corrected. Once the error has been corrected, the voucher will be re-processed through the Matching process. Users can match the voucher from the Match Workbench or Voucher Regular Entry page, so that once it has passed matching, you can submit the voucher for approval.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Match Workbench* topic. In this scenario you will learn how to navigate through the match workbench and override exceptions when necessary.

Step	Action
1.	Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu. 📁 Accounts Payable ▶
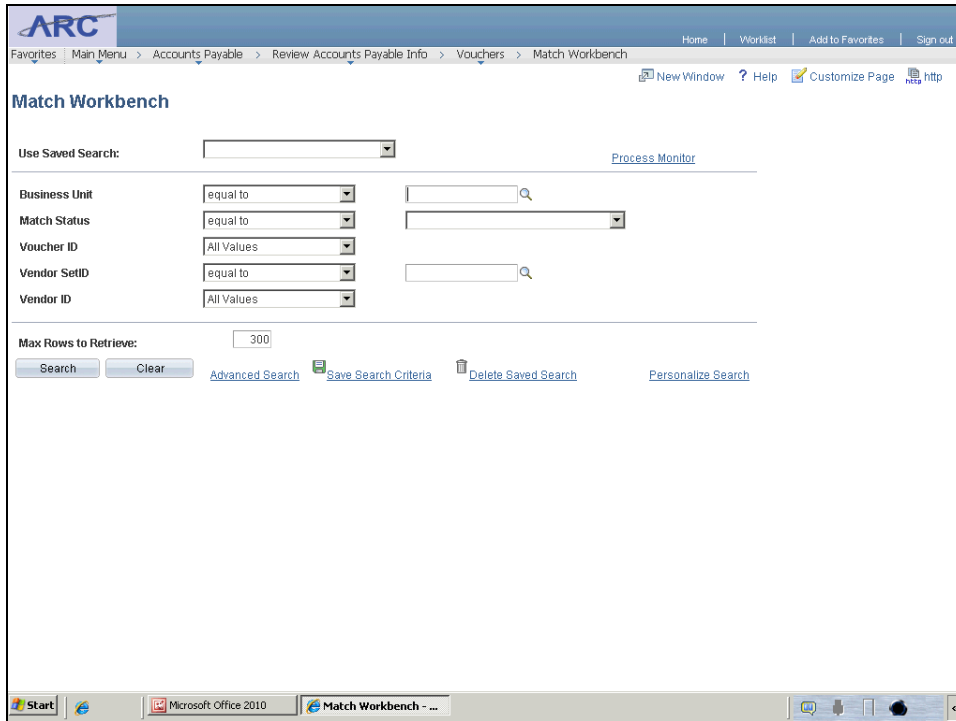
Step	Action
3.	Click the **Review Accounts Payable Info** menu to access the Match Workbench. 📁 Review Accounts Payable Info ▶
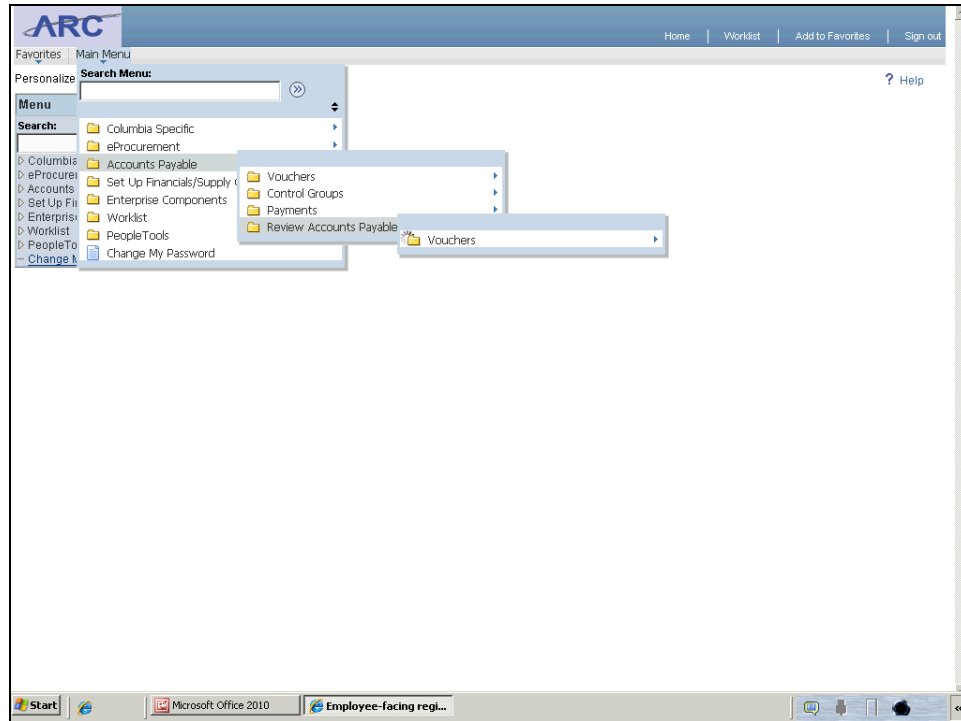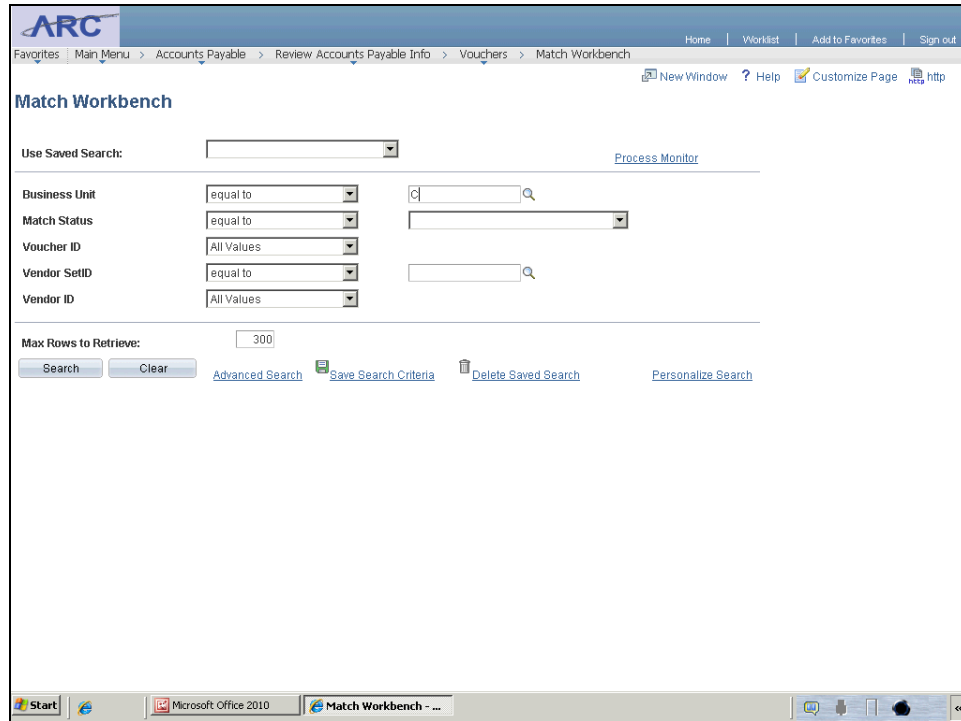
Step	Action
4.	Click the **Vouchers** menu.
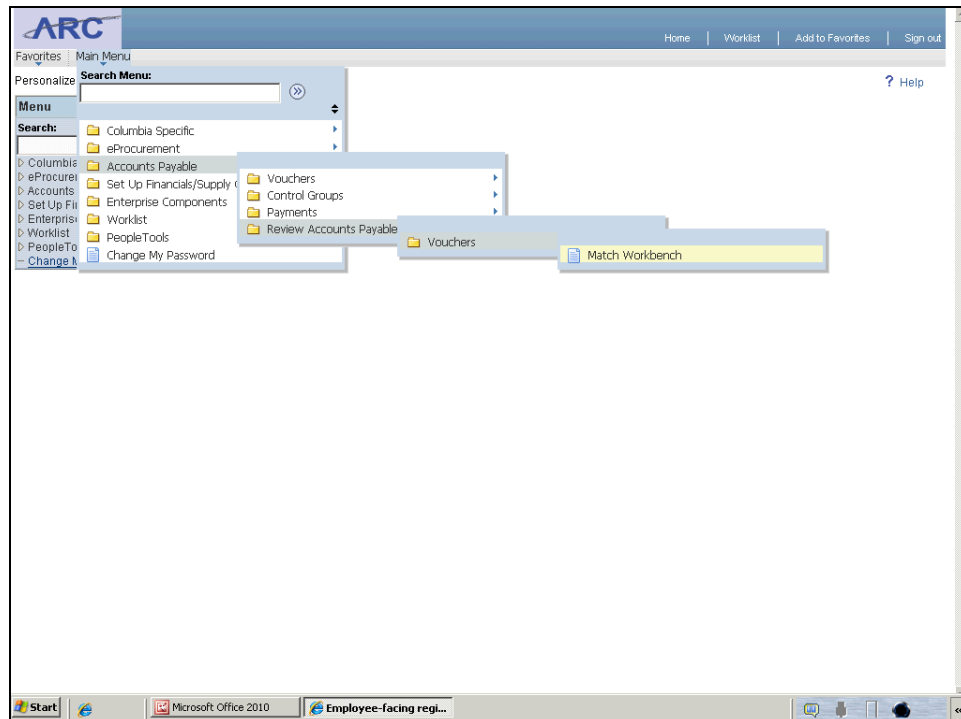
Step	Action
5.	Click the **Match Workbench** menu.

Step	Action
6.	You will enter search criteria to identify vouchers with Match exceptions. Click in the **Business Unit** field. .

Step	Action
7.	Enter the desired information into the **Business Unit** field. Enter "**COLUM**".

Step	Action
8.	Click the **Match Status** list.

Step	Action
9.	Click the **Match Exceptions Exist** list item to locate all vouchers that have a Match Exception.
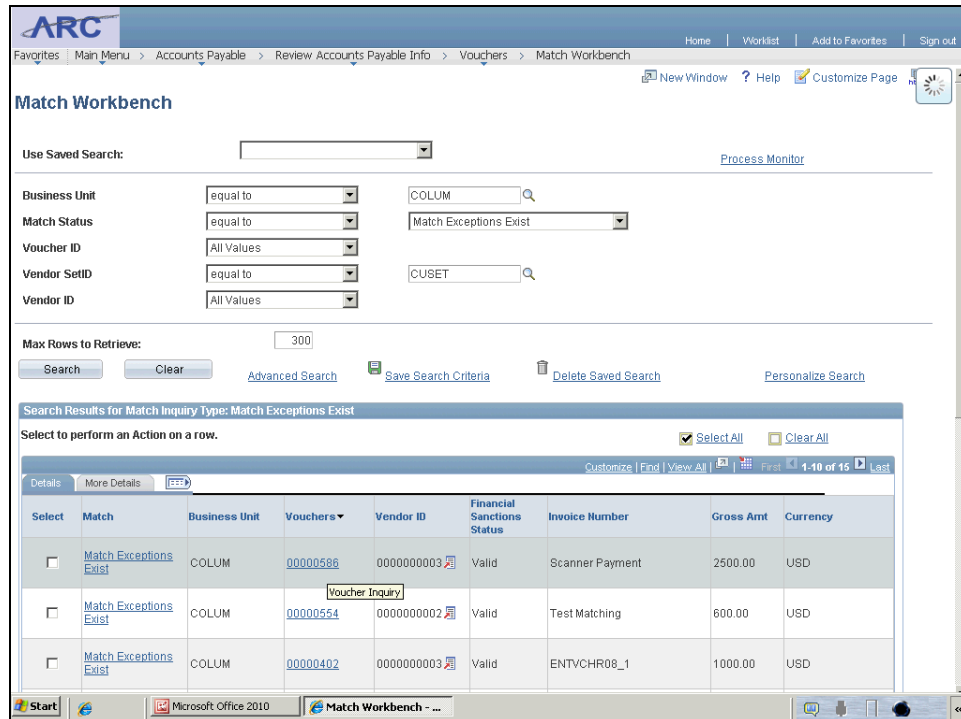
Step	Action
10.	Click the **Search** button.

Step	Action
11.	Click the **00000586** link to see the details of the Match Exception.
	00000586
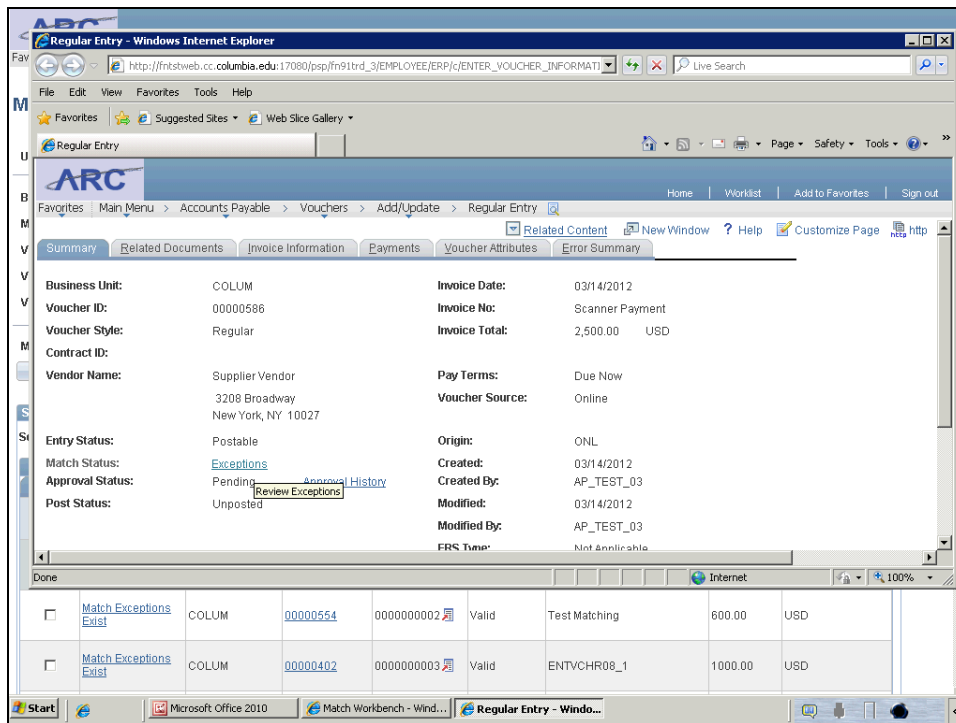
Step	Action
12.	Click the **Exceptions** link.
	Exceptions

Step	Action
13.	Scroll to the bottom of the page to see the details of the Match Exception.

Step	Action
14.	Notice the **Exception** alert and read the details of the Match Rule the voucher breaks.

Step	Action
15.	See the other Match **Exception** alert on the voucher. After looking at the Match Exception detail, you will then know what needs to be corrected and what additional steps are necessary. If it involves changing information on the voucher, you can navigate back to the voucher Invoice Information tab by searching for the voucher and correcting the information.
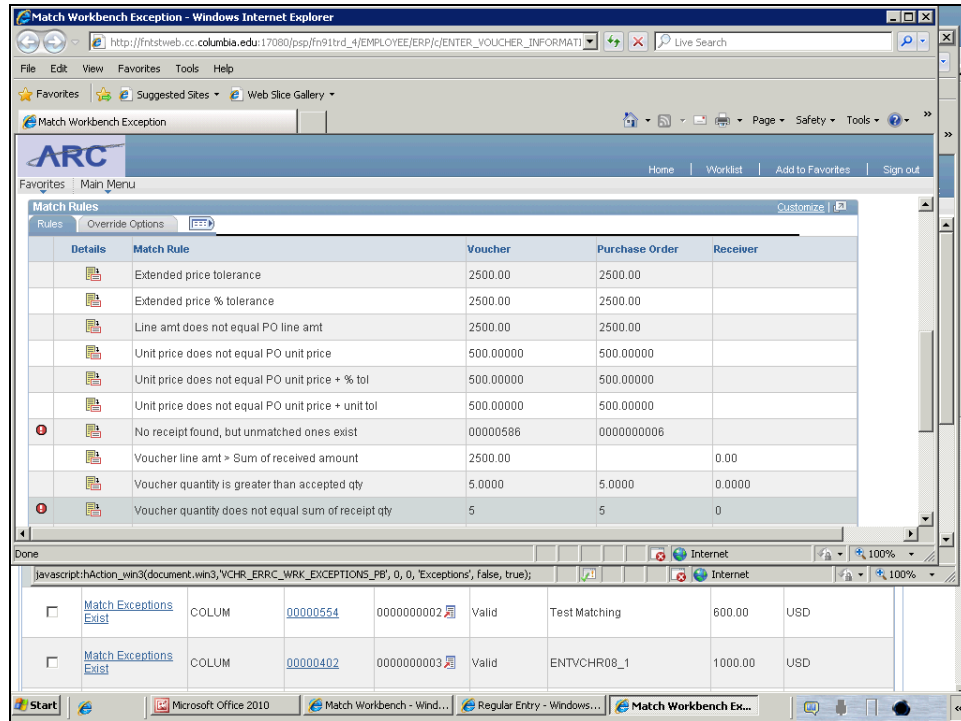
Step	Action
16.	You have successfully navigated to the Match Workbench. You can now select the next topic, *Budget Checking*, where you will learn about Budget Checking Vouchers. **End of Procedure.**

Correcting Budget Check Exceptions

Once a voucher is successfully matched (if applicable), the voucher is then routed for approval(s) as required. When a voucher has completed all required approvals, the system will process the voucher through the Budget Checking process to record expenses and liquidated encumbrances in the appropriate budget ledgers.

You will be required to resolve any errors resulting from the budget checking process, which may include correction of ChartField values used on the voucher or entering a budget adjustment. For additional detail on the Budget Checking process, please reference the Introduction to Commitment Control course.

Budget checking errors can be reviewed from the Review Budget Check Exceptions inquiry page. This page will provide details of the error, so that is can be corrected appropriately. In general, a budget check exception requires that either the coding of the ChartFields be corrected on the transaction or an adjustment must be made to the budget. Once the voucher has been corrected or the budget has been changed in the Budget Tool, the voucher will be re-processed through Budget Checking. When the voucher passes budget check, ARC will post the voucher.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark needs to identify vouchers that did not pass budget check, so he knows how to correct the errors.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Correcting Budget Check Exceptions* topic. In this scenario you will learn where to identify budget check exceptions.

Step	Action
1.	Click the **Main Menu** button. Main Menu
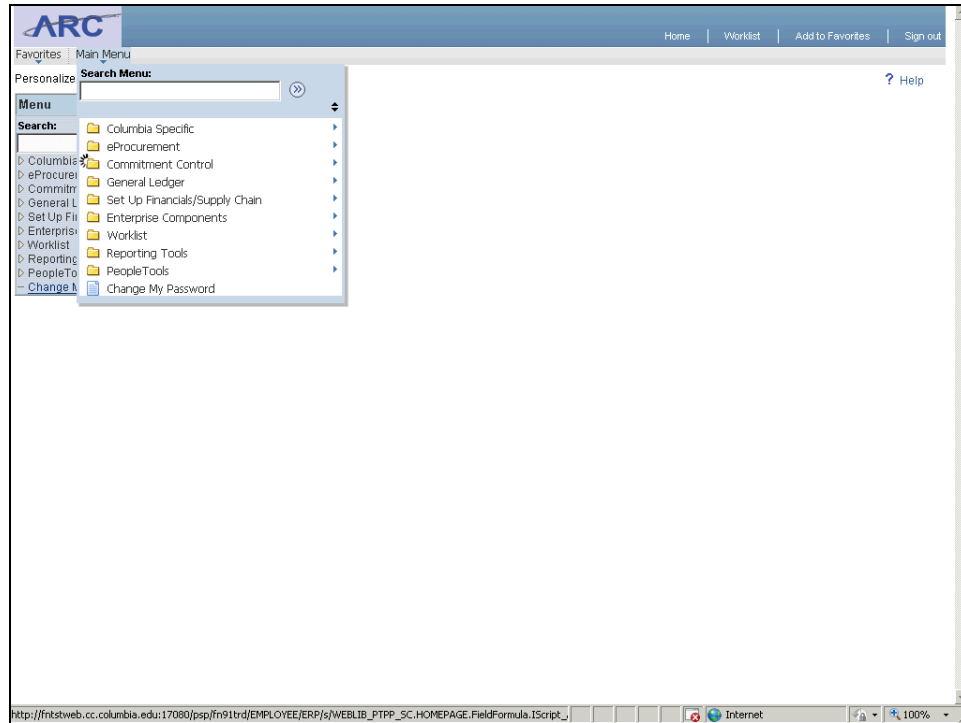
Step	Action
2.	Click the **Commitment Control** menu, which is the main menu for all budget check related items. Commitment Control
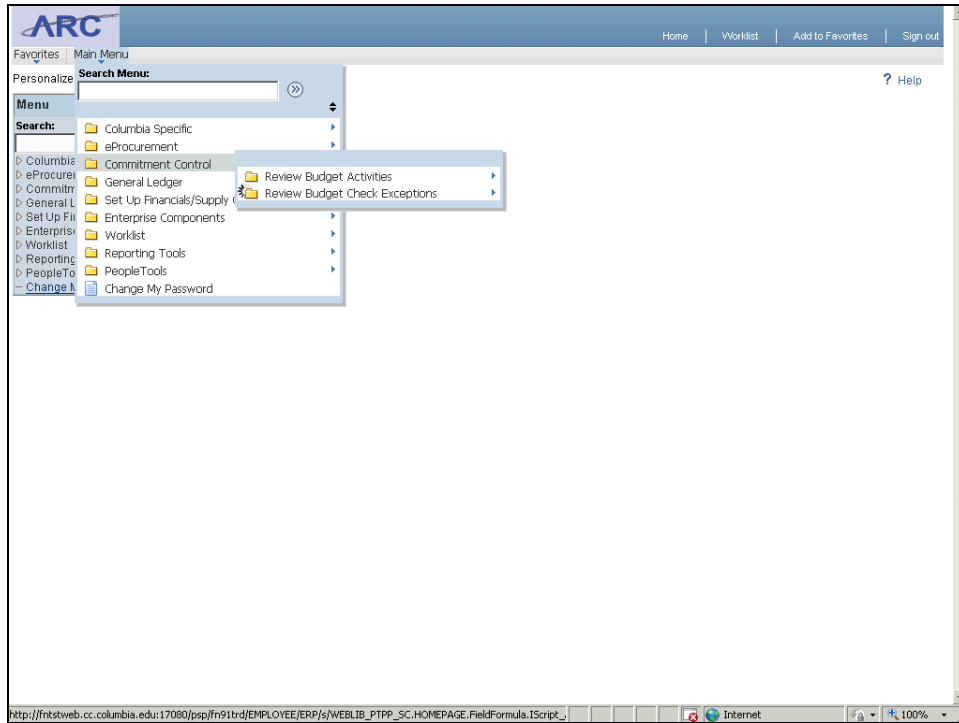
Step	Action
3.	Click the **Review Budget Check Exceptions** menu.
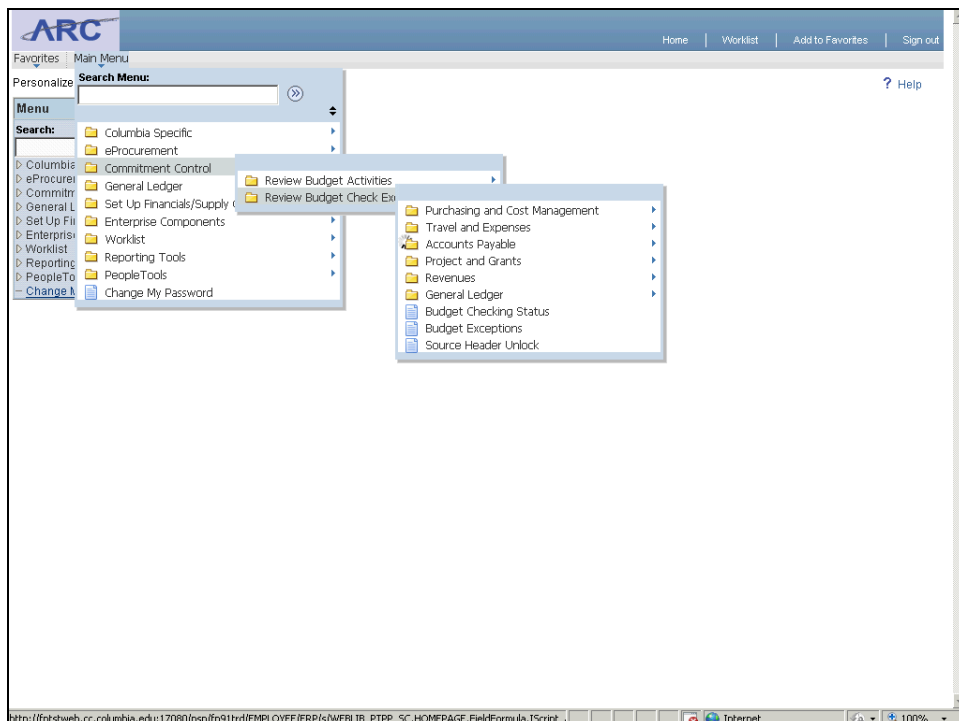
Step	Action
4.	Click the **Accounts Payable** menu since vouchers fall under the Accounts Payable module.

Step	Action
5.	Click the **Voucher** menu.

Step	Action
6.	Click the **Search** button.

Step	Action
7.	Select the appropriate voucher link to see details of the Budget Exception. Click the **00000067** link. 00000067

Step	Action
8.	Note the details of the Budget Error. When you see the details of the error, you can then contact your budget department to fix the error if applicable.
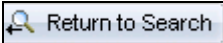
Step	Action
9.	Click the **Return to Search** button.

Step	Action
10.	Click the **Warning** link. Warning

Step	Action
11.	Warning Errors are more related to the voucher itself. Upon looking at the error detail, you can see that the voucher **Exceeds Non-Cntrl Budget.** You can then proceed to fix the problem.

Step	Action
12.	You have successfully navigated to the Budget Check Exceptions Workbench. You can now select the next topic, *Creating an Adjustment Voucher.* **End of Procedure.**

Creating an Adjustment Voucher

There are many occasions when you need to make adjustments to vouchers: incorrect data entry, incorrect vendor invoice information, or failure of the vendor to provide the agreed-upon goods or services. If the voucher has not been posted, it is possible to correct these errors by modifying the original voucher. However, if the voucher is posted, you should create an adjustment voucher. Adjustment vouchers will ensure that vendor balances and accounting entries are up to date.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark realized after he entered a Non-PO voucher for technology services, the technology vendor mistakenly overcharged the University. Mark sees that the original voucher has already been posted, so he needs to create an adjustment voucher in order to correct the mistake.

Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating an Adjustment Voucher* topic. In this scenario you will create an adjustment voucher.

Step	Action
1.	Click the **Main Menu** button. Main Menu

Step	Action
2.	Select the **Accounts Payable** menu. Accounts Payable

Step	Action
3.	Click the **Vouchers** menu.

Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Click the **Regular Entry** menu.

Step	Action
6.	Click the **Voucher Style** list.

Step	Action
7.	For Adjustment Vouchers, you will select the **Adjustments** list item.

Adjustments

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**Adjustment**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click the **Add** button.

Step	Action
15.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
16.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
17.	Click the **Voucher Type** list and select **Invoice**.

Step	Action
18.	You will need to select the voucher for which you are making an Adjustment. Click in the **Voucher ID** field.

Step	Action
19.	Click the **Look up Voucher ID (Alt+5)** button.

Step	Action
20.	Click in the **Invoice Number** field.

Step	Action
21.	Enter the desired information into the **Invoice Number** field. Enter "**INV123**".

Step	Action
22.	Click the **Look Up** button.

Step	Action
23.	Click the **INV123** link.
	INV123

Step	Action
24.	Click the **Copy to Voucher** button.
	Copy to Voucher

Step	Action
25.	Change the value in the **Total** field to reflect that the vendor has provided a credit for the overcharge. Enter "**-20**".

Step	Action
26.	Click in the **Unit Price** field. 100.00000

Step	Action
27.	Enter the desired information into the **Unit Price** field. Enter "**-20**".

Step	Action
28.	Click in the **Line Amount** field.

Step	Action
29.	Enter the desired information into the **Line Amount** field. Enter "**-20**".

Step	Action
30.	Scroll to the bottom of the page.

Step	Action
31.	Click the **Save** button.

Step	Action
32.	Click the **Preview & Submit For Approval** button.
	Preview & Submit For Approval

Step	Action
33.	Click the **Submit For Approval** button.
	Submit For Approval
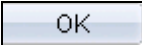
Step	Action
34.	Click the **OK** button.

Step	Action
35.	See the approval workflow routing upon submission.

Step	Action
36.	You have successfully created an Adjustment Voucher. You will now move onto the next topic, *Creating a Reversal Voucher,* where you will create a Reversal Voucher. **End of Procedure.**

Creating a Journal Voucher

Journal vouchers are used to adjust accounting entries for vouchers that have been posted. Journal vouchers will not unpost the voucher, but simply reallocate the ChartField's as appropriate. Journal vouchers are $0 vouchers that must have balancing debit and credit lines defined on the distribution. The credit lines should reference the exact chartfield values from the original voucher. The debit line will reference the corrected chartfield string. The distribution allocation can be re-allocated to multiple distribution lines but the debit and credit lines must balance.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark processed a voucher for services provided by a vendor, however, after the fact, he realized that the wrong account was charged for the service. He needs to create a journal voucher in order to correct the account the services were charged to since the original voucher has been posted.
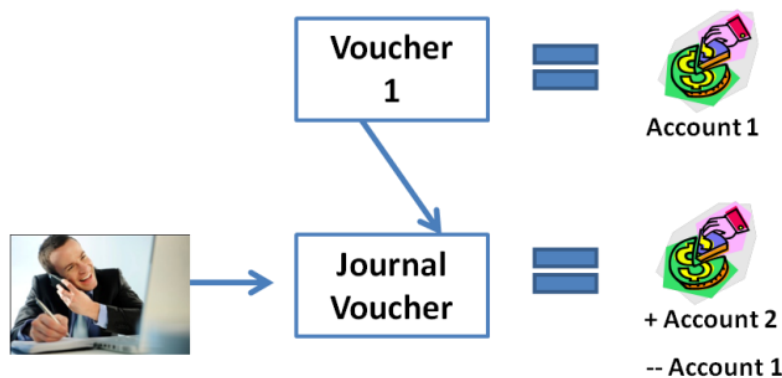
Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating a Journal Voucher* topic. In this scenario you will create a Journal Voucher.

Step	Action
1.	Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu.
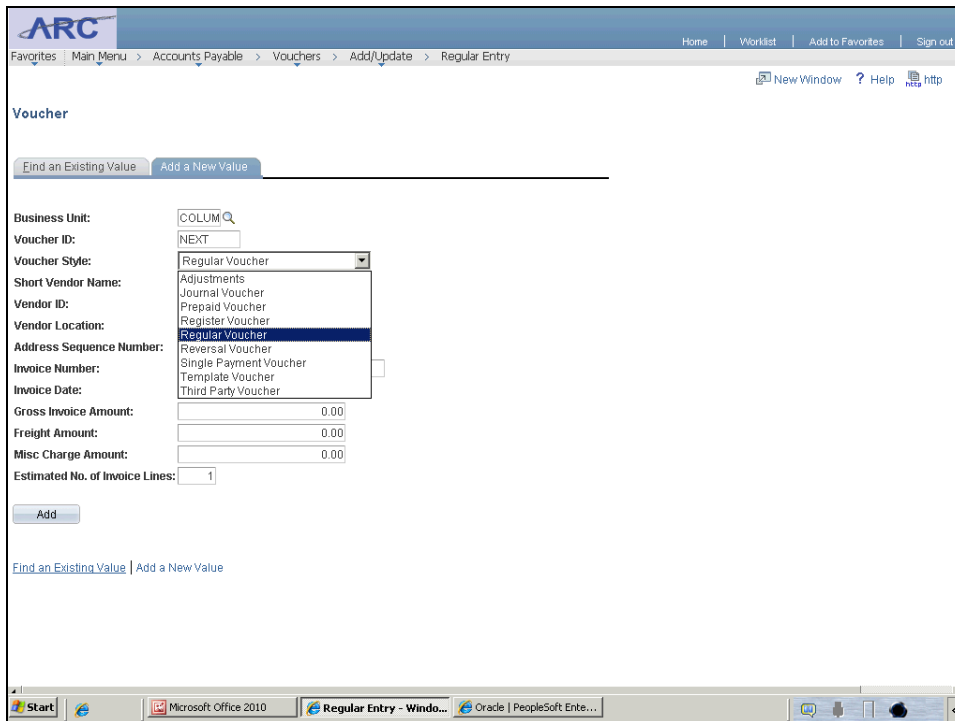
Step	Action
3.	Click the **Vouchers** menu.

Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Click the **Regular Entry** menu.

Step	Action
6.	Click the **Voucher Style** list.

Step	Action
7.	For Journal Vouchers, you will select the Journal Voucher style. Click the **Journal Voucher** list item.

Step	Action
8.	Click in the **Vendor ID** field.

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Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**Journal Voucher**".

Step	Action
12.	Click in the **Invoice Date** field.

Step	Action
13.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
14.	Click the **Add** button.

Step	Action
15.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
16.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
17.	Click the **Voucher Type** list.

Step	Action
18.	Click the **Invoice** list item. Invoice

Step	Action
19.	You will need to identify the voucher for which you are adjusting the Journal Entry. Click in the **Related Voucher** field.

Step	Action
20.	Click the **Look up Related Voucher (Alt+5)** button.

Step	Action
21.	Click in the **Related Voucher** field.

Step	Action
22.	Enter the desired information into the **Related Voucher** field. Enter "**00000585**".

Step	Action
23.	Click the **Look Up** button.

Step	Action
24.	Click the **00000585** link.
	00000585

Step	Action
25.	Drag the scrollbar to the bottom of the page.

Step	Action
26.	Click in the **Merchandise Amt** field.

Step	Action
27.	Enter the distribution information from Voucher 00000585 as a credit. Enter "**-100**".

Step	Action
28.	Click in the **Account** field.

Step	Action
29.	Enter the desired information into the **Account** field. Enter "**68305**".

Step	Action
30.	Click in the **Fund** field.

Step	Action
31.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
32.	Click in the **Dept** field.

Step	Action
33.	Enter the desired information into the **Dept** field. Enter "**5502102**".

Step	Action
34.	Click in the **Initiative** field.

Step	Action
35.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
36.	Click in the **Function** field.

Step	Action
37.	Enter the desired information into the **Function** field. Enter "**200**".

Step	Action
38.	Click in the **PC Bus Unit** field.

Step	Action
39.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
40.	Drag the scrollbar to the right to complete the rest of the distribution information for the credit.

Step	Action
41.	Click in the **Project** field.

Step	Action
42.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
43.	Click in the **Activity** field.

Step	Action
44.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
45.	Click in the **Segment** field.

Step	Action
46.	Enter the desired information into the **Segment** field. Enter "**00000000**".

ARC

Step	Action
47.	Click the **Add multiple new rows at row 1 (Alt+7)** button to insert a new distribution line.

Step	Action
48.	You will now enter the correct Distribution information to correct the Journal information. Enter the distribution information as a positive amount. Note that the Merchandise amount is a positive $100. Then click in the **Account** field.

Step	Action
49.	Enter the correct account into the **Account** field. Enter "**65205**".

Step	Action
50.	Click in the **Fund** field.

Step	Action
51.	Enter the desired information into the **Fund** field. Enter "**30**".

Step	Action
52.	Click in the **Dept** field.

Step	Action
53.	Enter the desired information into the **Dept** field. Enter "**5502104**".

Step	Action
54.	Click in the **Initiative** field.

Step	Action
55.	Enter the desired information into the **Initiative** field. Enter "**00000**".

Step	Action
56.	Click in the **Function** field.

Step	Action
57.	Enter the desired information into the **Function** field. Enter "**200**".

Step	Action
58.	Click in the **PC Bus Unit** field.

Step	Action
59.	Enter the desired information into the **PC Bus Unit** field. Enter "**GENRL**".

Step	Action
60.	Drag the scrollbar to the right to complete the rest of the distribution information.

Step	Action
61.	Click in the **Project** field.

Step	Action
62.	Enter the desired information into the **Project** field. Enter "**GT001008**".

Step	Action
63.	Click in the **Activity** field.

Step	Action
64.	Enter the desired information into the **Activity** field. Enter "**01**".

Step	Action
65.	Click in the **Segment** field.

Step	Action
66.	Enter the desired information into the **Segment** field. Enter "**00000000**".

Step	Action
67.	Click the **Save** button.

Step	Action
68.	Click the **Preview & Submit For Approval** button.
	Preview & Submit For Approval

Step	Action
69.	Click the **Submit For Approval** button.
	Submit For Approval

Step	Action
70.	Click the **OK** button.

Step	Action
71.	You have successfully created a Journal Voucher. You will now move onto the next topic, *Creating a Reversal Voucher.* **End of Procedure.**

Creating a Reversal Voucher

Only Central Users will have the ability to create reversal vouchers. Reversal vouchers are helpful in correcting errors that have been made in previously entered PO vouchers that have been posted. Reversal vouchers are designed to correct only a single PO voucher and are always credit vouchers. Reversal vouchers enable you to correct information on the voucher related to the purchase order. The reversal voucher should reference the same information as the original PO Voucher, however, the quantities and amounts will be reversed to display a negative (-) value.

For example, if a user inadvertently enters the wrong purchase order on a voucher, you can enter a reversal voucher to restore the encumbrance and create a new PO Voucher referencing the correct PO. If the PO Voucher referencing the incorrect PO has not been paid, the PO Voucher can be closed and the system will automatically unmatch the voucher and restore the encumbrance. However, if the original PO Voucher has been paid, a Reversal Voucher can be entered to restore the encumbrance. A new PO Voucher is entered that references the correct PO. To prevent another payment from being made to the vendor, the Reversal Voucher and the new PO Voucher must be paid together in the same Pay Cycle, which will net them together for a $0 payment amount.

Throughout the following topic, consider a time when you have faced a similar scenario: Mark realized that a PO voucher he created for a scanner his department had purchased referenced the wrong purchase order. He needs to create a reversal voucher to correct the earlier entry.
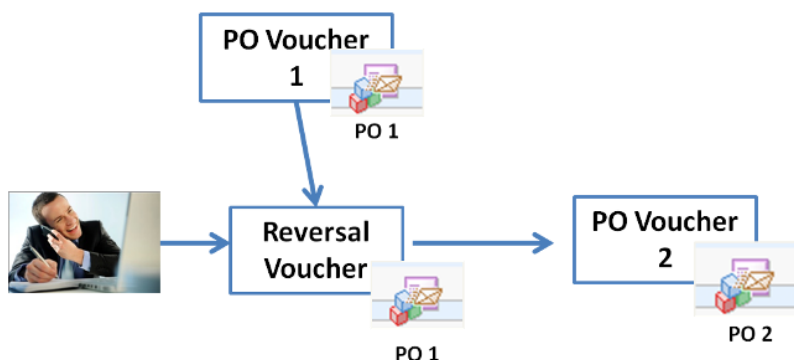
Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Creating a Reversal Voucher* topic. In this scenario you will create a reversal voucher.
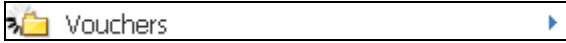
Step	Action
1.	Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu. Accounts Payable ▶

Step	Action
3.	Click the **Vouchers** menu. Vouchers ▶
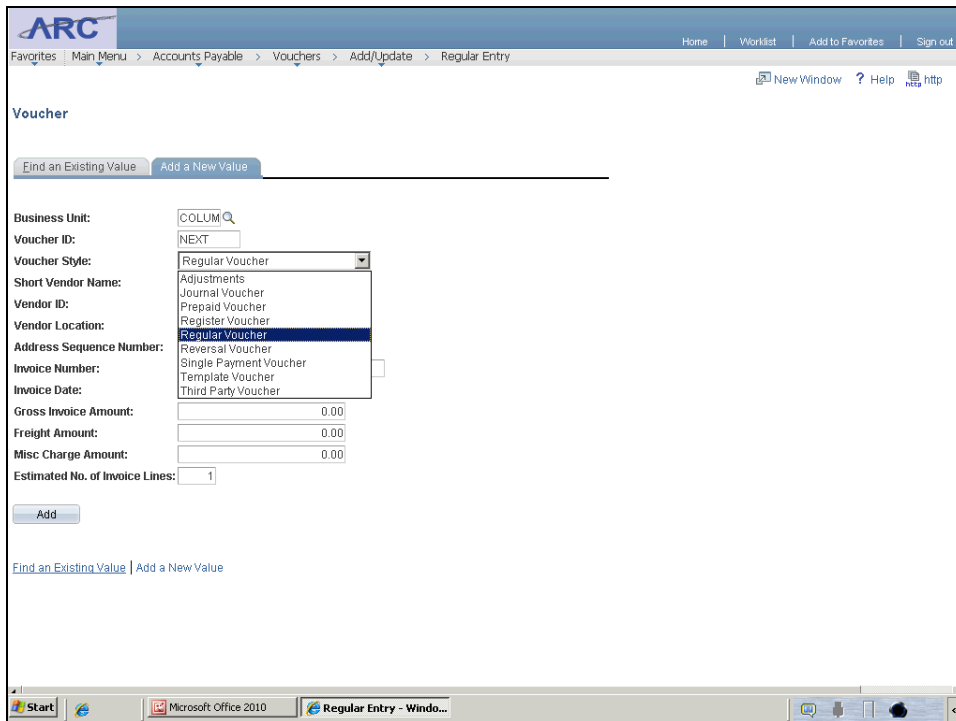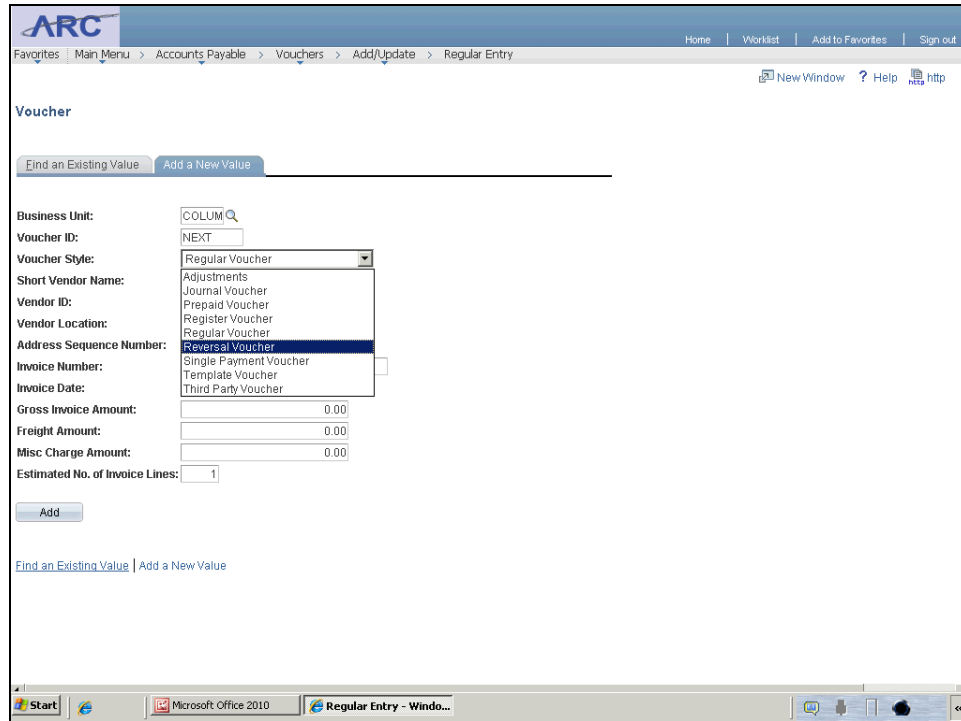
Step	Action
4.	Click the **Add/Update** menu.

Step	Action
5.	Click the **Regular Entry** menu.

Step	Action
6.	Click the **Voucher Style** list.

Step	Action
7.	You will select the Reversal Voucher style for Reversal Vouchers. Click the **Reversal Voucher** list item.

Step	Action
8.	Click in the **Vendor ID** field.

Step	Action
9.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
10.	Click in the **Invoice Number** field.

Step	Action
11.	Enter the desired information into the **Invoice Number** field. Enter "**Reversal Voucher**".

Step	Action
12.	Click in the **Invoice Date** field, and enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
13.	Click the **Add** button.

Step	Action
14.	Click in the **Date Dept Rec'd Invoice** field.

Step	Action
15.	Enter the desired information into the **Date Dept Rec'd Invoice** field. Enter "**3/14/2012**".

Step	Action
16.	Click the **Voucher Type** list.

Step	Action
17.	Select **Invoice**.

Step	Action
18.	You will need to identify the voucher that you are correcting with the Reversal Voucher. Click in the **Voucher ID** field.

Step	Action
19.	Click the **Look up Voucher ID (Alt+5)** button.

Step	Action
20.	Click in the **Invoice Number** field.

Step	Action
21.	Enter the desired information into the **Invoice Number** field. Enter "**INV345**".

Step	Action
22.	Click the **Look Up** button.

Step	Action
23.	Click the **00000597** link.

Step	Action
24.	The Reverse Voucher option indicates to the system that you would like to reverse this voucher. It is important that you remember to check this box when creating a Reversal Voucher. Click the **Reverse Voucher** option.

Step	Action
25.	Click the **Copy to Voucher** button.

Step	Action
26.	Click the **Adjust Mtch Values/Encumbrance** option to Adjust Match Values and the Encumbrance as a result of the reversal.

Step	Action
27.	Drag the scrollbar to the bottom of the page.

Step	Action
28.	Click the **Payments** link, as you will need to put a hold on this payment so the reversal voucher can be processed in the same batch as the associated voucher. Payments

Step	Action
29.	Click the **Hold Payment** option. You must hold the Reversal Voucher, and the voucher it is associated to so that they can be processed in the same Pay Cycle. ☑ Hold Payment

Step	Action
30.	Click the **Hold Reason** list.
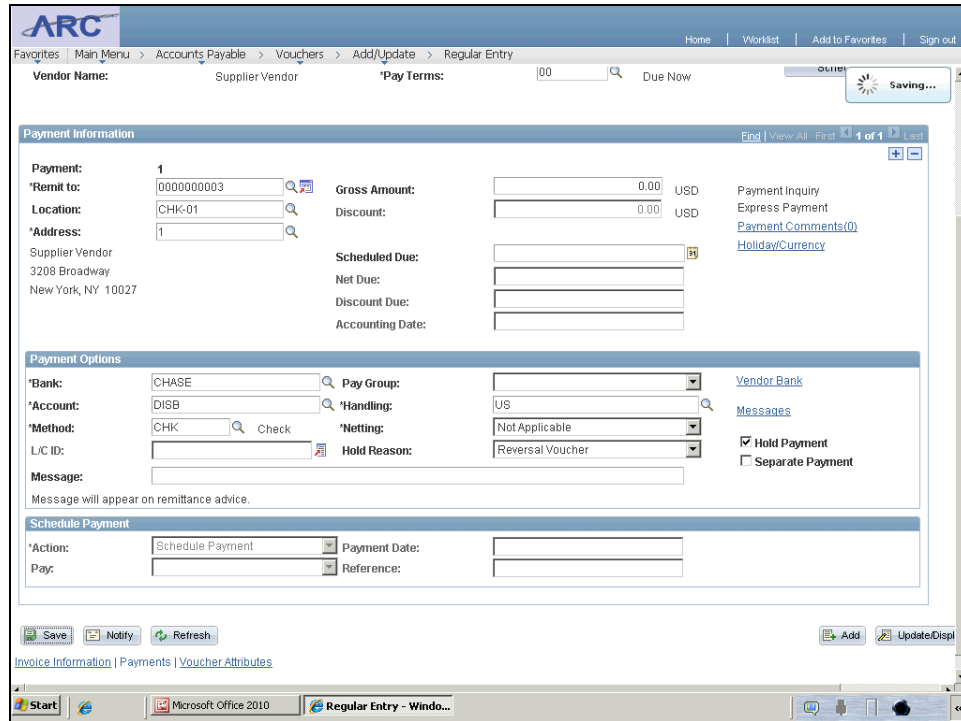
Step	Action
31.	Click the **Reversal Voucher** list item.
	Reversal Voucher

Step	Action
32.	Drag the scrollbar to the bottom of the page.

Step	Action
33.	Click the **Save** button.

Step	Action
34.	You have successfully created a Reversal Voucher. Now you can select the next lesson, *Posting and Deleting Vouchers*. **End of Procedure.**

Posting and Deleting Vouchers

This is the *Maintaining Vouchers* lesson of the *Voucher Processing* course. Upon completion of this lesson, you will be able to:

- Delete and post vouchers
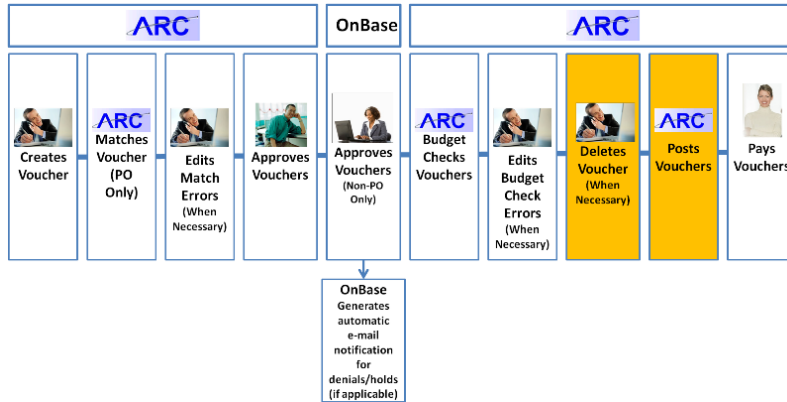
Estimated time needed to complete lesson: 15 minutes

Posting Vouchers

After the voucher has been successfully budget checked, it is available to be posted. The voucher post process generates accounting entries that will be fed to the general ledger system in the form of a journal. Voucher Post will run in batch on a nightly basis. Once a voucher has been posted, the voucher cannot be edited.
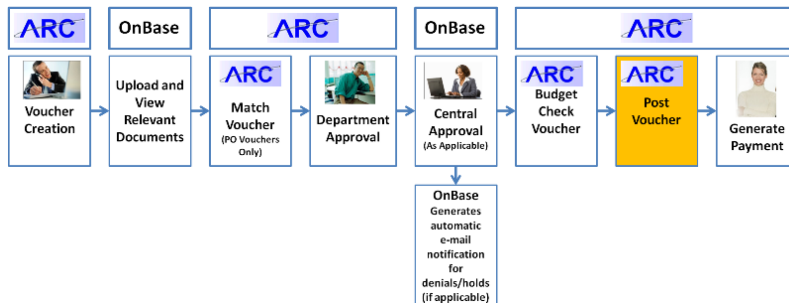
Deleting a Voucher

When a voucher is deleted, it is no longer available for viewing or processing (similar to Rejecting a voucher in the legacy systems). Once the voucher is marked as deleted in ARC, it cannot be retrieved, and the voucher number cannot be reused. However, the voucher information can be queried against as the voucher entry status will be updated to 'Deleted' and maintained in the voucher tables. Note: PO vouchers will have to be Unmatched from the Match Workbench before they can be deleted.

Throughout the following topic, consider a time when you have faced a similar scenario: Patty determines that the invoice associated with a certain voucher is incorrect and an entirely new invoice needs to be received. She needs to delete the original voucher.
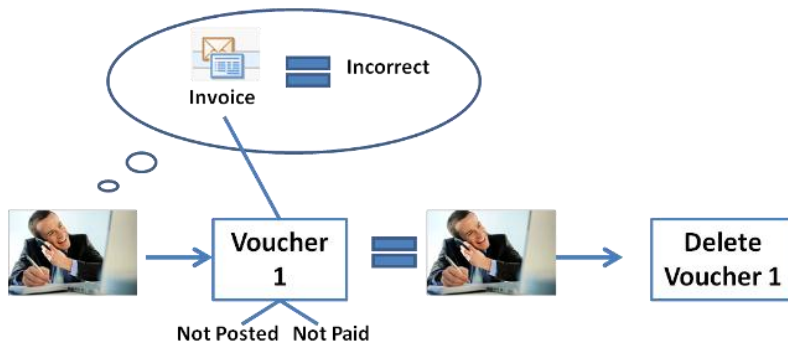
Estimated time needed to complete topic: 3 minutes

Procedure

Welcome to the *Deleting a Voucher* topic. In this scenario you will delete a voucher.
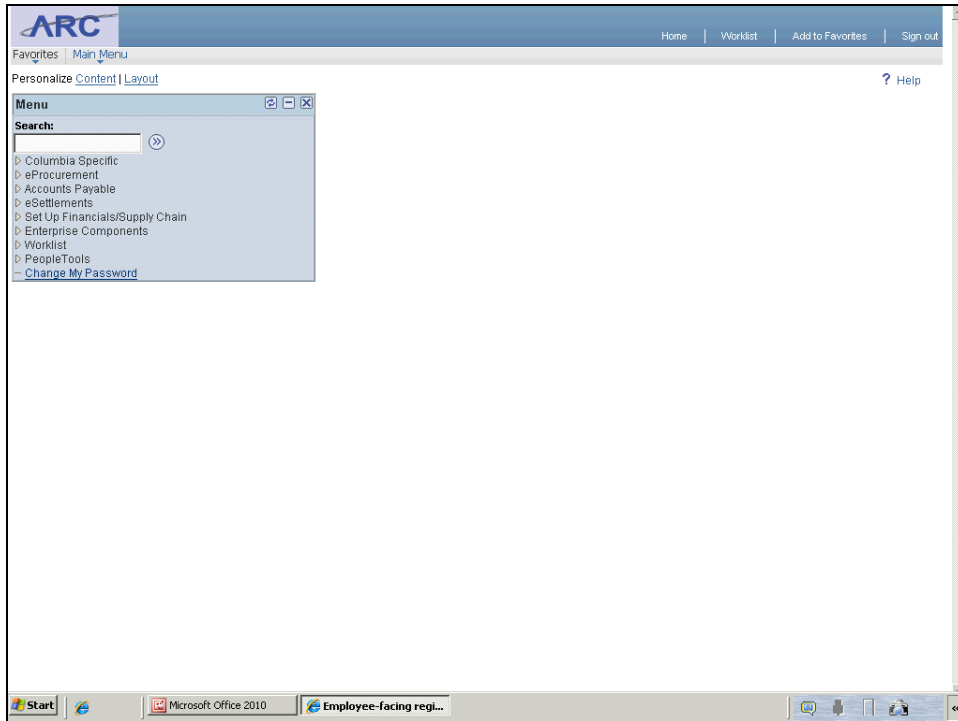
Step	Action
1.	In order to delete a voucher, you must first identify the voucher you would like to delete. Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu.
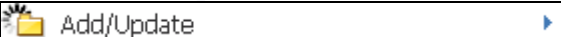
Step	Action
3.	Click the **Vouchers** menu.
	Vouchers
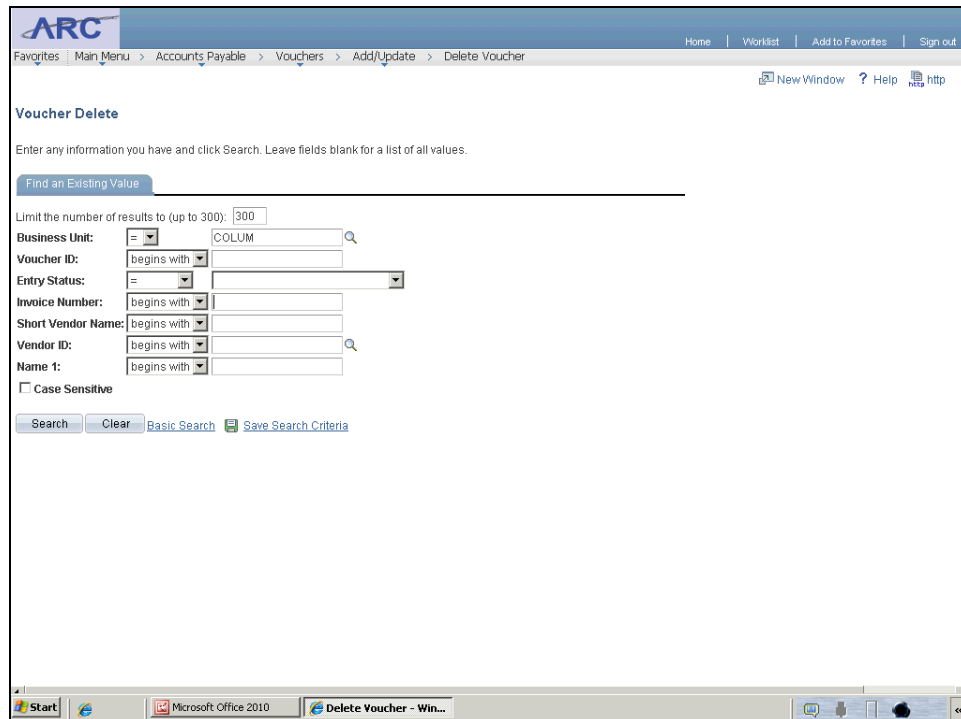
Step	Action
4.	Click the **Add/Update** menu.
	Add/Update

Step	Action
5.	Click the **Delete Voucher** menu.

Step	Action
6.	Enter search criteria to identify the voucher you would like to delete. Click in the **Invoice Number** field.

Step	Action
7.	Enter the desired information into the **Invoice Number** field. Enter "**Invoice No 1**".

Step	Action
8.	Click the **Search** button.

Step	Action
9.	Click the **00000574** link.

Step	Action
10.	Click the **Delete** button. You will then get a warning that the voucher will be deleted.

Step	Action
11.	Click the **Save** button.

Step	Action
12.	Notice that the Entry Status has changed to **Deleted**.

Step	Action
13.	You have successfully deleted a voucher. Now you can move onto the next lesson, *Reports and Inquiries.* **End of Procedure.**

Voucher Inquiry & Reporting

This is the *Voucher Inquiry* lesson of the *Voucher Processing* course. Upon completion of this lesson, you will be able to:

- Explain the different voucher statuses
- Access and use voucher inquiry screens to monitor the status of vouchers
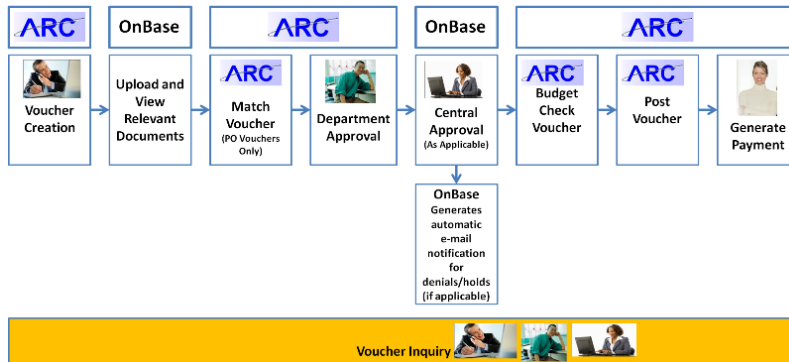
Estimated time needed to complete lesson: 15 minutes

Voucher Status Overview

Throughout the *Maintaining Vouchers* lesson, you will come across the following voucher statuses. Vouchers must be in a certain status in order to perform actions within ARC, such as unposting, deleting, and closing vouchers. This lesson will focus specifically on the Voucher Entry, Matching, Budget Checking, and Voucher Posting processes:

Voucher Status Types	Process	Post-Processing Status Possibilities
Entry Status	Voucher Entry	Deleted Recycle Postable
Match Status	Matching	Exception Manually Overridden Matched No Match Ready
Approval	Voucher Approval	Pending Preview Approval Approval History Approved Denied
Budget Checking Status	Budget Checking	Not Checked Valid Error
Post Status	Voucher Posting	Posted Unposted
Payment Status	Pay Cycle	Not Selected for Payment Requested for Payment Scheduled Paid
Payment Post Status	Payment Posting	Posted Unposted
Reconcile Status	Bank Reconciliation	Reconciled Not Reconciled

Voucher Inquiries

Voucher Inquiry screens are helpful when you need to review information about a specific voucher or set of vouchers. Below is a table summarizing the voucher inquiry capabilities:

Inquiry Screen	Use when you need to...
Voucher Inquiry	View voucher information based on a variety of search criteria
Match Workbench	View the match status of vouchers that have gone through details for the Matching process
PO Voucher Inquiry	View details of vouchers processed against a PO
Accounting Entries	View the accounting entries that are associated with vouchers in the ARC system
Document Status	View the transactions associated with a voucher (i.e. Requisition, Purchase Order, Receipt)
Prepayment Inquiry	View details of the prepaid vouchers and the associated regular vouchers

This topic will demonstrate how to access and navigate through the voucher inquiry screens.

Estimated time needed to complete this topic: 10 minutes

Procedure

Welcome to the *Voucher Inquiries* topic. In this scenario you will access and navigate through the voucher inquiry pages.
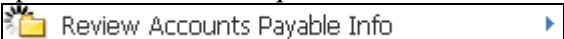
Step	Action
1.	Click the **Main Menu** button.

Step	Action
2.	Click the **Accounts Payable** menu.
	📁 Accounts Payable

Step	Action
3.	Click the **Review Accounts Payable Info** menu. This menu houses all of the options for Voucher Inquiries.
	📁 Review Accounts Payable Info ▶
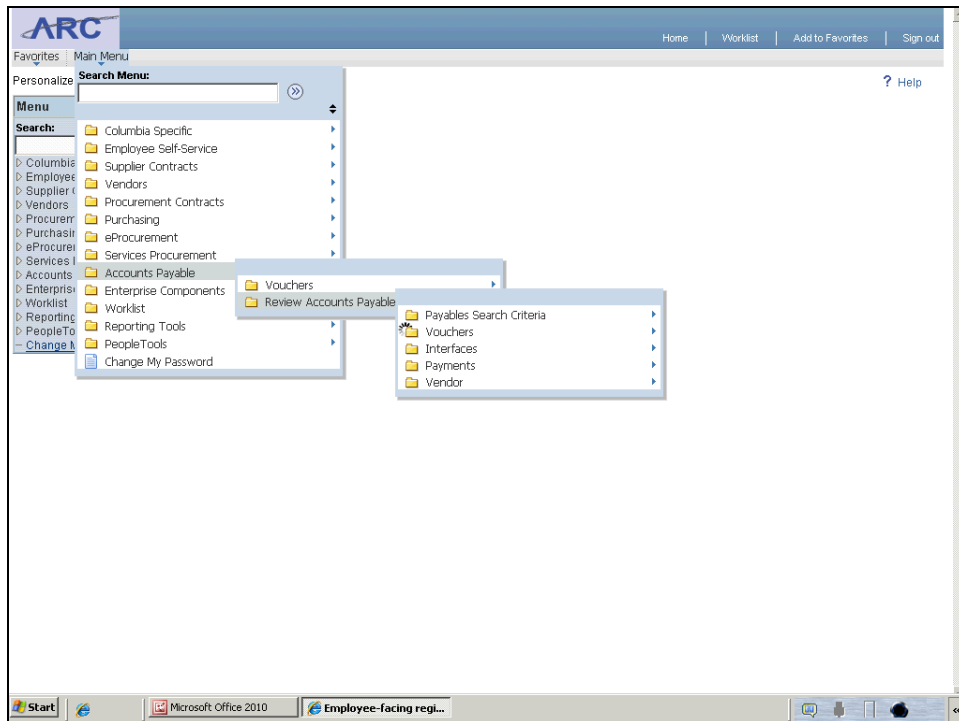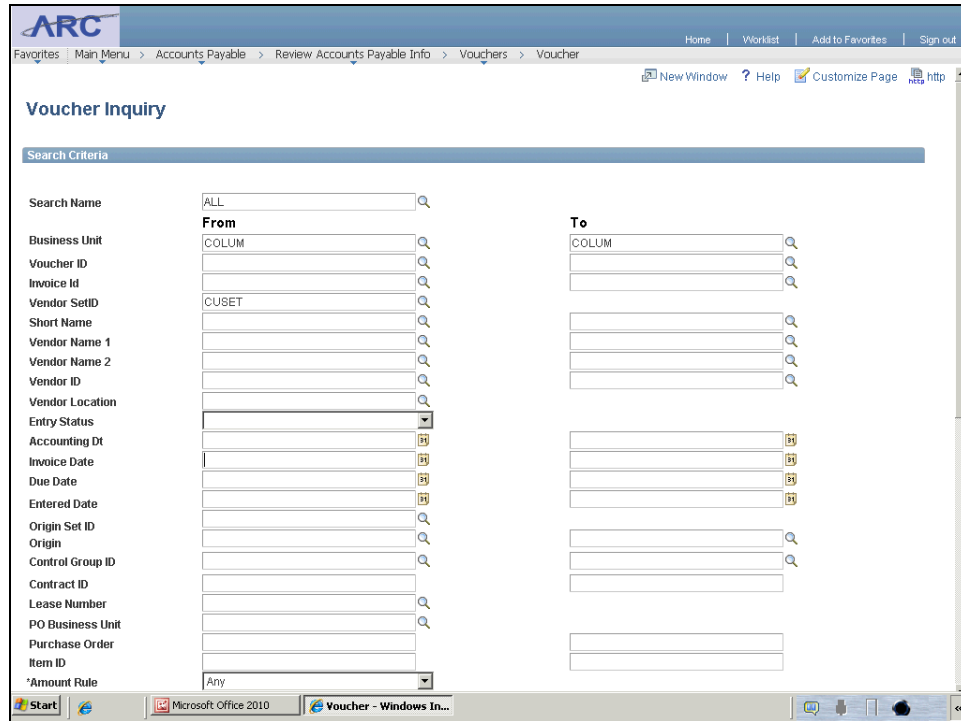
Step	Action
4.	Click the **Vouchers** menu.
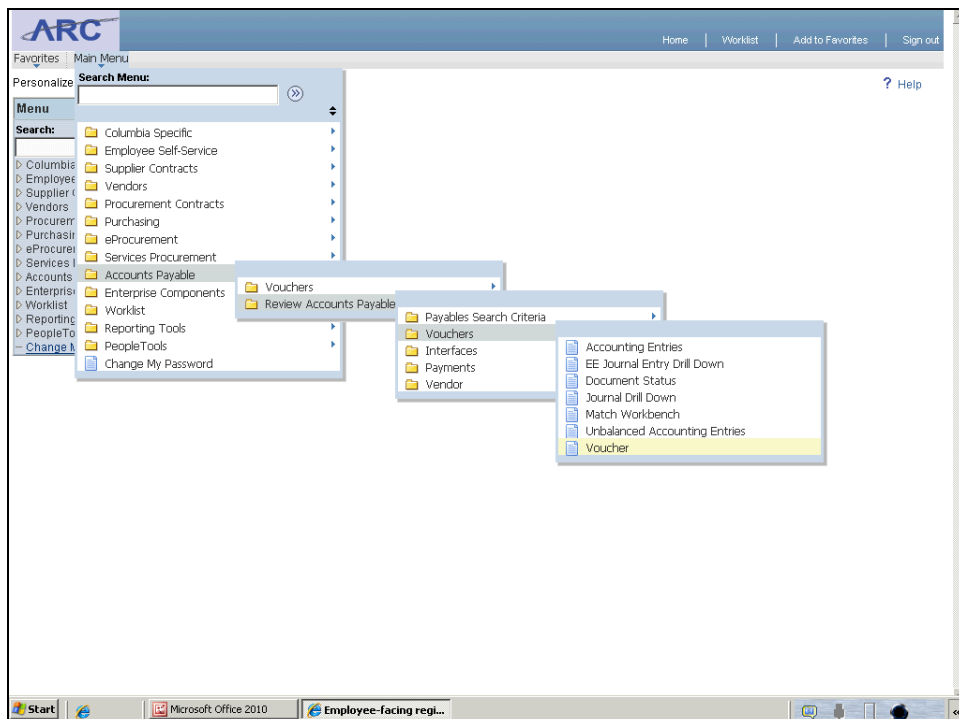
Step	Action
5.	Click the **Voucher** menu to view the Voucher Inquiry.

Step	Action
6.	Enter search criteria to limit the inquiry to the vouchers you would like to see. In this example, we will filter by Invoice Date. Click in the **Invoice Date From** field.

Step	Action
7.	Enter the desired information into the **Invoice Date** field. Enter "**3/14/2012**".

Step	Action
8.	Click in the **Invoice Date To** field.

Step	Action
9.	Enter the desired information into the **Accounting Dt** field. Enter "**3/14/2012**".

Step	Action
10.	Scroll down the page to find the search button.

Step	Action
11.	Click the **Search** button. Search

Step	Action
12.	Scroll down to see the search results.

Step	Action
13.	See all search results below.

Step	Action
14.	To access the Match Workbench inquiry, click the **Vouchers** button and select **Match Workbench**.

Step	Action
15.	Click in the **Business Unit** field to limit the results of your search.
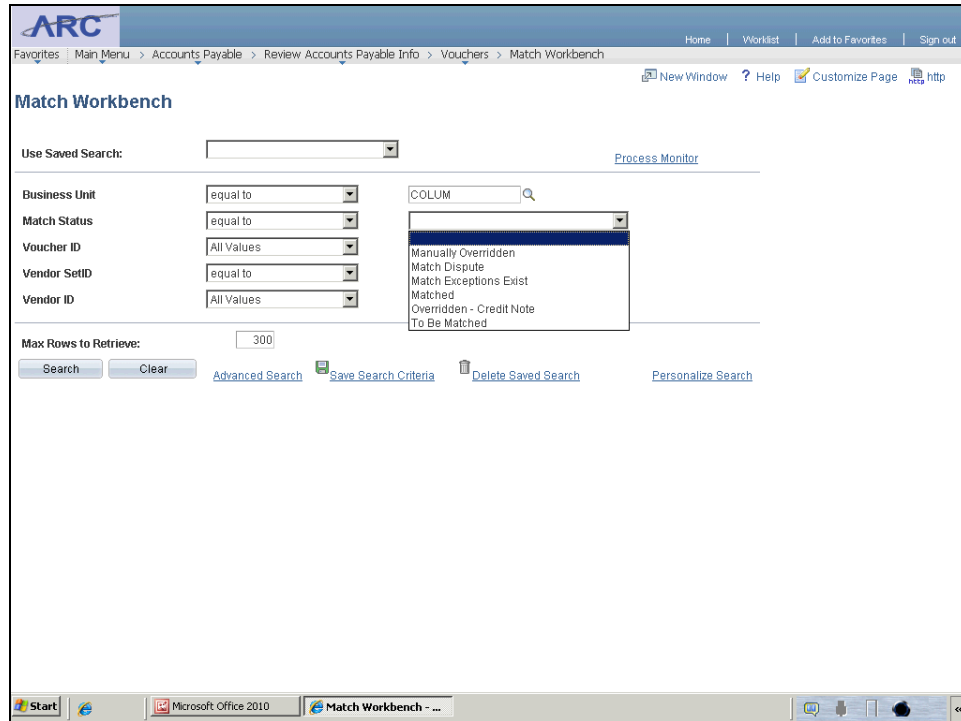
Step	Action
16.	Enter the desired information into the **Business Unit** field. Enter "**COLUM**".

Step	Action
17.	Click the **Match Status** list.

Step	Action
18.	Select **Matched**.

Step	Action
19.	Click the **Vendor ID** list.
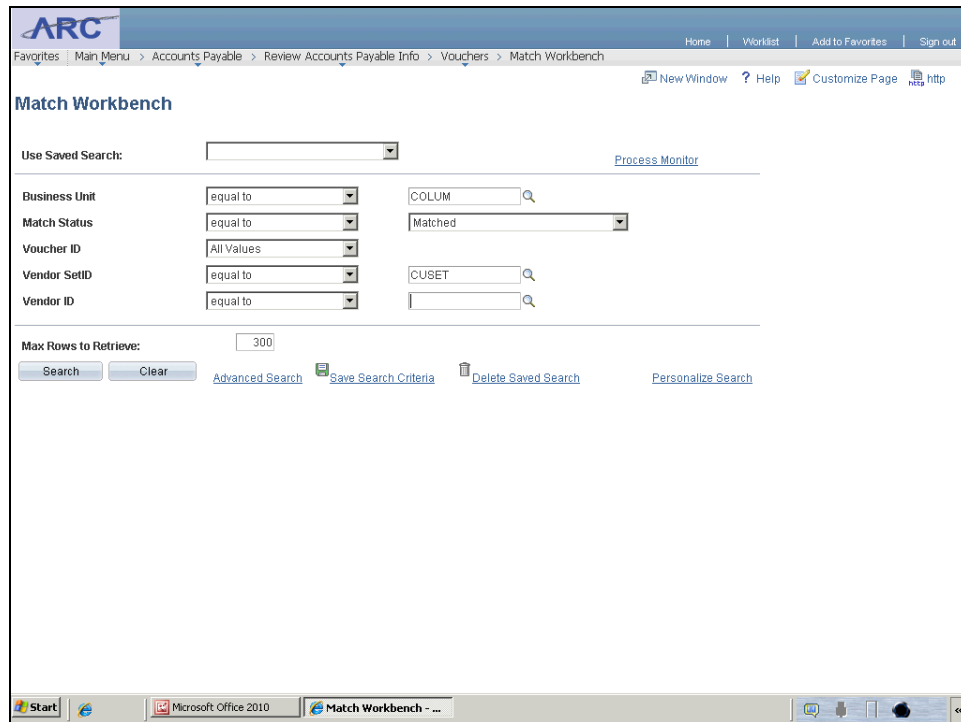
Step	Action
20.	Select **Equal To**.

Step	Action
21.	Click in the **Vendor ID** field.

Step	Action
22.	Enter the desired information into the **Vendor ID** field. Enter "**0000000003**".

Step	Action
23.	Click the **Search** button. Search

Step	Action
24.	See search results below.

Step	Action
25.	Click the **Review Accounts Payable Info** button to access the PO Voucher Inquiry. Review Accounts Payable Info

Step	Action
26.	Click the **Interfaces** menu. 📁 Interfaces

Step	Action
27.	Click the **Purchase Order**. 📄 Purchase Order

Step	Action
28.	Click in the **Purchase Order Date** field.

Step	Action
29.	Enter the desired information into the **Purchase Order Date** field. Enter "**3/14/2012**".

Step	Action
30.	Click the **Search** button.

Step	Action
31.	Click the **0000000139** link. 0000000139

Step	Action
32.	See Inquiry results. To access the Accounting Entries inquiry, click the **Review Accounts Payable Info** button.
	Review Accounts Payable Info

Step	Action
33.	Click the **Vouchers** menu and select **Accounting Entries**.
	Vouchers

Step	Action
34.	Click the **Voucher ID** Field, and enter Voucher ID **00000597**.

Step	Action
35.	Click the **Search** button.
	![Search]

Step	Action
36.	See the Accounting Information for that voucher.
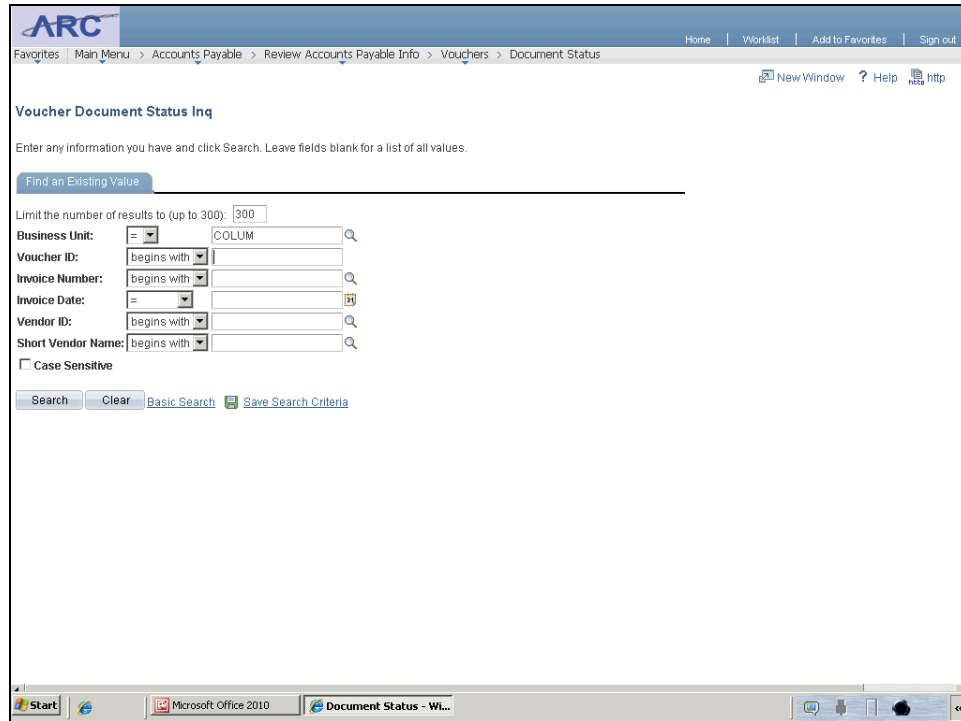
Step	Action
37.	Click the **Vouchers** button and Select **Document Status** for the Document Status Inquiry.

Step	Action
38.	Click in the **Voucher ID** field.

Step	Action
39.	Enter the desired information into the **Voucher ID** field. Enter "**00000597**".

Step	Action
40.	Click the **Search** button.

Step	Action
41.	See the associated documents for that voucher.

Step	Action
42.	To access the Prepayments Inquiry, click the **Review Accounts Payable Info** button. Review Accounts Payable Info
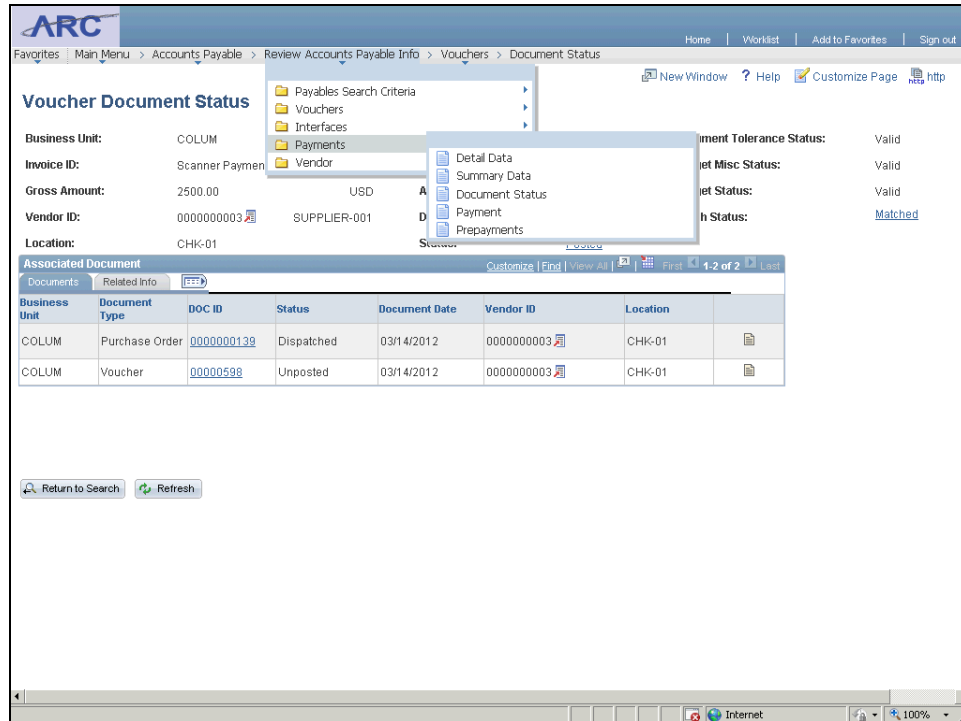
Step	Action
43.	Click the **Payments** menu. 📁 Payments
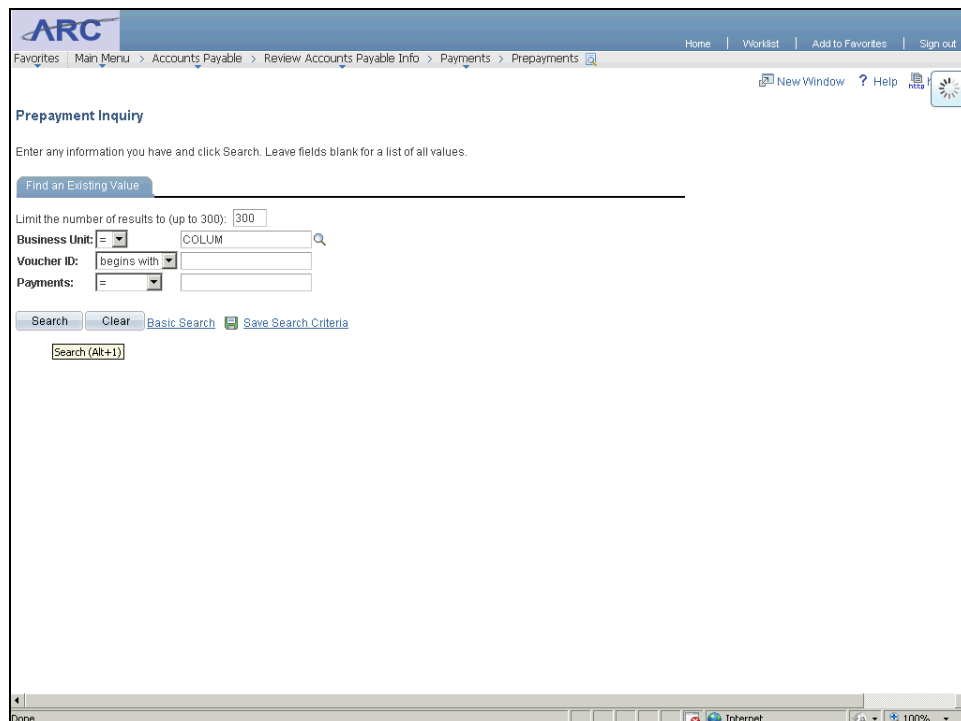
Step	Action
44.	Click the **Prepayments** menu.

Step	Action
45.	Click the **Search** button.

Step	Action
46.	Select the **PREPAID** reference.

Step	Action
47.	View details of the prepayment and applied voucher once the vouchers have been processed and posted.

Step	Action
48.	You have successfully navigated through the different Voucher Inquiries. You can now move onto the next topic, *Voucher Reports*, where you will learn about the different voucher reports. **End of Procedure.**

Voucher Reports

There are three reports that School/Admin unit users will have ability to run in relation to vouchers. This topic will teach you how to access all three reports and how to run an example report. The three reports are as follows:

Report	Use when you need to...
Voucher Register	View information on existing vouchers, such as: • Entered Date • Voucher ID • Invoice ID • Invoice Dt • Vendor ID • Vendor Name • Origin • Operator • Entry Status • Acctg Dt • Post Status • Budget Check Status • Approval Status • Match Status • Pay Terms • Net Due Dt • Dscnt Due Dt • Gross Amt • Discount Amt • Voucher Type • Date Dept Received Invoice • Date First Expense • Date Last Expense
Vendor Balance	View outstanding balances by vendor
Source to Settle	View details of transactions and spend by Project

Estimated time needed to complete topic: 5 minutes

Procedure

Welcome to the *Voucher Reports* topic where you will learn how to navigate to and run voucher reports.
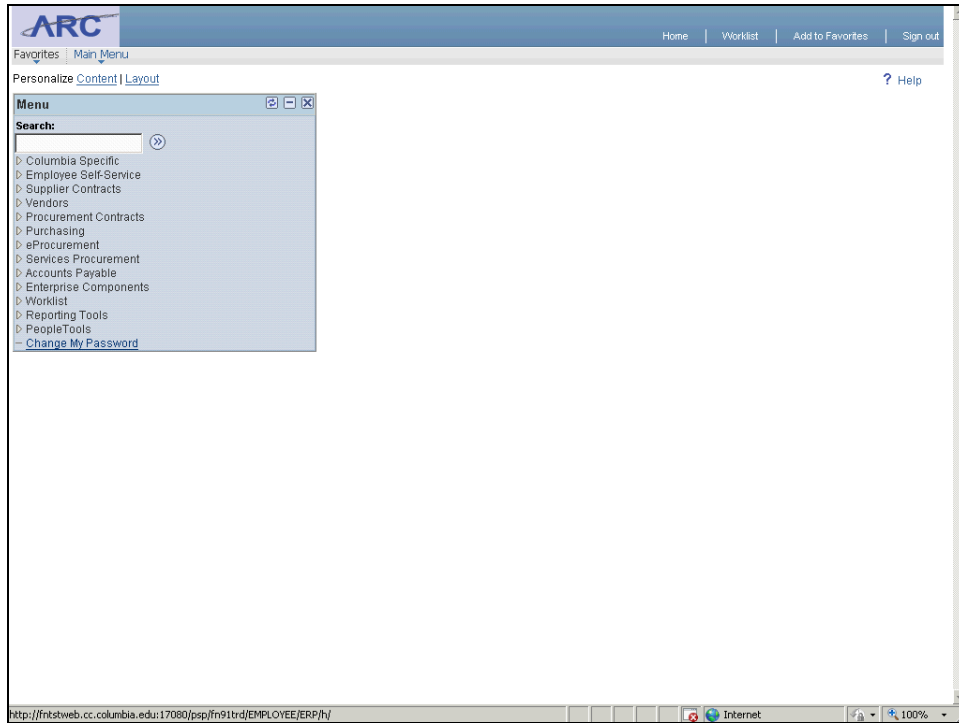
Step	Action
1.	You will need to access the Columbia Specific menu to access the voucher-related report. Begin by clicking the **Main Menu** button.
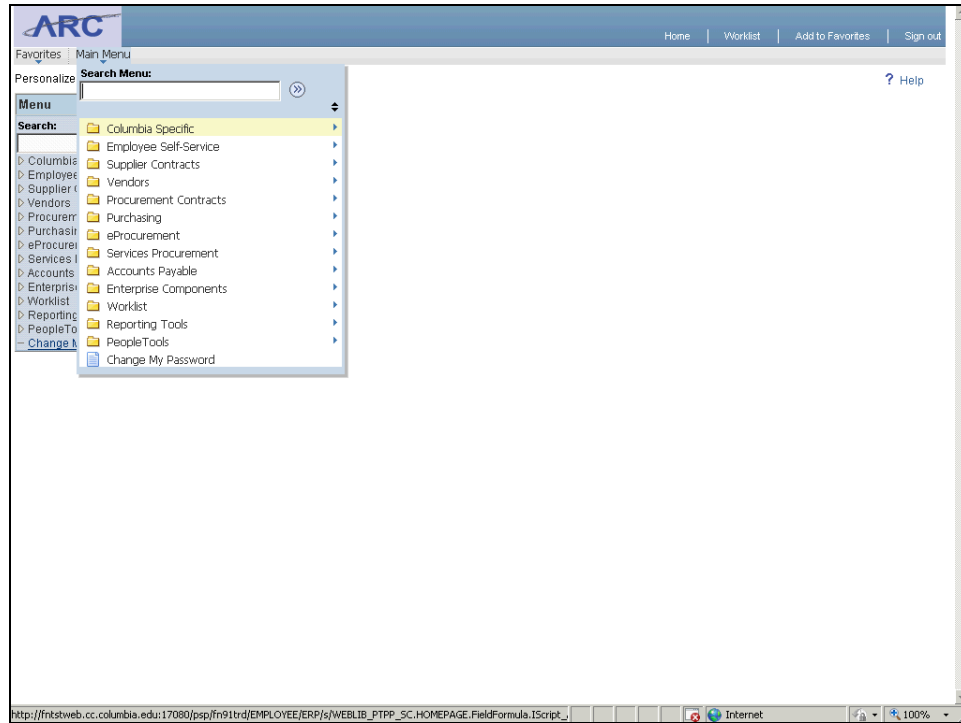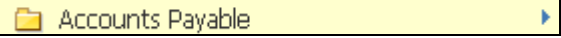
Step	Action
2.	Select the **Columbia Specific** menu
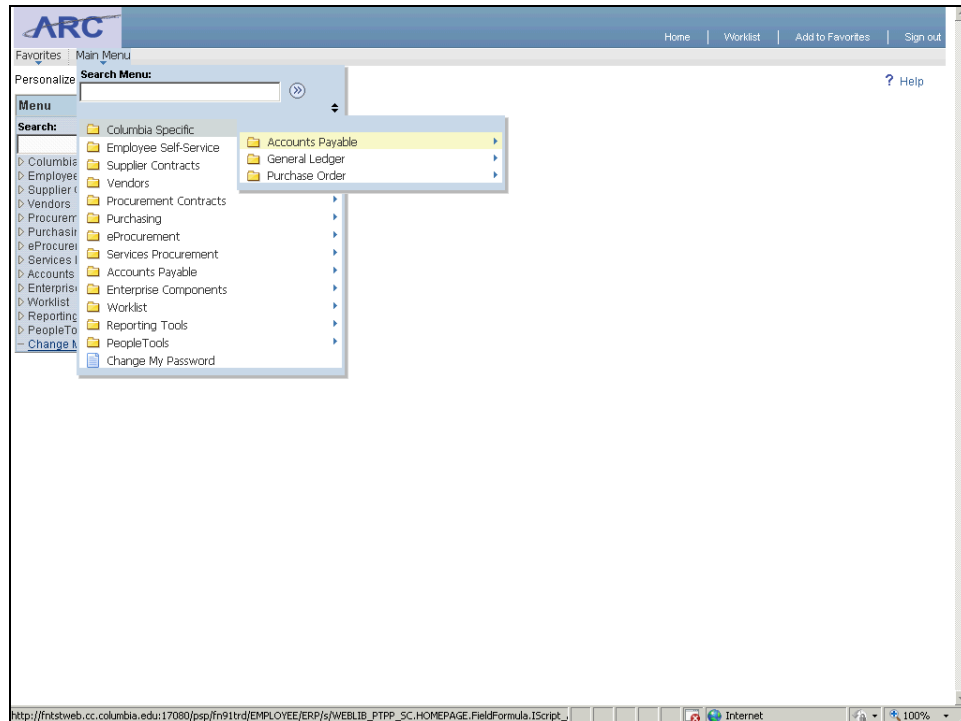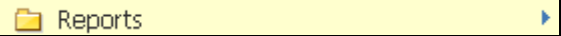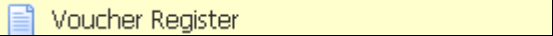
Step	Action
3.	Click the **Accounts Payable** menu.
	📁 Accounts Payable ▶
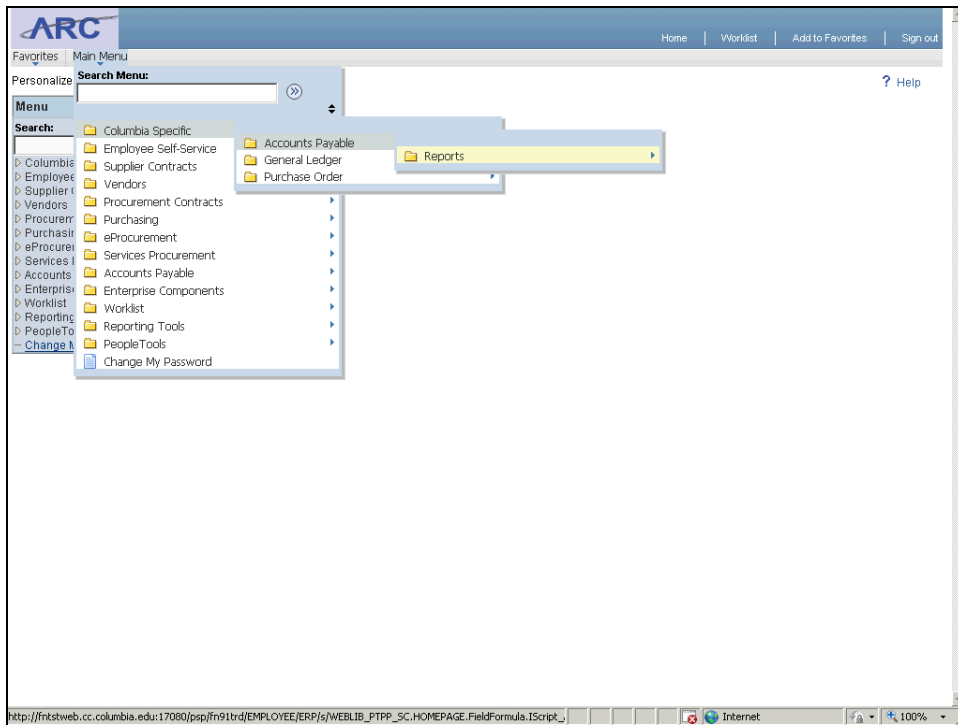
Step	Action
4.	Click the **Reports** menu.
	📁 Reports ▶
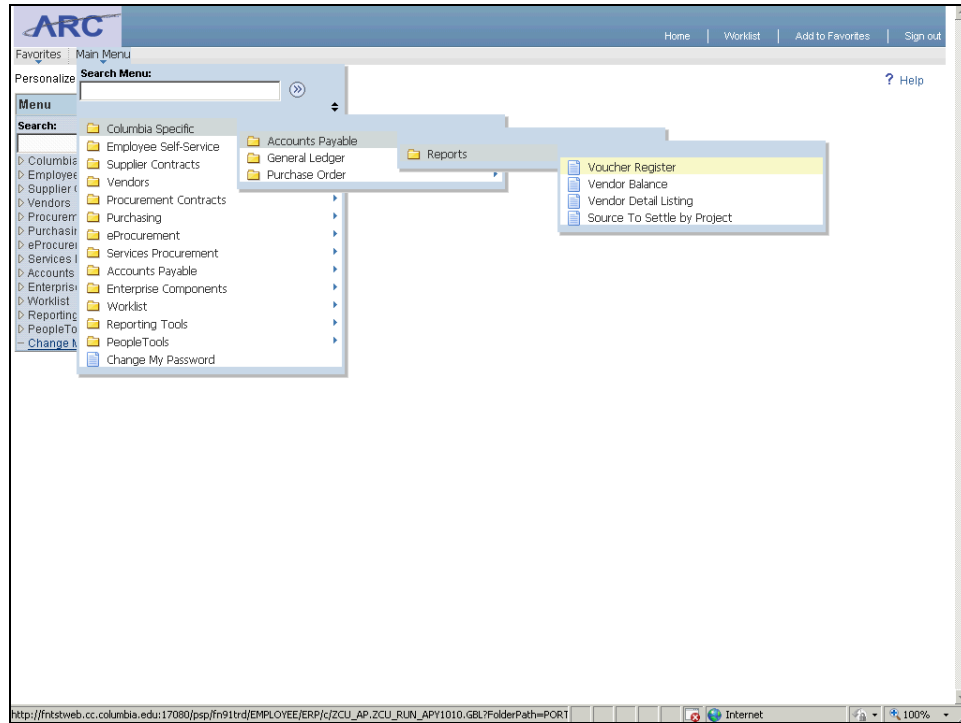
Step	Action
5.	Notice all of the available Accounts Payable reports. As an example on how to run a report, click the **Voucher Register** menu.

Step	Action
6.	The Run Control ID acts as an identifier for the report you are about to run. To run a new report, you will want to add a new Run Control ID. To search for old reports, you can enter the Run Control ID of that report under the Find an Existing Value tab. Since this is a new report, click the **Add a New Value** tab.

Step	Action
7.	The **Run Control ID** is a way to identify a particular report you are running. You can access this report in the future by searching for the Run Control ID. In this case, the date is used. Enter "**03142012**".
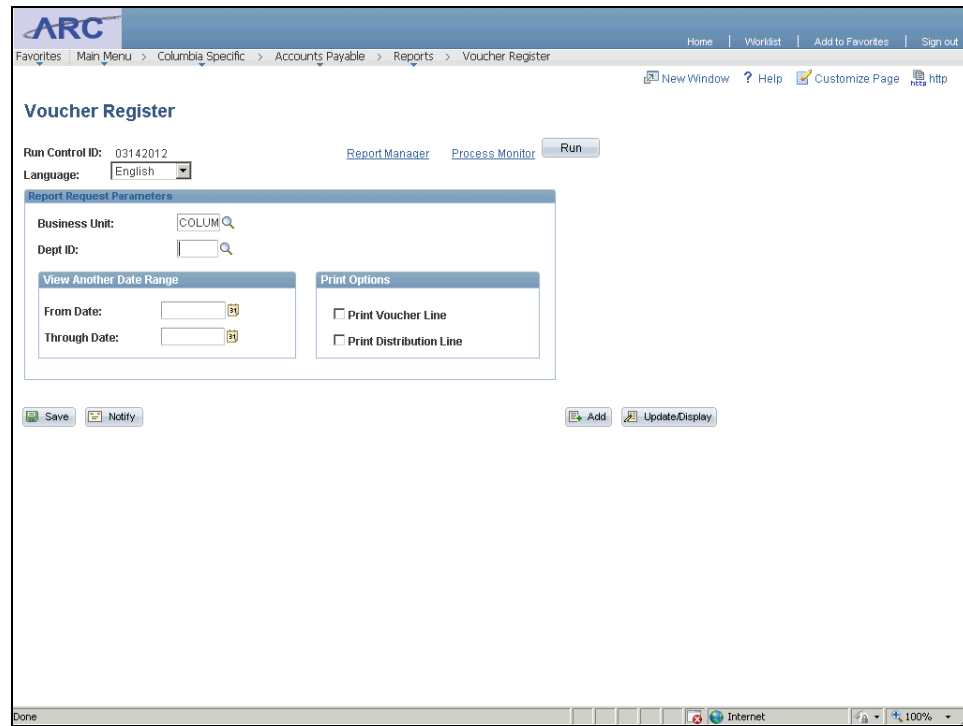
Step	Action
8.	Click the **Add** button.

Step	Action
9.	Click in the **Dept ID** field to limit the results of the report.

Step	Action
10.	Enter the desired information into the **Dept ID** field. Enter "**5502102**".
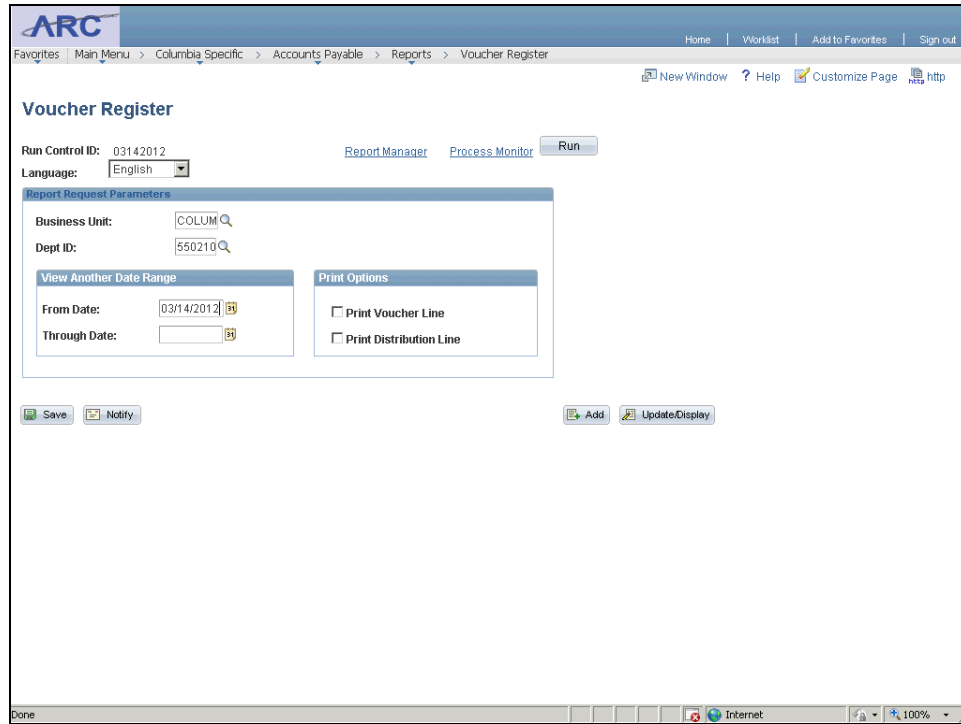
Step	Action
11.	Click in the **From Date** field.

Step	Action
12.	Enter the desired information into the **From Date** field. Enter "**03/14/2012**".

Step	Action
13.	Click in the **Through Date** field.
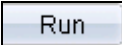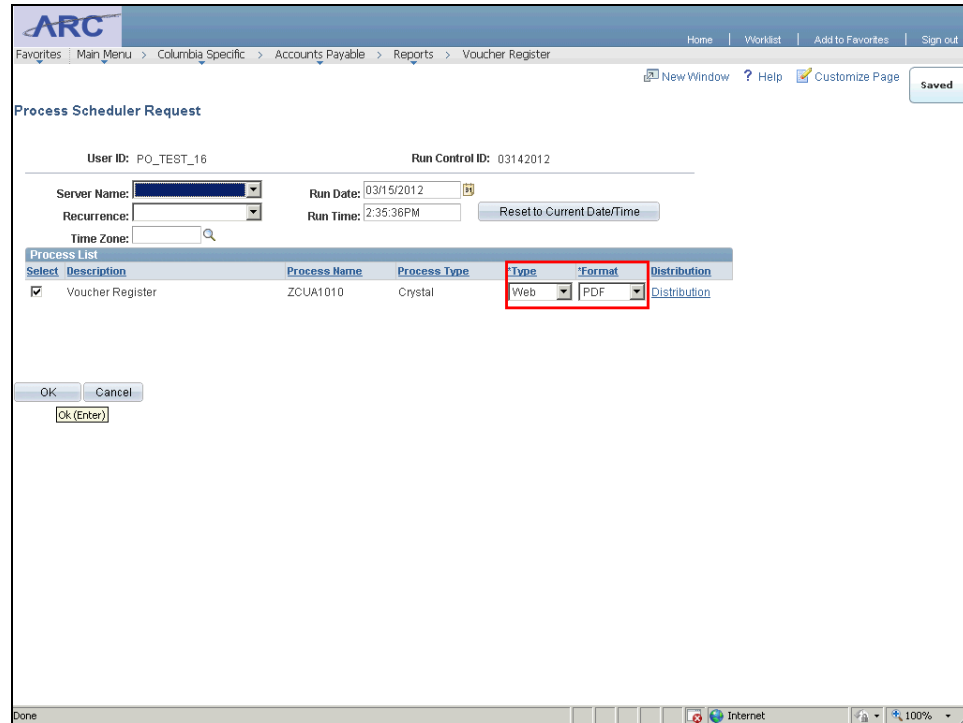
Step	Action
14.	Enter the desired information into the **Through Date** field. Enter "**03/14/2012**".

Step	Action
15.	Click the **Run** button. ![Run button]

Step	Action
16.	Verify the Type and Format settings are appropriate (this is the way you will view the report). Once verified, click the **OK** button. ![OK button]

Step	Action
17.	Click the **Process Monitor** link.

Step	Action
18.	The Process Monitor displays the progress of the report. Once the Run Status and Distribution Status display "Success" and "Posted" respectively, the report is complete.

Step	Action
19.	Click the **Refresh** button to see if the report is done processing.

Step	Action
20.	When the status of the report instance changes to "Success" and "Posted", click the **Details** link on the same line.

Step	Action
21.	Click the **View Log/Trace** link to access the report PDF. View Log/Trace

Step	Action
22.	Click the file name that ends with a PDF File Type to see the report. Click the **ZCUA1010_16611.PDF** link. ZCUA1010_16611.PDF

Step	Action
23.	The report is displayed for you to analyze.

Step	Action
24.	You have successfully completed the *Voucher Reports* topic and completed the *Voucher Inquiry & Reporting* lesson. Now that you have completed the instructional portion of the *Voucher Processing* course, you can move onto the Knowledge Assessment in order to get credit for the course. **End of Procedure.**

Key Terms

It will be helpful to familiarize yourself with the following terms:

System Validations: The system performs multiple automatic validations on each voucher to ensure the voucher meets certain requirements:

Term	Definition	Example
Matching	Matching process compares vouchers with purchase orders (2-way) and receiving (3-way) documents. This ensures that you pay for only the goods and services that you order and receive.	A user submits a voucher, however, certain lines on the voucher do not align with content on the purchase order. The matching process will identify this error so that it can be corrected.
Budget Checking	Enables you to control commitments and expenditures automatically by checking them against predefined, authorized budgets and managing any impact the transaction has on the encumbrance and/or expense ledgers.	A department user wants to purchase a set of textbooks. Unless there is a specific budget row with the chartfield coding as defined on the transaction, this transaction will not pass budget check when the user tries to process the voucher in ARC.

Error Validations: The system performs multiple edit checks on each voucher. As a result, certain errors may result from the edit check:

Term	Definition	Example
Duplicate Invoice Checking	Part of the voucher edit process is to check that a duplicate invoice is not entered in ARC.	The system flags a duplicate invoice if the Vendor ID, invoice number, invoice date, and dollar amount are all identical on another voucher
Combo Edits	The process of editing voucher transactions for valid ChartField combinations based on university-defined rules.	A user creates a voucher related to certain ChartFields, however, the department and fund do not align.
Recycle Error	Recycle error indicates that the voucher is in violation of an edit. A voucher with a status of 'Recycle' lets you save the voucher. However, it cannot be paid or posted until the error is corrected.	A user enters a voucher that fails the edit check, so it is given a 'Recycle' status. In order to locate these vouchers more easily, users can query all vouchers with a status of a "Recycle".

Functions of the System: ARC has automatic functionality that relate to vouchers:

Term	Definition	Example
Voucher Entry Status	Indicates whether a voucher is in a postable state, has been deleted, or if there is a recycle error that needs to be corrected.	A user can query all entry statuses to identify the vouchers that need to be corrected.
Workflow	Automatic, rule-based routing to pre-determined users based on criteria such as role, department, commodity, account, and dollar amount.	An initiator/department user creates a voucher and it is routed to the appropriate users for approval.

Course References

Please find links to all of the Job Aids, Policies, and Procedures that were referenced throughout this course:

1. Web-Based Training Tool Reference Guide
2. Voucher Types v. Voucher Styles Job Aid (http://files/gateway/content/training/job_aids/Job_Aid_Voucher_Styles_vs_Voucher_Types.pdf)
3. SpeedCharts Job Aid (http://files/gateway/content/training/job_aids/Job_Aid_SpeedChart.pdf)
4. ChartFields Definition Job Aid
5. Uploading Documents into OnBase Job Aid (http://files/gateway/content/training/job_aids/Job_Aid_Uploading_OnBase_Documents.pdf)
6. Voucher Processing Training Guide (http://files/gateway/content/training/Training_Guides/Voucher_Processing_TRAIN.pdf)

Knowledge Assessment

If you are taking this course to obtain security access to one of Columbia University's Financial Systems, please ensure you have completed the following:

1. **Security Application Request:** All security roles must be requested by the user through the Columbia University Financial Systems Security Application which can be found in the Service Catalog of ServiceNow (https://columbia.service-now.com/ (https://columbia.service-now.com/)). Note: All security roles must be approved by both the user's manager and Department Security Administrator (DSA) for the School/Admin Unit to which access is being requested.

2. **Training Requirements:** Security access will only be granted once all training requirements have been fulfilled. After a user has reviewed all of the applicable training material for a particular role, users must complete the Knowledge Assessment associated with that training course with a score of 90% or higher. The Knowledge Assessments can be found in New CourseWorks by clicking here. If you have any questions about the training required for any security role, click here for the Course to Role Job Aid.

If you are taking this course for information purposes only, i.e., you are not requesting a security role, no Knowledge Assessment is required.

Glossary

ARC	Accounting and Reporting at Columbia. Columbia University's new financial system.
Budget Check	In Commitment Control, the processing of source transactions against control budget ledgers, to see if they pass, fail, or pass with a warning.
Budget Checking	Enables users to control commitments and expenditures automatically by checking them against predefined, authorized budgets.
ChartFields	The fields that make Columbia's Chart of Accounts and provide it with an overall structure. ARC has a total of eleven ChartFields which are recorded on every transaction.
ChartString	The combination of ChartFields and the level at which accounting charges and credits are applied.
Commitment Control	Functionality in ARC that enables users to manage expenditures actively against predefined, authorized budgets. An example is budget checking.
Electronic Document Management	Ability to scan, submit, and view documents through the Requisition and Purchase Order pages.
Encumbrance	A commitment to pay for goods and/or services reflected in a budget (i.e. purchase order commitment). Issuance of a purchase order to a vendor is a typical encumbrance transaction.
Entry Status	Indicates whether a voucher has been deleted, is postable, or has a recycle error that needs to be corrected. Vouchers that fail Voucher Build edit check due to incorrect data are updated to "Recycle" status.
Field	An area on a page that displays or requires data.
General Ledger	The 'Book of Record' which holds all financial transactions in detail or summary and is used for financial reporting and financial management.
Inquiries	Online search engine used to view data on a real-time basis within ARC, not intended for printing/formatting.
Inquiry Pages	ARC pages that provide inquiry access only.
Journal Entry	The recording of financial data pertaining to business transactions in a journal such that the debits equal credits.
Matching	A system-performed process that is used to compare details between vouchers, purchase orders and receiving documents. The system will automatically perform the appropriate document comparisons when a purchase order is associated to a voucher (PO Voucher) and indicate whether the documents do or do not match.
Pay Cycle	Generates payments through a standard process: 1. Selection 2. Creation 3. Approval 4. Process Generation
Project	Associates expenses with a specific funding source.
Purchase Order	Based on a request by a Department indicating good/service, catalog number,

	price and quantity. When accepted by a supplier, a purchase order forms a binding contract.
Receiver	Creates/updates receipts for goods and services.
Receiving	A system record of goods received from purchase orders.
SpeedChart	A user-defined shorthand key that designates several ChartFields to be used for voucher entry.
Unpost	The Central Voucher Administrator must unpost a voucher in order to update voucher information as applicable. Once the voucher has been selected to be unposted, the user can indicate the accounting and reversal accounting dates before selecting Unpost
Voucher Styles	The voucher style will vary based on transaction type and purpose of the voucher. Voucher styles include: PO voucher, non-PO voucher, adjustment voucher, template voucher, reversal voucher, journal voucher, and single pay voucher.
Workflow	Automatic, rule-based routing to pre-determined users based on criteria such as role, department, commodity, account and dollar amount. Workflow manages and tracks the flow of work.